

2020

# ANNUAL REPORT

## PETERBOROUGH POLICE SERVICE



Peterborough |

Lakefield |

Cavan-Monaghan



# Message from the Chief



2020 was a year no one will ever forget. It was a year of challenge, change, and adaptation. It is within this context I am presenting the 2020 Annual Report. The challenges of serving the community in a pandemic were many, but like our residents, our frontline workers, our healthcare partners, and first responder colleagues, the Peterborough Police Service rose to the challenge of ensuring the safety of our communities in a very uncertain time. I would like to thank all of them, and in particular our Sworn, Civilian, and Auxiliary members for their continued dedication and service.

We learned a lot this past year as legislation, regulations, and the expectations of the community changed throughout the COVID-19 pandemic response. The mission of the Peterborough Police Service is based in community policing and working with our community partners, and stakeholders. The continued strength of these relationships, and the team approach, helped guide us through the year. We also learned that pandemic or not, residents in the City of Peterborough, Village of Lakefield, and Township of Cavan-Monaghan rely on our services to help keep them safe.

Our calls for service were up 11.8% over 2019 with officers responding to over 35,000 calls. Our Service continues to apply the team policing concept which allows officers within each of our six patrol zones to examine calls for service and identify trends and potential solutions. This work became even more important throughout the course of the pandemic. A summary of the police efforts from each of the six areas are noted in this report.

Along with the increase in calls for service there was an increase in criminal offences. 2020 saw a 5.4% increase with 5,529 offences compared to 5,246 in 2019. The nature of the offences also shifted slightly. With more people working from home because of government orders there was an increase in reported crimes related to residences and neighbourhoods such as robberies and theft from vehicles. In several cases, officers were able to work with the local neighbourhood to come up with solutions and crime prevention strategies.

Issues impacting our community such as addictions, mental health, homelessness, and poverty were amplified during the pandemic. The Service continues to work closely with our community partners through our Community Engagement and Development Coordinator to enhance relationships and examine how we respond to these issues both externally and internally. The Investigative Services Division also piloted a project to have a Detective Constable assigned to each overdose investigation to ensure that the death was fully investigated. This will be in effect during the 2021 calendar year as well.

2020 also saw the addition of accredited facility dog, Pixie to the Victims Services Unit. Along with her primary handler Alice Czitrom, Pixie was a welcome and calming presence for victims and their families, the public, and members of the Service.

We always welcome feedback from our communities and partners and commit to continuing to serve with pride and in a professional, friendly, and helpful manner in the years to come.

Respectfully,

A handwritten signature in black ink that reads "Scott Gilbert".

Scott Gilbert  
Chief of Police

# Contents

- 4 Service Snapshot
- 6 Operations Division
  - 8 Team Policing
  - 14 Emergency Response Team
  - 15 Mobile Crisis Intervention Team
  - 16 Auxiliary Unit
  - 18 K9 Unit
  - 20 Traffic Services Unit
  - 22 Community Services Unit
- 24 Investigative Services Division
  - 26 Victim Services Unit
  - 28 Joint Forces/Internal Task Force
  - 30 Drugs & Intelligence Unit
- 32 9-1-1 Communications Division
- 34 Support Services Division
  - 36 Court Services Unit
  - 38 Records Management
- 40 Human Resources Division
- 42 Finance Services Division
- 44 Statistics



*Thank you for taking the time to review the 2020 Annual Report.  
Please note that many of the photos were taken before the COVID-19 pandemic.*

# VISION

To be the best police service, providing the highest standard of professionalism in partnership with our community.

# MISSION

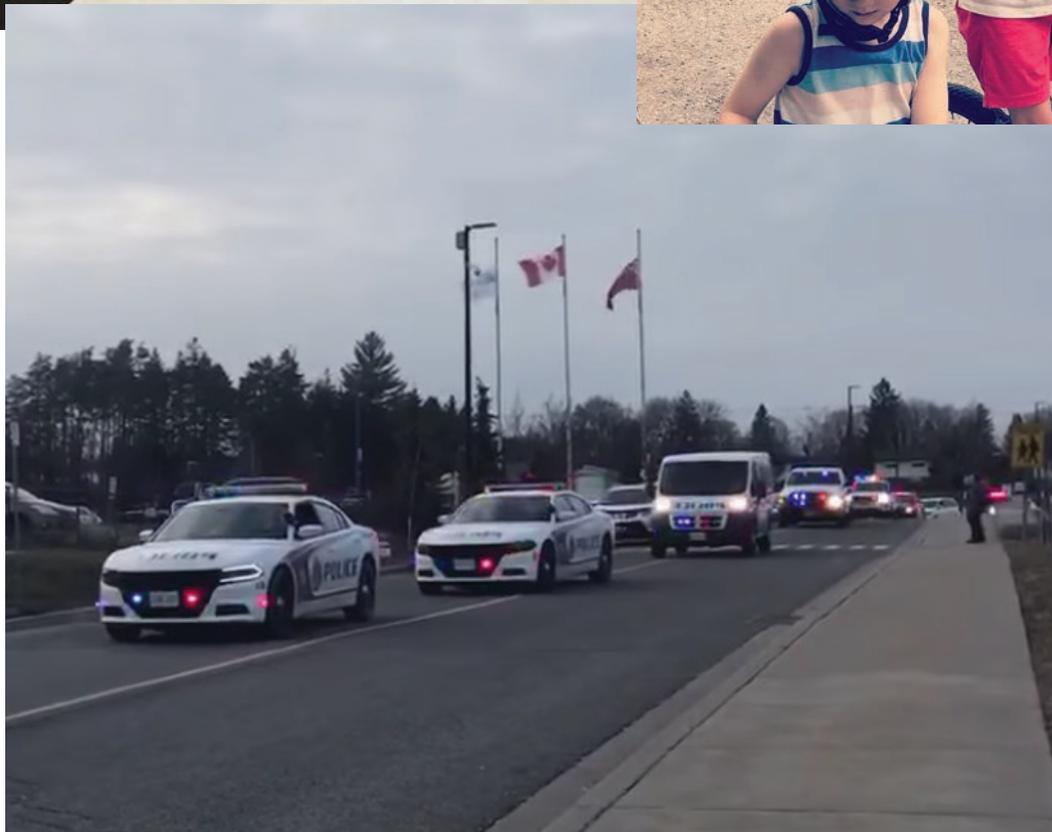
To promote the safety of citizens and the protection of property through an appropriate balance of law enforcement, problem solving and crime prevention initiatives. This is based on the philosophy of community policing that involves working in partnership with citizens and other community stakeholders.

