Mr. Chairman and Members of the Police Services Board

I am pleased to present the Annual Report, which highlights the activities of the Peterborough Lakefield Community Police Service for 2008. This Annual Report is being presented in a new format, intended to provide clear, concise and visual detail and is also available on our web site.

The past year can be best characterized as a period of challenge, change and renewal.

On the 15th of August 2008, I was honoured to be sworn in as the twelfth Chief of Police for our Police Service at a ceremony witnessed by over 400 friends and community partners. This Change of Command Ceremony marked the transition of office from Chief Terrence McLaren, MOM and profiled the entire Police Service to the citizens of the communities we serve.

I would be remiss if I did not recognize Chief McLaren for his extraordinary contribution to policing which spanned 36 years. His legacy is reflected in the effectiveness of our Police Service and the quality of life we enjoy within our communities.

The ongoing renovation to the Peterborough Police Station displaced many internal functions and work areas. The seamless delivery of service during this difficult period is a testament to the professionalism of our members.

The Business Plan Progress report enclosed herein reflects our organizational commitment to executing the strategic agenda set down by the Police Services Board. It is important to note that the priorities and objectives set out will be substan- Respectfully tially completed by year end, 2009.

edge, and experience. The impact of this period of transition has been an experience deficit that we are addressing through a significant investment in training and mentoring. As this trend is expected to continue, our aim is to build bench strength and operational capacity through strategic succession planning and professional development.

The year was marked by a number of promotions, transfers and new hires. This renewal process has a positive effect on morale and serves to enhance opportunities for specialization and career satisfaction.

Our Police Service continues to be one of the most efficient, effective and economical as compared to communities of similar size. This is evidenced by the low per capita cost of policing and our high clearance rate as detailed in this report.

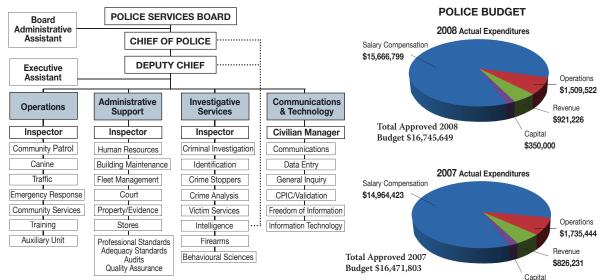
I wish to extend my personal thanks to Deputy Chief Ken Jackman and Executive Assistant Pat Thomas for their support and wise council during my first months as Chief.

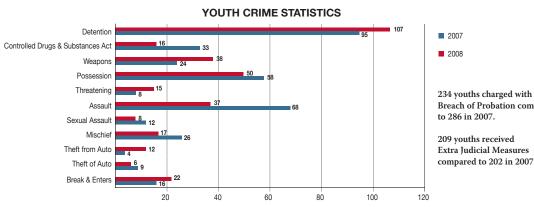
I want also to thank the men and women, civilian and sworn, of our Police Service for their ongoing commitment to duty.

Finally, I trust you will find the annual report informative and instructive. I trust also that this report reflects an organization committed to exemplifying our motto: Professional, Friendly and Helpful, in every aspect of Service.