# CORE VALUES

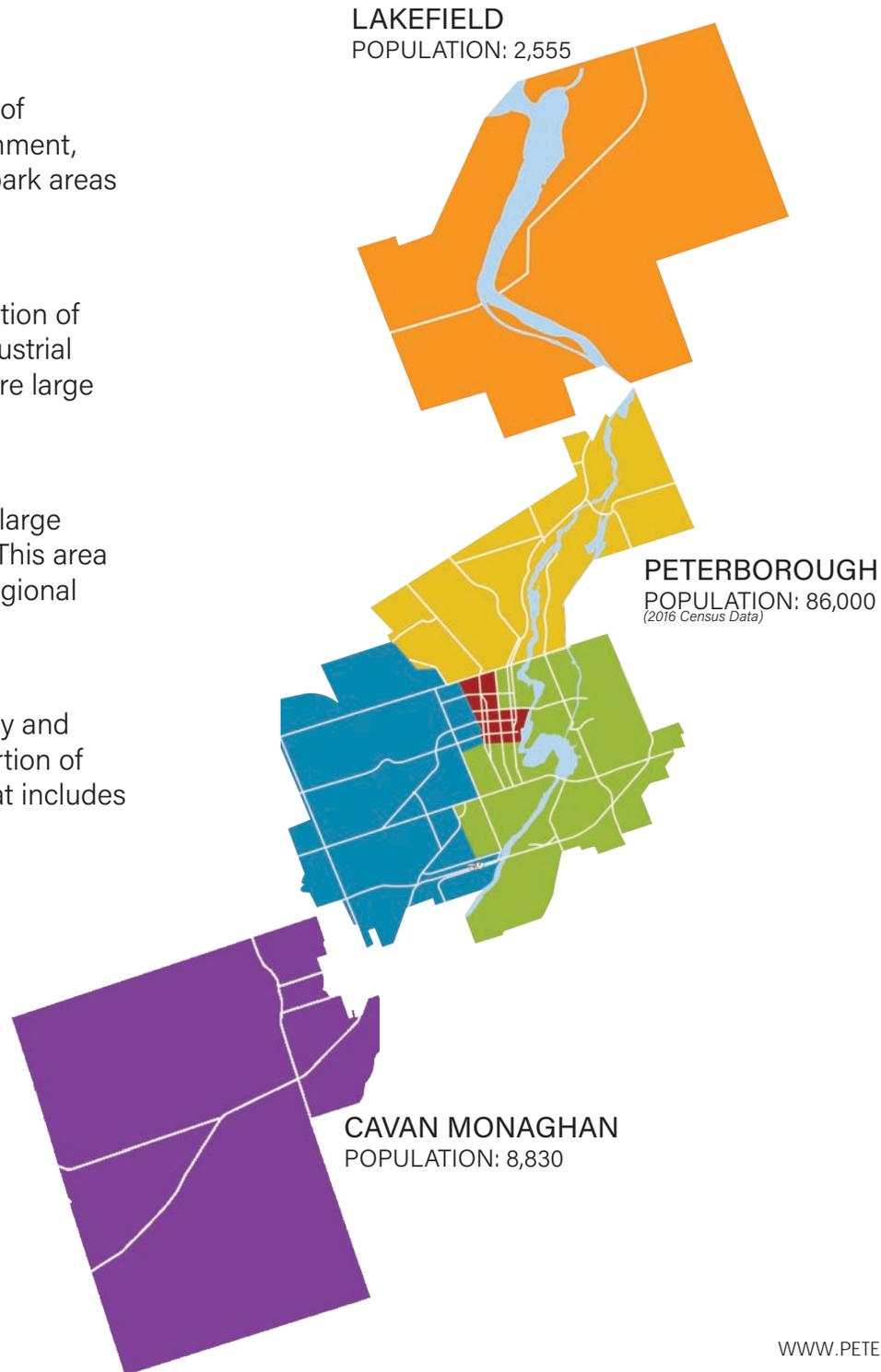
- Integrity and loyalty
- Empathy and fairness
- Impartiality and transparency
- Respect and civility
- Courage and leadership

# MOTTO

Professional • Friendly • Helpful



- AREA 1:**  
The heart of our City with a high concentration of restaurants and commercial businesses, government, and residential units. There are several urban park areas along with a marina on Little Lake.
- AREA 2:**  
The north end of the City with a high concentration of residential along with both commercial and industrial business, schools and Trent University. There are large greenspaces for all to access.
- AREA 3:**  
Consists of the City's west-end which covers a large area of residential, commercial, and industrial. This area includes Fleming College and Peterborough Regional Health Centre.
- AREA 4:**  
Encompasses the south and east end of the City and includes the historic Hunter Street Bridge, a portion of Little Lake and a commercial and retail area that includes Lansdowne Place Mall.
- AREA 5:**  
Consists of the Ward of Lakefield in Selwyn Township. Lakefield is a healthy and vibrant community with a mix of residential, commercial and industrial businesses.
- AREA 6:**  
The Township of Cavan Monaghan, a more rural area that includes the communities of Millbrook, Cavan, Ida, Mount Pleasant and Springville. It also includes the Peterborough Municipal Airport.





# Operations Division

2020 was a challenging year mainly due to the global COVID-19 pandemic. However, despite the many changes brought about by the pandemic including emergency legislation and increase in calls for service, officers along with civilian and auxiliary members continued to focus on team policing, traffic safety and connecting with our community's youth.

Calls for service went up 11.8% in 2020 with Peterborough Police receiving 35,935 up from 32,128 calls for service in 2019.

Responding to calls for service is the primary responsibility of the uniform Community Patrol Unit. This Unit consists of four platoons providing 24/7 coverage of front-line policing to the communities of the City of Peterborough, Village of Lakefield, and Township of Cavan-Monaghan.

Working within the team policing concept, officers are assigned to a specific patrol area for the year. This concept provides a sense of ownership and familiarity to varying community concerns. Officers in each area work as a team under the direction of a Team Coordinator.

COMMUNITY PATROL • TRAFFIC SERVICES UNIT • COMMUNITY SERVICES UNIT • CANINE UNIT • TRAINING UNIT  
ALTERNATE RESPONSE UNIT • EMERGENCY RESPONSE TEAM • AUXILIARY UNIT • MCIT

Team members meet throughout the year to identify problems or potential problems within their area, discuss possible strategies to solve or avert the problem, and report on results of problem-solving initiatives.

The Traffic Unit contributed significantly to the Service in 2020 by providing enforcement and education initiatives. It should be noted that during the year, the Traffic Unit was required to supplement other staffing shortfalls such as court security, crime scene security and escorts.

The Canine Unit (K9 Unit) consists of 2 partnerships, Constable Cowie and Canine Isaac and Constable Adey and Canine Chase. These partners are deployed in support of

patrol and emergency service units. As well, they assist Cobourg Police Service and Kawartha Lakes Police Service when required.

The Service has 6 trained crisis negotiators and 52 members who are trained in crisis intervention.

The Community Services Unit is comprised of 4 uniform officers and 1 civilian member. Officers are assigned as liaisons at the area high schools and elementary schools in Peterborough, Lakefield, and Cavan-Monaghan. 2020 proved to be challenging with schools being suspended due to COVID-19.

The Training Unit provides ongoing training in order to meet stringent legislative requirements with limited training time. Our commitment to provide quality and cost-efficient training is evidenced by our continued investment in online e-learning as a vital training method. In 2020, members of the Service received a total of 11,860 hours in-house, and 3,890 hours off-site for a combined total of 15,750 hours. Training hours are down 1.7% compared to 2018's total of 16,018 hours. There were some cancellations of training due to COVID-19 restrictions.

The Peterborough Police Service is very proud of the Auxiliary Unit which in 2020 had 31 members: 2 Auxiliary Staff Sergeants, 3 Auxiliary Sergeants and 26 Auxiliary Constables. This group still managed to volunteer 1,881 hours throughout 2020 despite restrictions due to COVID-19.

*To read the entire Operations Divisional Report please visit:  
[peterboroughpolice.com/learn/reports](http://peterboroughpolice.com/learn/reports)*

## 2020 STATS

# 35,935

### CALLS FOR SERVICE

# + 11.8%

### INCREASE IN CALLS FOR SERVICE

# + 5.4%

### INCREASE IN REPORTED CRIME

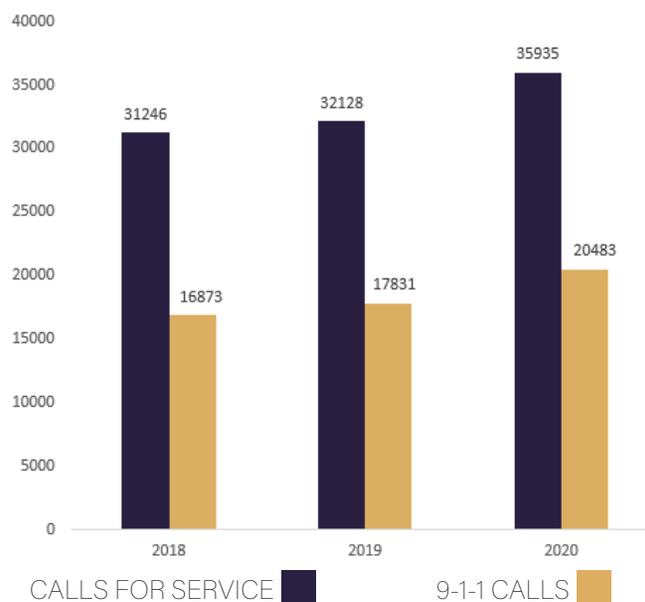
# - 19%

### DECREASE IN YOUTH CALLS

# + 95.5%

### INCREASE IN TRAFFIC COMPLAINTS

## 2020 CALLS FOR SERVICE



The 2020 rate increased by 11.8% over 2019.

# Area

# 1

# CENTRAL AREA

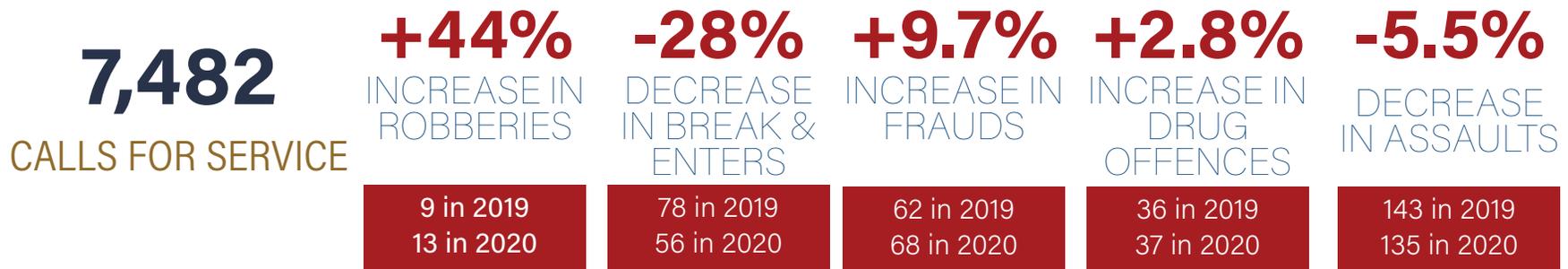
Area 1 is a unique patrol zone due to its focus on downtown Peterborough. It has a large business and service industry during the day, an entertainment district at night, and has a growing residential area. Area One has the largest number of officers with 16 patrolling this area: 8 assigned as foot patrol in addition to 8 community patrol drivers.

Based on the concerns of the citizens in Area 1, Community Policing Liaisons were created for eight areas that came up several times throughout the meeting. The new liaison roles allowed officers the opportunity to establish a partnership with the sub-area they were responsible for and gave the stakeholders in that area a more consistent response to their concerns.

The Teams also participated in several projects throughout the year, despite COVID-19. Team 1 officers worked with the Drug Unit and Peterborough Fire Services to shut down a drug house on Stewart Street.



Team 1 officers also conducted several Trespass to Property Act (TPA), Liquor Licence Act (LLA), and Safe Streets Act enforcement projects resulting in 1814 Provincial Offences Notices (PONS) being issued which was up 27% from 2019.



# 2 Area

# NORTH END



Area 2 is the north end of the City of Peterborough and has a high concentration of residential. There is both commercial and industrial business, schools, Trent University and many greenspaces for residents and visitors to access.

In 2020, Area 2 had the most calls for service out of our six patrol areas. This past year area projects had a slightly different look because of the COVID-19 pandemic. For the first time in over 40 years, the Head of the Trent Regatta was cancelled.

However, officers were still able to work effectively with community groups and neighbours on issues of concern including ongoing issues as well as dedicating an officer to liaise with the Youth Emergency Shelter (YES).

At the beginning of the year, several intersections were identified as being high on the list for collisions and officers focused on targeted traffic details and enforcement in the areas identified as problematic.

## 9,213

### CALLS FOR SERVICE

**+100%**  
INCREASE IN  
ROBBERIES

7 in 2019  
14 in 2020

**-35%**  
DECREASE  
IN BREAK &  
ENTERS

82 in 2019  
53 in 2020

**+15%**  
INCREASE IN  
THEFTS

339 in 2019  
390 in 2020

**-10.5%**  
DECREASE IN  
DRUG  
OFFENCES

19 in 2019  
14 in 2020

**+46%**  
INCREASE IN  
ASSAULTS

109 in 2019  
159 in 2020

# Area 3

Area 3 is a large area with a healthy mix of industrial, commercial and residential areas. Officers assigned to Area 3 made it a safe place to live, work and play. The successes could not have been possible without the efforts of these constables.

The Peterborough Regional Health Centre (PRHC) is located in the heart of Area 3. The PRHC attracts patients and visitors from the greater Peterborough area as well as every other area of the Service. Often officers find themselves spending time with those in need of all types of medical assistance. Officers responded to 310 calls for service at the PRHC which was the most in Area 3.

COVID-19, the State of Emergency and other restrictions put in place had a direct impact on Area 3. The Brock Street Mission, located in the downtown core was relocated to the Wellness Center on Brealey Drive.



Unfortunately, COVID-19 paused the long partnership known as the Sir Sanford Fleming Good Neighbor Program. This is a very successful program whereby members of Sir Sandford Fleming College (SSFC) team up with Area 3 officers and auxiliary officers. They visit neighborhoods with high student residences, mixed with permanent residents, and speak to them about being a good neighbour.

WEST END

**8,501**  
CALLS FOR SERVICE

**0%**  
INCREASE IN  
ROBBERIES

7 in 2019  
7 in 2020

**+51%**  
INCREASE  
IN BREAK &  
ENTERS

43 in 2019  
65 in 2020

**+31%**  
INCREASE IN  
SEX  
OFFENCES

32 in 2019  
42 in 2020

**+23%**  
INCREASE IN  
DRUG  
OFFENCES

13 in 2019  
16 in 2020

**-7%**  
DECREASE  
IN ASSAULTS

124 in 2019  
115 in 2020

# 4 Area



Concerns that were identified through the year included the following: traffic related accidents on Lansdowne Street including red-light infractions at major intersections such as Lansdowne Street at Ashburnham Drive and Lansdowne Street at Monaghan Road.

There were concerns brought to police about loitering, drug use and intoxication around the train bridge and reports of suspicious vehicles on Crescent Street. In East City, officers worked with the Canadian Mental Health Association (CMHA), Fourcast, the Fire Marshall's Office and the landlord of a building to incorporate crime prevention measures including utilizing Crime Prevention Through Environmental Design (CPTED). Enforcement was also increased to help address resident's concerns.

Area 4 is a unique area that covers residential, commercial, and local businesses including the Lansdowne Place Mall. In 2020, Area 4 consisted of 9 Community Patrol Officers spread over 4 platoons.

Officers also continued to use intelligence-led policing in the south end of the city to inform the Drugs and Intelligence Units with regard to organized crime, drug related offences, and violent offences.

SOUTH/EAST END

**8,222**

CALLS FOR SERVICE



# Area

# 5

The Village of Lakefield is Area 5 and is serviced by four permanent officers. Peterborough Police Service has been policing the Village of Lakefield since 1999. In 2020 Team 5 members responded to 32 criminal calls for service compared to 56 in 2019. The calls included 6 related to frauds, 3 break and enters and 7 theft investigations.

Most calls for service involved non-offence related incidents. In 2020 Team 5 members responded to a total of 494 non-offence calls for service compared to 409 in 2019. This is a 20% increase in these types of calls.

Mental health related calls for service continue to be a challenge for police. In 2020 Team 5 members responded to 30 mental health calls for service in the Village of Lakefield. This is an increase of 275% compared to 2019 where Team 5 members responded to 8.

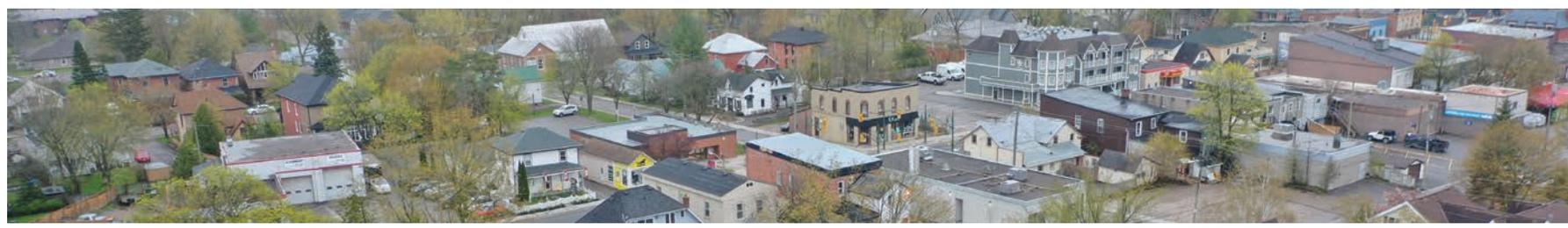
Team 5 members were made aware of changes to the Selwyn Township noise by-law. There is now more accountability on homeowners who rent their residence or cottages.