NACPI

As a result of an unprecedented				Ar (Kodot			
Police Service has felt the loss of o	ver 300	years of s	kill, knowl-	M. C. Rodd			
Comparative Statistics	2007	2008	Variance		2007	2008	Variance
Population (Peterborough City)	77,900	78,590		Credit Cards	49	40	-18.4%
Population (Lakefield Ward)	2,558	2,558		Counterfeiting	47	67	42.6%
				Other Frauds	159	205	28.9%
Personnel				Offensive Weapon			
Authorized Strength - Police	123	125		Use Firearm	0	0	
- Civilian	43	48		Other Offensive Weapons	36	40	11.1%
Appointments	9	11		Sex Offences			
Promotions	8	11		Aggravated Sexual Assault	0	0	
Retirements	6	7		Sexual Assault with Weapon	0	2	
Resignations	2	2		Sexual Assault	68	82	20.6%
Jse of Force				Other Sexual Offences	1	5	400.0%
Oleoresin Capsicum Spray	14	8	-42.9%	Hate / Bias Crimes	6	5	-16.7%
Impact Weapon / Asp Baton	1	1	0.0%	Incidents Charges Laid	0	3	
Firearms				Incidents Cleared / Mediation	1	1	0.0%
Human (Drawn)	53	22	-58.5%	Unsolved	5	1	-80.0%
Animal (Dispatched)	2	2	0.0%	Assaults			
Empty Hand Techniques	9	6	-33.3%	Assault - Level 3 / Aggravated	7	6	-14.3%
Conducted Energy Weapon (TASER)	4	8	100.0%	Assault - Level 2 / Weapon / Bodily	64	78	21.9%
olicy / Service Complaints	0	0		Assault - Level 1 / Other Assaults	296	292	-1.4%
Officer Conduct Complaints	12	7	-41.7%	Assault Police / Public Officers	15	11	-26.7%
otal Public Complaints	12	7	-41.7%	Assault - Domestic	153	157	2.6%
Withdrawn	6	1	-83.3%	Other Criminal Code Offences			
Resolved Informally	2	1	-50.0%	Abduction	0	0	
No further action required	0	4		Arson	12	12	0.0%
Informal Discipline	1	0	-100.0%	Breach of Recognizance	363	490	35.0%
Unfounded	1	0	-100.0%	Disturbing the Peace	87	31	-64.4%
Pending	2	1	-50.0%	Escape Custody	9	12	33.3%
ictim Services				Gaming and Betting	0	0	
Reports	2,348	2,653	13.0%	Indecent Acts	10	13	30.0%
Follow-up	996	968	-2.8%	Obstruct Public / Peace Officer	7	9	28.6%
				Prisoner Unlawfully at Large	1	0	
riminal Offences				Mischief	699	678	-3.0%
Iomicide				Criminal Harassment	55	50	-9.1%
Murder - 1st & 2nd	0	1		Others	505	452	-10.5%
Attempt Murder	6	10	66.7%	Drugs	0	0	
Manslaughter	0	0		Heroin	0	0	50.00/
Robbery				Cocaine	64	32	-50.0%
Firearms	0	3		Cannabis	102	97	-4.9%
Other Offensive Weapons	19	19	0.0%	Other Drugs	16	21	31.3%
Other Robbery	35	36	2.9%	Federal Statutes	0	0	
reak and Enter				Impaired Driving	07	70	10.0%
Business	83	71	-14.5%	Offences	97	79	-18.6%
Residence	182	257	41.2%	Other C.C. Driving Offences	33	32	-3.0%
Other Break and Enter	22	35	59.1%	Traffic Enforcement	646	500	16.000
heft of Motor Vehicles	145	176	21.4%	Hazardous Moving Violations	640	536	-16.3%
hefts				Other Violations	882	688	-22.0%
Bicycles	251	276	10.0%	Radar / Laser	1,723	3,276	90.1%
From Motor Vehicles	619	760	22.8%	R.I.D.E. Program	10.000	14.000	15 001
Shoplifting	300	307	2.3%	Vehicles Checked	10,236	14,926	45.8%
Other Thefts	609	702	15.3%	Tests Administered	23	55	139.1%
Possession Stolen Goods	136	115	-15.4%	ADLS Suspensions	1	4	300.0%
Frauds				Suspended Licences (12 hour)	5	12	140.0%
ATM / Debit	33	15	-54.5%				





One of our Core Values includes being committed to our community and working with our community. This list includes some of the Provincial and Community Agencies and/or Organizations that the Peterborough Lakefield Community Police Service members are professionally and/or socially involved at Board and Committee level:

Abuse Prevention of Older Adults ALS Society of Peterborough Auxiliary Policing Coordinators Ontario Block Parents Big Brother/Big Sisters Canadian Association of Chiefs of Police Canadian Identification Society Canadian Mental Health Association Champions of Youth Mentoring Program Children's Aid Society Domestic Violence Response City Emergency Control Group City/County 911 Technical Advisory Committee Domestic Violence Coordinator Ontario Downtown Business Improvement Area Drug and Injury Prevention Round Table Edmison House Family Enrichment Work Place Fetal Alcohol and Spectrum Disorder Five Counties Children Centre Fleming College Board of Directors Fleming Link Fleming Police Foundations Advisory Committee Forecast Juvenile Diabetes of Peterborough John Howard Society Kawartha Food Share Canadian Ericsson Communications Administrative Gay, Lesbian, Bisexual, Transgender, Queer Community

Human Services and Justice Committee of Peterborough Ontario Police Technology & Information Cooperative

Kawartha Gymnastics Kawartha Sexual Assault Committee Kids N Cops Knights of Columbus Lakefield Animal Welfare Society Lakefield Ir. C Hockey M.S. Society of Peterborough March of Dimes Mental Health Community Advisory Committee Neighbourhood Watch New Beginnings Housing Committee O.A.C.P. Victims Assistance Committee O.A.C.P. Professional Standards Committee O.T.C. Safety & Education Committee Ontario Association of Chiefs of Police Ontario Association of Law Enforcement Planners Ontario Special Olympics for Disabled Athletes Operation Lookout P.A.C.O. International Peaceful Communities Pedal for Hope Peterborough Aids Resource Network Peterborough Area Child Abuse Review Team Peterborough Community Chaplaincy Peterborough Drug Awareness Coalition Peterborough Estate Planning Council Partnership Council of New Canadian Centre &

Community and Race Relations Peterborough District Association Communit Living Committee Peterborough Homelessness Support Services Coordinating Committee Peterborough Local Human Services and Justice Committee

Peterborough Traffic Technical Committee Peterborough Petes Jr. A Hockey Peterborough Safe Communities Coalition Peterborough Youth Services Professional Standards Shared Resources Committe Provincial CAA Safety Officers Council Provincial Licence to Live Committee Risk Watch Committee Roval Canadian Army Cadets Safe High Schools Committee Safety Road Challenge Selwyn Outreach Centre Senior Citizens Council Social Policy Initiatives Committee Solicitor General Crime Prevention Committee Telecare Peterborough The Arson Prevention Program for Children Trent University Forensic Sciences' Advisory Board Tri-County Emergency Communications Unified Family Court Liaison & Resource Committee United Wav YWCA Young Offender Committee

Peterborough Regional Health Centre, Police Hospital Networking Committ Public & Separate Schools Board Transportation Advisory Committee Several Peterborough and Lakefield Hockey, Baseball, Soccer and Football Associations

Breach of Probation compared

\$350,000

Extra Judicial Measures compared to 202 in 2007



PETERBOROUGH LAKEFIELD COMMUNITY POLICE SERVICE

Murray C. Rodd Chief of Police

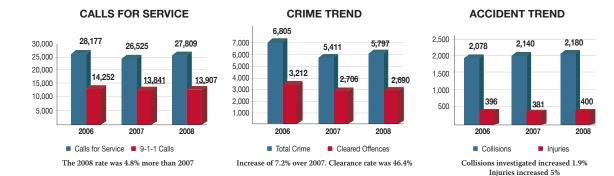




Terrence M. McLaren, MOM Chief of Police Retired 1997-2008

OUR VISION To be the best Police Service, providing the highest standard of professionalism in partnership with our Community

> **OUR MOTTO** Professional, Friendly and Helpful



Problem-Oriented Policing

The Community Patrol Unit utilizes a team policing concept. This Unit promotes crime prevention and the shared responsibility between the community and the police for resolving crime and order problems that may be unique to a specific area of the City and the Smith-Ennismore-Lakefield Twp. Lakefield Ward. Each year, teams set goals and objectives, plan team meetings and design strategies to attain their goals and objectives. Some of the meetings involve the input of citizens who reside in the area, and also promote the sharing and coordination of information between teams.