The Traffic Unit spent time in the Village of Lakefield, working with Team 5 members to enforce traffic related concerns. Motorists turning left onto Water Street from Bridge Street continues to be a concern. During the long weekend in May officers specifically targeted this intersection.

Neighbors' concerns regarding speeding and heavy trucks on Strickland Street were addressed. A speed measuring device was installed in the area.

During 2020 Team 5 members continued to engage both the business community and residents through dedicated foot patrols, bike patrols and Problem Oriented Policing (POP).





In 2020 there were 1,432 calls for service in the Township of Cavan-Monaghan, known as Area 6. Of the 1,432 calls for service 63 resulted in criminal charges.

Traffic violations continue to be a primary concern in Area 6. Officers continue to set team objectives and create traffic

enforcement details within Cavan-Monaghan Township. The team traffic enforcement approach educates drivers, places value on citizens' concerns/complaints and further deters future motor vehicle collisions. Team enforcement results have been recorded from January 1st to December 31st. A total of 977 Provincial Offence Notices (PON) were issued.

Numerous complaints were received throughout the year regarding off-road vehicles, namely four wheelers and snowmobiles. These issues were dealt with consistently, and applicable charges were laid. Educating the public was a priority in this area as there was a lack of knowledge of the township bylaws. Proper signage on trails and roadways were recommended to council.

Because of COVID-19, all community events beyond March 2020 were cancelled. Therefore, the Cavan-Monaghan Volunteer Policing Committee was not utilized.



Our Emergency Response Team (ERT) consists of 12 members of our Service drawn from various units. In 2020, 4 Tactical Medics were added to the team and 2 new police service members were added due to attrition and tenures being completed. These officers are on call 24/7/365. Being a member of ERT is in addition to the officer's regular frontline duties.

In 2020 ERT was involved in a multitude of calls and scenarios. This does not include the every-day calls for service such as canine back up for tracking purposes, elevated mental health calls, alarm calls and calls involving potential armed and violent persons that are handled by ERT (Emergency Response Team) members during daily uniform patrol.

ERT was involved in 37 team callouts or details in 2020. The incidents fit the criteria where the threat level to members was elevated based on intelligence gathered, previous violent history of subjects, their use of weapons to protect their trade, and fortifications of the subject address. During the noted incidents in 2020 there was a major incident negotiation, several high-risk vehicle/pedestrian stops and several search details for persons and weapons.

ERT assisted in the execution of 16 high risk warrants for the ICAD (Intelligence, Crime Analyst, Asset Forfeiture and Drug) Unit and the Peel Regional Police Service.

ERT members attended 14 training days (1,800 hours) in 2020 adhering to COVID rules and adjusting the delivery of training. They completed annual fitness training with qualified instructors. The result was an average of 98.2%.

The Tac Medic program proceeded in 2020. 4 successful medics were chosen following a 6-phase process that included psychological testing. All 4 Peterborough medics have been completely outfitted and are active with the team on all training days as well as operationally. They are considered a huge asset to ensure the utmost safety of the citizens we serve as well as officers and first responders.

ERT obtained an armoured recovery vehicle (ARV) that was donated to the Service for high-risk and armed situations. Its main functions are to protect members of ERT, members of the public, and assist in the recovery of injured persons and/or officers.

Canine has become an integral part of ERT and were consistently invited and attended training with ERT in 2020.

The Service also initiated a drone program which has been deployed on several occasions and has been included in various scenarios during training days. The drones are also invaluable when assisting with search and rescue missions undertaken by ERT.




---

	<p><b>37</b> TEAM CALLOUTS</p>	<p><b>16</b> HIGH RISK WARRANTS</p>	<p><b>1,800</b> TRAINING HOURS</p>
--	------------------------------------	---	--

In 2018, a police officer was combined with a Canadian Mental Health Association Haliburton Kawartha Pine Ridge (CMHA-HKPR) outreach worker and the Mobile Crisis Intervention Team (MCIT) was born.

The MCIT program provides brief crisis response, crisis stabilization and follow up to individuals experiencing a mental health crisis that have come into contact with the police.

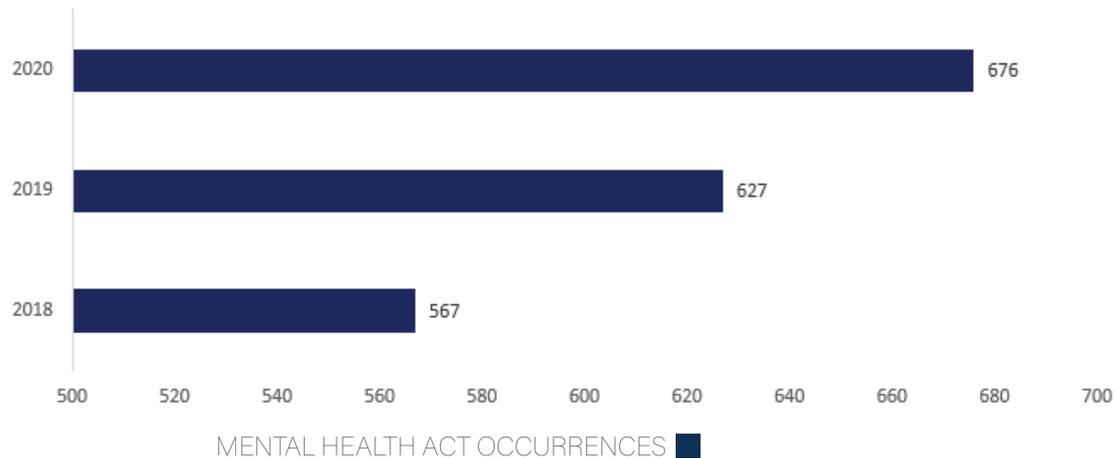
The mental health worker and MCIT police officer work in partnership to provide real-time crisis response and proactive intervention. The MCIT- mental health worker follows up on referrals providing short term support and linkage to appropriate community resources as required.

We are proud of the work and the great partnership with the CMHA-HKPR.

There was a 10.6% increase in MHA classified occurrences between 2018 and 2019, and a 7.8% increase in MHA classified occurrences from 2019 to 2020. Overall, from 2018 to 2020 there was a 19.2% increase in MHA classified occurrences.



MENTAL HEALTH ACT (MHA) OCCURRENCES BY YEAR (2018-2020)





The members of our Auxiliary Unit are a vital part of the service we provide to the City of Peterborough, Village of Lakefield and Township of Cavan Monaghan. Established in 1999, these volunteer members provide extra value to the communities we serve. This Unit epitomizes the community policing philosophy of "the police are the public and the public are the police."

31 members including 2 Staff Sergeants, 3 Sergeants and 26 Auxiliary Constables make up the Auxiliary Unit.

There were two resignations in 2020.

Total hours for the Auxiliary Unit for 2020 were 1881 hrs. This is our lowest year ever for volunteered hours. The decrease is largely due to the COVID 19 Pandemic and Auxiliary members

restrictions due to this Pandemic. Due to COVID-19 restrictions the Auxiliary Unit could not participate in as many events as years past.

There were some events that this Unit was able to assist with including, Car Seat Installations & Clinics, PRHC Support Parade, City Park Crime Prevention Through Environmental Design (CPTED) Study, Fairhaven Support Parade, Peterborough Police Service Halloween Kids Event, Pete's Halloween Parade, Kawartha Food Share Event, Pete's Christmas Parade, 5 RIDE details with the Traffic Unit, and Peterborough Pete's Games.

The Unit created social media accounts on Facebook and Instagram, following the guidelines of the Peterborough Police Service Social Media policy.



In 2020 the City of Peterborough, the Village of Lakefield and the Township of Cavan Monaghan were well served by Constable Bob Cowie and his Police Service Dog (PSD) partner Isaac and Constable Kyle Adey and his PSD partner Chase. In their second year, both K9 teams were extremely dedicated to the Canine program and the communities they serve.

The Canine Unit is a 7 day a week/24 hour a day commitment. Both officers, and their partners, are interacting constantly whether during established work shifts or on their off hours. Training is a daily occurrence and the dedication required to

foster an effective team is second to no other unit or section at the Service. Their professionalism and usefulness have been proven during numerous calls for service in Peterborough, and in some neighboring jurisdictions as well. Their specialized skill set has been requested to assist local police services in Cobourg and Kawartha Lakes.

The statistics below include all calls for service, as both teams maintain a presence in the community as general community patrol officers as well as specialized Canine Units.

**915**

TOTAL  
OCCURRENCES ATTENDED

**890**

TOTAL CALLS  
THROUGH DISPATCH

**304**

PRIMARY RESPONDER  
ON CALL







The Traffic Services Unit had a challenging year due to the COVID-19 pandemic and a member off due to unforeseen issues. This ultimately had an impact on the success of the monthly traffic initiatives and output of Provincial Offence Notices.

Motor vehicle collisions statistics through 2020:

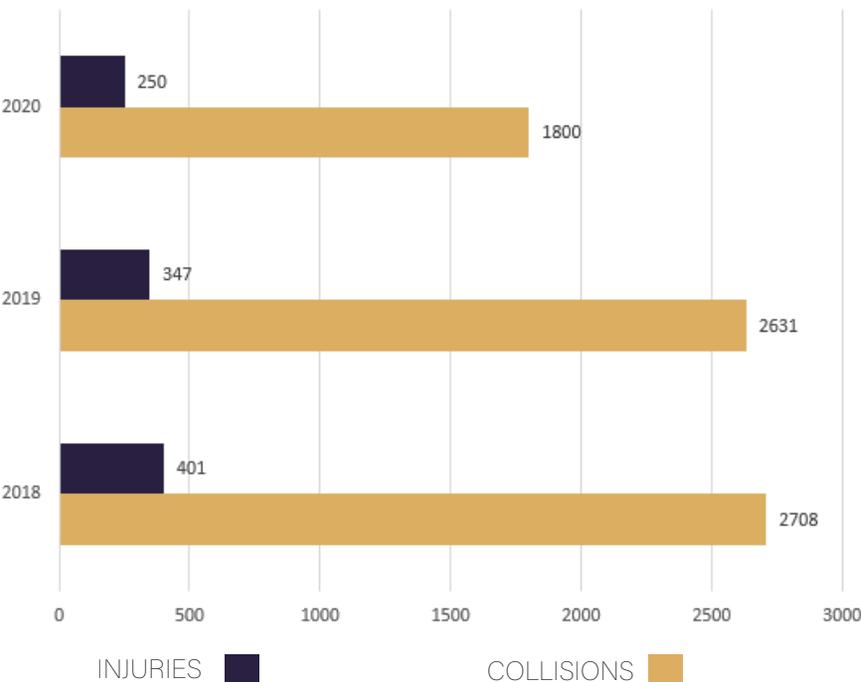
- Total Collisions Investigated: 1,800 (-31.6%)
- Collisions over \$2000: 735 (-27.8%)
- Collisions under \$5000: 813 (-35.7%)
- Pedestrian Injured: 40 (-2.4%)
- Cyclists Injured: 14 (-33.3%)

The Traffic Unit also participated in the Festive RIDE program in December 2020 with over 5,000 vehicles checked resulting in 30 suspensions, Criminal Code or Highway Traffic Act charges.

Due to COVID-19, no training courses were completed by members of the Traffic Unit. We continued to have officers designated as Drug Recognition Experts (DREs).

Looking ahead to 2021, the Unit will be focusing on continuing to implement e-ticketing, offering an in-house Level II Reconstruction Course, training two members as Standard Field Sobriety Testing Instructors and having two members attend the motorcycle course at the Ontario Police College.

## 2020 COLLISION TRENDS



- Collisions investigated decreased by 31.6%
- Injuries decreased by 28%
- There were 2 fatalities in 2020

## TRAFFIC INITIATIVES IN 2020

- Driver Visibility:** Excessive tint and obstructed views
- Traffic Lights:** Red and Amber light violations, turning arrow offences
- Distracted Driving:** Use of cellular phones and other communications devices
- National Road Safety Week:** Impaired, aggressive & distracted driving
- Emergency Vehicles:** Offences related to vehicles not slowing down for emergency vehicles
- Speed:** Speed enforcement
- Operation Impact:** Driving without a seatbelt
- Intersection/Sign Offences:** Offences related to red and amber lights and stop/yield signs





**Diversity**  
Is a Fact  
**Inclusion**  
Is an Act

**POLICE**

BALSON

POLICE

In 2020 the Community Services Unit was comprised of four sworn officers and one civilian member. All sworn members are responsible for approximately 10 schools handling education and enforcement issues with elementary and secondary institutions in Peterborough, Lakefield, and Cavan.

The Unit continues to benefit from having a Community Engagement and Development Coordinator as part of the Community Services team. This is specifically evident in areas of relationship building with our community partners and having a finger on the pulse of trends and cutting-edge projects that benefit our community as a whole. Both COVID-19 and the increased global attention on Black Lives Matter (BLM)/Defund/Reform Police impacted almost every aspect of this year's work.

In 2020, the Community Engagement and Development Coordinator was involved in a number of important projects including the Peterborough Situation Table, the MSORT (Mobile Support Overdose Resource Team), work on diversity, equity, and inclusion, ongoing officer training, the Peterborough Drug Strategy, Community Safety and Well-Being Plan, and oversight of the Health Canada Substance Use and Addiction Program (SUAP) grant.

With the challenges of the COVID-19 pandemic, 2020 was a much different year for programming and activities in our local schools. Officers were still committed to provide these services with the safety of the schools and community a priority.

When it was safe to do so, Community Services Officers completed 37 lockdown drills in elementary and secondary schools. Officers continue to work with schools to ensure that the Ministry of the Solicitor General guidelines are met. Each Community Service officer is responsible for performing 2 lockdowns in each of their schools yearly.

Officers attempt to deal with the majority of calls for service at the schools they serve. The high school officer spends a good part of their time assisting students and providing support that may otherwise require a front-line officer. Officers use a restorative justice process to assist in resolving problems.

In 2020, officers once again developed and delivered a variety of community presentations. Topics have included dealing with emergencies, elder abuse, fraud, sexting, anti-bullying, traffic safety, career development, navigating policing in Peterborough, and internet safety. Many of these presentations were virtual given the restrictions around the COVID-19 pandemic.





# INVESTIGATIVE SERVICES

Investigative Services saw some growth in 2020 when two additional positions were made possible due to several successful grant applications. The Division is now comprised of 41 members: 34 police officers and 7 civilians.

The criminal offences reported in 2020 rose 5.4% over 2019, increasing from 5246 to 5529 offences. With a clearance rate of 52.5%, our Service continues to have a clearance rate that is well above the provincial and national averages.

Crimes in our contracted communities accounted for a relatively small percentage of our overall crime; Cavan-Monaghan Township had 116 crimes reported in 2020, up from 107 reported in 2019, an 8.4% increase. The Village of Lakefield had 32 reported crimes in 2020, down 42.9% from 2019's total of 56.

In 2020, there were three homicide investigations and three attempted murder investigations.

The investigative team provides a level of dedication and commitment to the communities they serve that is second to none when it comes to applying their knowledge, skills and abilities while investigating serious criminal occurrences.