During 2008, members of Team #1 partnered with the Downtown Business Improvement Association (DBIA) to identify problem areas and concerns in the downtown core. Members set up a system to document and track visits to each of the businesses in Area #1 that were experiencing problems on a frequent basis. Members conducted plainclothes education/enforcement details throughout the year to deal with complaints about skateboarders/bicycles riding on sidewalks, youths loitering at Peterborough Square and Galaxy Cinemas, and liquor enforcement details at licensed establishments, in cooperation with the Alcohol and Gaming Commission of Ontario. Members also met with staff of Licensed establishments to educate bar security staff about their civil and criminal responsibilities when dealing with circumstances requiring use of force to deal with patrons.

Members of Team #2 identified theft of and from vehicles as an increasing problem in the northern portion of the City of Peterborough and responded to the problem by working with local radio media to produce a Public Service Announcement requesting the public to lock their vehicles and report suspicious activity. Team #2 members also conducted targeted patrols in areas of offences and residential areas of previous offenders. Traffic concerns were identified as another problem to be addressed. Team #2 members identified problem intersections and high-speed areas, and conducted targeted traffic enforcement in these areas throughout the year. A winter driving pamphlet was developed and will be circulated to the public during RIDE details in the future.

Team members provided valuable information to Residential Dons at Trent University during their orientation training, supported Trent University's Walk Home program, and participated in Trent's International Student orientation program. Team #2 members worked with Trent University staff and students to ensure that the Head of Trent event was properly staffed with security and police, both at the University setting and in the downtown core. Members provided crime prevention information to staff at a large retailer in Area #2 and robbery prevention kits were distributed to area convenience stores.

Team #3 members focussed on two significant problems identified by Team members and residents. Firstly, Team #3 members responded to the numerous complaints being received about student conduct both on and off the campus of Sir Sandford Fleming College. Members met with students and staff at a privately owned student residence on Wilfred Drive, encouraging better behaviour by the student residents and better handling of problems by staff. Members also kept in regular contact with residents in west-end neighbourhoods to better deal with complaints about noise and nuisance generated from private homes rented to students. This is an on-going problem and Team #3 members will continue to work with the community on this issue in 2009. Secondly, Team #3 members worked with management of the Lansdowne Street W. LCBO in order to reduce ongoing thefts.

Team #4 members, responsible for the South and East areas of Peterborough, educated the staff of Kenner C.V.I. on the Trespass to Property Act (TPA) and the Liquor Licence Act (LLA), and educated students on the Controlled Drugs and Substances Act, the TPA and LLA, as well as Policing as a career. Increased Police presence at the school resulted in a reduction in observed drug activity. Members worked closely with store staff and mall security at Lansdowne Place Mall to develop a strong police presence and rapport and improved the delivery of video surveillance to Police to initiate the investigation of offences. Team #4 members delivered robbery prevention kits to convenience stores in the area and worked cooperatively with SSFC Law and Security students to have physical security management assessments completed at five stores. Team members also worked with the WakeJam committee to ensure that the event, held at Beavermead, did not have any security issues.

Team #5 members concentrated their efforts on increased visibility at the Marina and Arena in Lakefield and drastically reduced the calls for service relating to theft, mischief and loitering in the area. Members worked on educating motorists about their responsibilities in relation to a busy intersection that was re-configured to prohibit left hand turns. Members also worked closely with staff and students at the area schools.

Members of the Traffic Team participated in several enforcement and education programs throughout the year, including seatbelt, skateboards and bicycles, school buses and commercial vehicles, Project ERASE, and RIDE.

GOAL	OBJECTIVES	STATUS Achieved In Progre
To improve community participation in identifying service priorities and helping to solve crimes.	To continue to explore effective approaches to increase community participation in identifying issues and Service priorities. To seek ongoing input from the stakeholders and residents into short and long term priorities and ensure there is flexibility to respond to requests for reasonable short term changes. To more strongly encourage the community to report suspicious activity and potential crimes. To increase and enhance the use of civilian volunteers in community policing and crime prevention. To further increase officer knowledge about the communities in which they serve. To continue to support and monitor the Crime Stoppers program. To consider a community-wide survey in 2009 to research perceived needs/issues, and measure satisfaction and expectations to be part of the research for the next business plan. To encourage and recognize members who volunteer in the community.	
To increase the priority of working with the education section to continue to evaluate and deliver effective, proactive programs for reducing student-related incidents. Instill positive personal and community values, including broadening the knowledge about the nature and value of law and order.	To continue to develop programs for post secondary students, including sexual assault, domestic violence, healthy and positive relationships, and drinking and driving. To continue to enhance, expand and deliver proactive programs for elementary and secondary schools. (eg. Values, Influence, and Peers Program (VIP) and Anti-Bullying), domestic violence, healthy and positive relationships, Character Education, and drinking and driving. To continue the focus within "community services" on related preventative programs and incidents. To evaluate, validate, and renew all education-based programs, examining relevance and risk. To provide more time for Liaison Officers to visit with secondary schools.	* * *
To continue to increase community awareness about community and police values, programs and initiatives, local crime statistics, and trends.	To continue to incorporate into the staff media position, the responsibility of informing the community about police values, roles and programs; legislative changes; alliances with other police services; the Youth Criminal Justice Act (YCJA); crime trends; etc. To redesign and expand the Police Service web site as a user-friendly, informative and up-to-date resource to help educate the community and to assist police with investigations. To develop a public relations strategy to increase public awareness about the Police Services Board and its roles and responsibilities.	* * *
To develop and deliver programs/services and enhance our community partnerships with stakeholders who work with "at Risk" populations (seniors, youth, the homeless, and mental health consumers/survivors).	To continue to expand the range of business and community/agency alliances, advisory teams and formal partnerships, and ensure there are no overlaps. To continue to maintain formal liaisons and develop protocols with agencies concerned with elder abuse and other seniors' issues, "at risk" youth, the homeless, and mental health consumers/survivors. To work on proactive initiatives (e.g. alternative measures).	* *
To continue to develop crime prevention initiatives.	To research and evaluate community-based programs (e.g. Neighbourhood Watch and Home Guard). To remain up-to-date regarding current and future community demographics and the effect they may have on the delivery of police services. To research community and crime trends since crime prevention and problem solving is directly related to these. To make crime prevention a higher priority by developing crime prevention training and the application of models, tips and initiatives, with accountability placed on management teams and through the evaluation process.	* * *
blic Safety Enforcement – Community Satisfaction	To evaluate the team policing and problem-solving approach to crime prevention and public order problems/issues. To keep our crime rate lower than communities of similar size in Ontario. To continue to effectively respond to current local crime trends by continually directing enforcement towards priority areas and types of crime. To educate and engage front line officers about the "intelligence-led" policing model.	* * *
To measure and maintain community satisfaction with police services.	To continue to conduct regular audits to measure compliance with provincial adequacy standards. To continually review protocols with community partners (e.g. education, health, legal, social, cultural). To provide ongoing customer service training for all staff. To enhance relationships with other agencies. To consider a community-wide survey to measure satisfaction and expectations (see Objective under Strategic Direction).	* * *
To evaluate and enhance the Victim Assistance program.	To effectively recruit, train, use and retain volunteers to help with the Victim Assistance program. To effectively raise community awareness about victim assistance services. To conduct an analysis of the staffing level of the victim Assistance Program.	•