MAJOR CRIME • STREET CRIME • INTELLIGENCE • FORENSIC IDENTIFICATION SERVICES • VIDEO ANALYSIS • VICTIM SERVICES  
SEX OFFENCES • HIGH RISK UNIT • CRIME ANALYSIS • DRUGS • E-CRIME • DOMESTIC VIOLENCE & ELDER ABUSE  
SPECIAL VICTIMS UNIT • FRAUD • CRIME STOPPERS

In 2020 the Major Crime Unit was redefined with the introduction of the Special Victims Unit (SVU) which encompassed the Internet Child Exploitation (ICE) officer, the Human Trafficking (HT) officer and the Domestic and Elder Abuse officer in order to better serve the most vulnerable victim populations.

The ICE Unit was involved in 93 child exploitation-related investigations including 17 pro-active undercover online investigations, 12 of which led to the arrests of the individuals. In total, 26 persons were charged, and 66 child exploitation related charges were laid, 7 of the accused were repeat offenders.

The Human Trafficking (HT) officer dealt with 83 calls for service and was able to lay about 30 charges including 7 for trafficking in persons.

There were 19 more robberies in 2020 compared to 2019 with investigators clearing 58% of the cases.

Reported Sexual Assault investigations dropped 13.8% in 2020 to 163 with 76.7% of those cleared. Though the number is lower than reported in 2019, it is still significantly higher than the 127 reported sexual assaults in 2018.

In 2020, the Investigative Services Division piloted a project to have a Detective Constable assigned to each overdose investigation to ensure that the death was fully investigated. This will be in effect during the 2021 calendar year as well.

A successful grant application resulted in a second member being added to the Electronic Crime Unit (ECU) to assist with growing workload. In 2020 the ECU was involved in 90 cases and examined 314 devices totaling 40,026 GB of data --almost doubling the total data handled from the previous year.

Adapting to "the new normal" brought on by the pandemic in addition to legislative requirements, court preparation, tech advancements and training are expected to be a continuing challenge in 2021. Further, the opioid crisis, domestic human trafficking and internet child exploitation investigations continue to place increasing demands on police resources. As such, the Service will continue to find collaborative partnerships to address these social issues.

*To read the entire Investigative Services Divisional Report please visit: [peterboroughpolice.com/learn/reports](http://peterboroughpolice.com/learn/reports)*

## 2020 STATS

**+61.3%**

**INCREASE IN ROBBERIES**  
50 INCIDENTS

**+ 12.9%**

**INCREASE IN ASSAULTS**  
550 INCIDENTS

**- 13.8%**

**DECREASE IN SEX OFFENCES**  
163 INCIDENTS

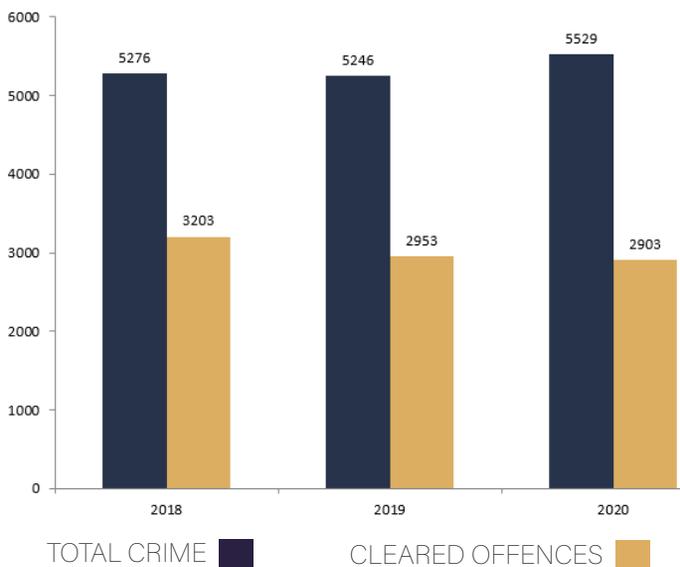
**- 10.6%**

**DECREASE IN  
BREAK & ENTERS**  
270 INCIDENTS

**+ 18.6%**

**INCREASE IN  
WEAPONS OFFENCES**  
51 INCIDENTS

## 2020 CRIME TREND



- Clearance Rate 52.5%
- Crime increased 5.4% from 2019

# VICTIM SERVICES UNIT

The Victim Services Unit (VSU) continues to deliver trauma-informed services to those affected by crime or tragic and unforeseen circumstances. This year, Victim Services wanted to enhance what resources and tools they have to support children who interact with police, with the understanding that typically children who find themselves at the police station have experienced some form of trauma. As a result, Victim Services purchased and organized two resource bins filled with objects designed to support safe emotional expression and healthy distractions for when they are interacting with officers.

In 2020, the Unit welcomed a new member, an accredited facility dog named Pixie, who came fully certified and trained by National Service Dogs. Pixie works alongside the Victim Services Unit assisting with victim interviews, Crown meetings, on-scene de-escalation, critical incident debriefs and general peer morale in the police station. In 2020, the facility dog was used 29 times for video interviews with a victim, attended 3 times on-scene with police, supported members during 3 critical incident debriefs, attended court 5 times, and participated in 23 presentations including platoon briefings and school engagement opportunities.

Victim Services continued to provide in person meetings and follow up for victims and their families, with new safety measures in place and by following public health guidelines. Victim Services assisted on 20 occasions on scene with uniform members to provide emotional and practical support

to those impacted by crime or tragic circumstances ranging from sudden deaths to human trafficking.

Daily staff receive, review, assess and follow up when required with mandated cases. In 2020, Victim Services received and reviewed 2885 incidents. Of those, 1167 incidents required follow-up. This consists of a phone interview, in person interview and/or referrals to provide adequate and appropriate emotional and practical support to victims of crime and tragic circumstance. In 2020 the VSU encountered many domestic incidents involving custody disputes with families looking for guidance on how to navigate issues during the pandemic lockdown. Additionally, VSU was involved in a pilot project to follow-up with calls for service involving suspected overdose deaths and provide support to grieving families and friends.

In 2020, Victim Services received 183 victim impact statement requests from the Crown Attorney's Office and assisted in the completion of 102 of them. Since the introduction of the Victims Bill of Rights, the Unit has found a rise in requests from the Crown Attorney's Office which has resulted in the completion of many more Victim Impact Statements. This is a steady increase from previous years.

Between the two staff members, Victim Services is represented on 12 different professional committees in the community. 2020 saw new memberships with the Police Association of Ontario (PAO) Mental Health and Wellness Committee, the local Overdose Bereavement Working Group and Justice Facility Dogs Canada.

**2,885**

INCIDENTS REVIEWED

**183**

VICTIM IMPACT STATEMENTS

**31\***

COURT SUPPORT ATTENDANCES

**193\***

OFFICE INTERVIEWS

**20**

ON-SCENE ASSISTANCE

\*COVID-19 Pandemic impacted in-court and office interviews



## Joint Operations:

**Asset Forfeiture Unit:** Participated in 3 provincial takedown projects, which involved numerous arrests across the Greater Toronto Area (GTA). Large amounts of property and currency were seized during these takedowns. Most notable, was a project/takedown involving the territorial tow truck issues in the GTA that involved violent acts and thousands of dollars in arson. The PPS Detective Constable assisted in seizing 4 tow trucks on takedown day as offence related property.

**Crime Analyst:** Reached out to surrounding police services to network for the purpose of information sharing. This occasionally results in the identification of suspects or assists in solving crimes for the service(s). Joint investigative projects with other services assist in building evidence on suspects and contribute towards charges laid.

**Biker Enforcement Unit (OPP):** Peterborough Police Service has one member of the Intelligence Unit connected with the Province's Biker Enforcement Unit (BEU). This position provides the Service with an additional surveillance vehicle and computer equipment along with training at no cost to the Service. This member participated in several high profile and successful projects throughout the year.

**Internet Child Exploitation (ICE):** The officers worked collaboratively on investigations with Homeland Security, RCMP, Chatham-Kent, Ottawa, Toronto, Peel Regional, Gatineau, and the OPP resulting in arrests of individuals exploiting children. ICE received 39 referrals from the National Child Exploitation Crime Centre in relation to child exploitation offences. In total, 50 production orders were authored, and 19 search warrants were executed.

**Street Crime Unit and High-Risk Unit:** Multi-jurisdictional theft of wire from Home Depots. Members worked with other police services to cultivate evidence and authored search warrants before arresting and charging an accused person connected to this matter.