To improve traffic safety.	To continue to develop and implement traffic safety strategies that include education, prevention and enforcement. To continue to work with municipal stakeholders (e.g. Peterborough Traffic Technical Committee) to improve the road network with the goal of improving safety.	* *
To provide appropriate emergency response.	To review and keep current Emergency Management Planning (e.g. influenza pandemic, counter terrorism, natural disasters). To review the priority response policy to prioritize calls and optimize available human resources to better respond to emergencies (e.g. have more calls answered by the Alternative Response Unit). To increase the current level of officer training for emergencies and firearms.	* *
To increase officer visibility in the community.	To increase the number of hours allocated to foot and bicycle patrols. To provide more presentations to the community as requested.	* *
source Management Planning — To maintain appropriate resources within the Service.	To ensure adequate human resources to meet the expanding and evolving needs of the organization. To ensure ongoing review and evaluation of selection criteria for career development. To re-evaluate the criteria of the Alternative Response Unit duties and handling of calls for service.	* *
To continue to improve staff development to effectively meet the needs of the community, the required standards of the Service and its members.	To continually update the Skills Development and Learning Plan which includes in-service and offsite training opportunities. To research and implement alternative training methods for frontline officers and civilian staff utilizing, for example, intranet, Internet and e-learning technologies. To continue to share with others what is learned, when staff complete off-site training. To promote the improved health and wellness of members. To offer coaching/mentoring opportunities for members, as staffing permits. To ensure that all new members complete an orientation program in all relevant areas of service.	* * * *
To monitor and respond to evolving service delivery and organization expectations, and match deployment to community needs.	To re-visit the Vision, Motto and Core Values and revise as required, including the recommendation to develop a mission statement that would embrace a commitment to "community policing" and the "generalist" approach to policing where Provincial standards allow. To annually review the Business Plan and monitor if the Vision, Motto and Core Values are being adhered to, and to ensure that the operations of the Service are consistent with the Business Plan. To conduct a comprehensive independent organizational review (including investigation of the need for an in-house Human Resources professional and additional information Technology capacity). To establish a staff team to assist with the implementation of the Business Plan. To conduct an evaluation of the "call taking and dispatch" system. To continue with the Criminal Investigation Branch coaching/mentoring program (known as Project Front Line).	* * *
To provide efficient and effective policing.	To ensure effective and responsible financial management. To continue to encourage submissions and other forms of input from all staff levels within the organization. To continue to seek and apply for appropriate grants. To complete a 'workload analysis' by zone, including the 2008 areas of annexation to the City. To enhance tools and support systems to optimize time spent on report/court preparation. To apply appropriate best practices and approaches; research alternative methods and models, trends, etc.; and examine what could be applied locally.	* * * *
To ensure our members have the necessary equipment to perform their duties.	To provide members with the necessary equipment in a timely and efficient manner to safely carry out their duties. To establish an equipment committee and examine and make recommendations regarding the purchase of equipment. To evaluate the radio system to ensure it meets present and future needs.	* *
hnology To continue to improve the effectiveness of our Service through the application of technology.	To continually evaluate existing computer hardware and software to ensure it meets the evolving needs in a cost effective way. To ensure that training is provided to optimize the application of technology. To continually investigate new advances in technology - e.g. Wireless communication and electronic ticketing.	* *
To continue to improve electronic storage and transfer capability.	To create and implement an electronic tracking and inventory Property Evidence Management System. To continue the transfer of data files to digital format. To integrate and implement the Mug Shot System with the Records Management System.	*
To enhance investigative technology.	To maintain and keep current the in-house computer systems to store, retrieve, and transfer information. To continually update our investigative technology and intelligence equipment, including computer software to analyse information, crime trends, geographic locations to assist investigations.	*
To improve officer access to information to allow better client service and increase officer safety.	To maintain and keep the in-car computer terminals and software current. To explore a GPS system to enhance officer safety and customer service. To enhance network to speed up data transfer within the wireless environment.	*