**Project Laker:** The Major Crime Unit investigated a homicide where it was believed a female who was trafficking narcotics murdered a male by intentionally administering him Fentanyl in a quantity which caused his death. This investigation involved partnerships with the Criminal Intelligence Service of Ontario (CISO) and officers with Niagara Regional and Toronto Police Services. Additional surveillance support was provided by the Ontario Provincial Police (OPP) through technical equipment, software, and monitoring. As a result of the investigation a female was arrested and charged with first degree murder and is currently before the courts.

## Internal Taskforces:

**Human Trafficking (HT):** Prior to the pandemic, human trafficking investigators initiated a proactive project in January 2020 that targeted human traffickers. The goal of this project was to expose the trafficker without need of a complaint or statement from the victim. All three investigations are currently before the courts without ever receiving a statement from the victim.

**Project Engagement:** To solve a rash of violent convenience store robberies. Street Crime Unit and High-Risk Unit Members conducted surveillance and gathered evidence that led to charges and a conviction of the accused.



NO  
CASTING  
TOWARDS  
BOATS



The Intelligence, Crime Analysis, Asset Forfeiture and Drug (ICAD) Unit has 7 police officers and 1 civilian member, 1 Sergeant (supervisor), 4 Detective Constables in the Drug Unit, 2 Detective Constables in the Intelligence Unit and 1 civilian Crime Analyst.

There were 107 calls for service specifically connected to drug investigations in 2020. A significant number of the calls were dealt with by uniform patrol. Generally, calls were reported by members of the community informing police of issues. However, this does not include the number of calls that were “drug related” which would be significant throughout the city. A number of these calls were generated within the ICAD Unit because of active investigations utilizing surveillance, confidential human sources, undercover “buys” and input from the community such as Crime Stoppers.

In 2020 investigations focused on fentanyl and information surrounding possession of firearms. ICAD members seized

handguns and long-guns on several search warrants. Investigators dealt with a “magic mushroom” (psilocybin) operation late in the year following a house fire. The residence had been specifically modified to accommodate the operation within the basement.

Cocaine was again the most significant drug located and seized, despite the Canada/USA border being closed due to the pandemic and a greatly diminished cocaine supply.

There was an increase in the seizure of Fentanyl which is commonly referred to as “blue” or “purple”.

Crystal meth seizures also increased with smaller quantities seized throughout multiple investigations. This increase was associated to one specific dealer.

A large quantity of cannabis was seized during a search warrant at the “Medicine Box”, that was operated as a storefront on Charlotte Street.

**42**  
ARRESTS

**1006g**  
COCAINE

**740g**  
CRYSTAL  
METH

**295.5g**  
FENTANYL

**\$232k**  
CASH  
SEIZED

**7**  
FIREARMS  
SEIZED

The Drug Unit was responsible for writing 16 Controlled Drugs and Substances Act (CDSA) search warrants throughout the year. The Emergency Response Team (ERT) was utilized for 11 of the entries along with some high-risk vehicle takedowns.

The Drug Unit continued to maintain close relationships with community partners, including the Peterborough Drug Strategy, doctors, and pharmacists. Members of the Drug Unit were involved in presentations earlier in the year until the restrictions on gatherings were implemented.

Drug investigations continue to be complex and require a significant number of resources to process arrests, evidence search/collection and court briefs. Samples from all drug seizures have to be processed, packaged, and sent to Health Canada for testing.

The ICAD Unit saw significant changes in day-to-day operations due to the pandemic and its restrictions. There was an increase in requests for ICAD Unit resources to provide

assistance during major investigations, such as shootings and homicides. ICAD participated in several search warrant executions within and outside of the Police Service's jurisdiction. This required additional surveillance, DNA cast off details, and interviewing. ICAD members were heavily relied upon in Project Laker which took away from regular duties for several months.

The ICAD Unit continued to assist and support the other units within Investigative Services on several investigations. ICAD was utilized when specific skills or additional resources were required. ICAD members were involved in a number of uniform investigations and assisted with processing evidence and interviewing accused parties.

2020 was a successful year for the Asset Forfeiture Unit including seizing almost \$232,000 in forfeited currency and 7 vehicles. Many of the Unit's files are a direct result of the work of the ICAD Unit.



# 9-1-1 COMMUNICATIONS DIVISION

Communication staff is responsible for the handling of emergency and non-emergency calls from the public. In 2020 Communications staff answered 119,898 calls, not including 9-1-1 calls, resulting in 35,935 calls for service. This is a 1.2% increase from 2019 during which there were 118,530 calls answered by the Communications Unit.

The Peterborough Police Communications Unit is the Public Safety Answering Point (PSAP) for the residents of the City of Peterborough as well as the Townships of Selwyn and Cavan Monaghan. Communication staff are highly trained professionals that are responsible for answering all 9-1-1 calls, prioritizing emergency calls, dispatching and down streaming emergency medical and fire calls to our emergency partners

The Communications Unit is staffed with a 9-1-1/ Communications Manager, 4 Communications Supervisors and 12 Communicators, and is aligned to coincide with the four-platoon system. The Communications section is responsible for the 24/7/365 coordination of the 9-1-1 Emergency Centre and the police radio dispatch system in keeping with the supervisory and operational responsibilities mandated by the legislation contained in the Ontario Police Services Act.



Communicators provide centralized control of personnel and facilitate front line operations through the rapid dissemination of critical information by radio and telephone. The Communications Unit operates and does research on various computer databases and monitors the internal and external security audio/video systems for headquarters.

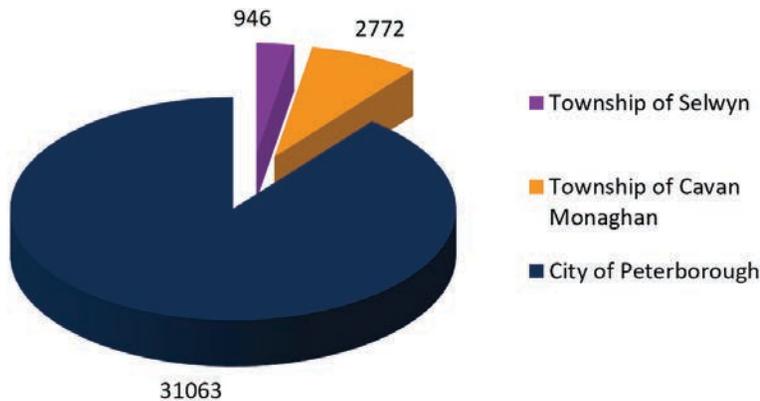
The Peterborough Police Communications/ 9-1-1 Centre received 34,781 9-1-1 calls, including 946 from the Village of Lakefield in

the Township of Selwyn and 2,772 from the Township of Cavan Monaghan in 2020.

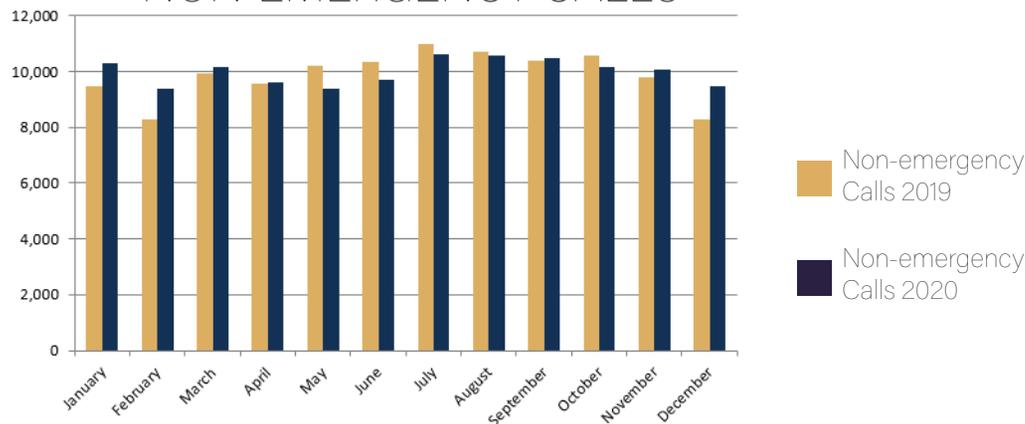
The Communications Unit also received 5,406 no answer calls. These are calls where the caller hangs up when emergency operators answer the line. It is the responsibility of the Communication Centre to call back every no answer call and ensure the callers wellbeing and dispatch emergency services if required.

9-1-1 call statistics show a 3.7% increase from the previous year.

## COMMUNICATIONS/9-1-1 CENTRE CALL VOLUME



## NON-EMERGENCY CALLS



# 2020 STATS

## 119,898

CALLS ANSWERED BY COMMUNICATIONS STAFF, NOT INCLUDING 9-1-1 CALLS

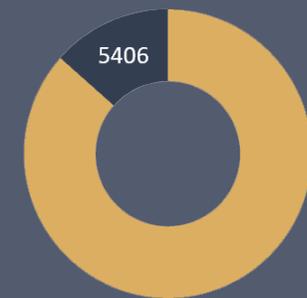
## 34,781

9-1-1 CALLS RECEIVED

## 5,406

NO ANSWER 9-1-1 CALLS RECEIVED

TOTAL 9-1-1 CALLS RECEIVED





# SUPPORT SERVICES DIVISION

Consistency and growth were the starting themes for Support Services in 2020 and then it became manage, adapt, and maintain when the pandemic hit. There was very little change in staffing other than a few additions in the Court Unit. The leadership with the Acting Inspector and the Records Supervisor was beneficial during the pandemic as they had a deep understanding of the staffing needs and roles.

The Division continued to provide the highest standard of service to the public, their policing partners while continuing to support their own members. This was accomplished with a team-oriented mindset as absences increased during the pandemic while staffing levels remained stagnant apart from an increase in Special Constables for court security.

The commitment and adaptability of all members since the start of the pandemic has not gone unnoticed.

RECORDS MANAGEMENT • POLICE REPORT CLERKS • COURT SERVICES • PROFESSIONAL STANDARDS  
PROPERTY & EVIDENCE • GENERAL INQUIRY • FREEDOM OF INFORMATION • AUDIO/VIDEO EVIDENCE

The Support Services Division began the year with 41 members and the complement increased to 44 mid-year. This equates to 21% of the Service and 70% of the civilian complement.

With an eye to improving gender diversity, there has been an increase in the female complement in Court, specifically, Special Constable rank to 6 members up from four in 2019 and 2 in 2018. The Service continues to be cognizant of diversity and trying to reflect the population when hiring. Stability in staffing was a significant benefit as this allowed for cross training coverage during absences. While there were a significant number of absences in 2020 there were only 3 staffing changes. This was considerably lower than 19 in 2019 and 31 in 2018. The only changes were in Court Services when 3 Special Constables were selected for the police constable role.

The only staffing increases were in Court Services as the Special Constable complement increased by 2 to 17 along with an additional court clerk.

Capacity and stability of staff will continue to be a focal point in Support Services. There have been increases in staffing levels at courts, but Records, Police Report Clerk and Property & Evidence have been identified as other areas that could benefit from additional staff.

The Service continues to grow, as does the population of the City of Peterborough, Village of Lakefield, and Township of

Cavan-Monaghan, and more responsibility is being downloaded on all members including the civilian members that support the officers. Increasing support staff and adding technology will assist with absences and ensure the health and wellness of staff.

Another concern to organizational resiliency is the police facility. A Facility Review Committee was working on a new police station, but the pandemic put a halt to this work for the time being.

The Service is at capacity with lockers for staff. As a result, Special Constables have been moved out of the police station change rooms to make room for any new police officer. Expenditures for maintenance, off-site storage, training, and space reconfigurations to meet organizational needs are significant and increasing annually. Evidence is at capacity for space and storage.

There were a number of process changes due to the COVID-19 pandemic including scheduled appointments for the public record checks and Freedom of Information (FOI) requests, transitioning special constables from court to platoon to assist with prisoner care and control while still providing security at the existing court houses, and virtual meetings for investigations and training.

*To read the entire Support Services Divisional Report please visit:  
[peterboroughpolice.com/learn/reports](http://peterboroughpolice.com/learn/reports)*

## 2020 Strategic Initiatives

General Inquiry was moved to the 2nd floor

Concerted effort to move public requests for criminal record checks to online form

Worked with Ministry of Attorney General (MAG) and Crown to introduce e-Warrants and e-Information

Video court because of COVID-19 pandemic

Bail court at the police station because of COVID-19 pandemic

Scheduled appointments for record checks & FOI

# COURT SERVICES

The Police Services Act mandates that police in the jurisdiction where a court is located provide security. The Service has responsibility for security at two court houses in Peterborough: the Ontario Court of Justice located on Simcoe Street and the Superior Court of Justice located on Water Street. This changed in 2020 during the pandemic as the Peterborough Police Station at 500 Water Street became another location\* where bail court was held for individuals that were being held for court. This third location started in mid-March when the courts stopped permitting entry and this has continued into 2021.

In addition to court room security, other responsibilities include prisoner transportation, cell security, prisoner monitoring and movement, facility security, magnetometer operation, court room support, file preparation and transportation, and Crown Attorney liaison.

An unexpected responsibility because of the pandemic was the additional court security required at the police station as the police cell area acted as the bail court for in-custody prisoners. This forced a complete transition within the special constable ranks and 4 specials were assigned to uniform platoons to cover off prisoner care and bail review.

Case management duties are the responsibility of the 3 Constables and the Sergeant in the Court Services Unit. Their work is supported by the court clerks. The duties of the police officers include preparing Service case files for court, vetting sureties for the Crown, assisting the Crown in bail court, managing the Service's participation in diversion programs such as the Bail Verification and Supervision Program,

Extra-judicial Measures Program, and Shoplifter Diversion, liaising with stakeholders such as Victim Witness Assistance Program (VWAP) and Legal Aid, and entering information into the Service's databases. Even with courts closed or slowed during the pandemic the court management workload continued and was slightly higher than in 2019.

With the pandemic and courts shutting down, then partially opening, there were no bail reviews in 2020 and it is anticipated this will continue in 2021. With the shutdown there will be a backlog and a surge of matters brought forward in 2021. It is anticipated that some matters will be withdrawn or resolved with a lesser than expected penalty as the Crown Attorney won't have the capacity and will be up against R vs. Jordan and the timelines associated with that decision.

The biggest issue facing court are the antiquated courthouses that continue to be insufficient for the Service and prisoner needs. However, the pandemic forced the implementation of video court. This lowered the number of in-custody offenders and it is anticipated that numbers will remain lower than in previous years as video has become a viable option and the Ministry of the Attorney General (MAG) has recognized this.



**3\***

**COURTHOUSES**

**157**

DNA  
SAMPLES

**401**

FINGERPRINTS FOR  
ALL OFFENDERS IN  
CELLS BEFORE  
TRANSFER TO COURT

**32**

YOUTH REFERRED  
TO EXTRA JUDICIAL  
MEASURES

**2,620**

COURT BRIEFS





Records Supervisor, NICHE Validation, Switchboard, Records Management and Training Clerk.

Duties within this Unit include responding to FOI requests, completing police record checks, completing taxi limo and tow registrations, all court and RMS validation and completing all federally mandated statistical reporting.

Additionally, the Unit is responsible for the validation of all entries into databases in keeping with provincial and federal data sharing standards, best practices, and legislated requirements. The importance of the accurate validation of records cannot be understated. Undetected errors can result in wrongful arrests, lawsuits, and a loss of organizational integrity and public confidence.

Records management has the responsibility for the majority of functions that generate revenue for the Service (excluding grants). The total number of criminal record checks completed in 2020 was 5284 which is a decrease of 54% from the 11,556 checks in 2019. This was understandable due to the pandemic as volunteering wasn't available for most of the year. A push to online was also the focal point and the Service had 76% of the checks done online which is encouraging. The scheduled appointments worked well and allowed staff to manage workloads.

As a result of the decision to delay the renewal of licenses during the pandemic, only the 2 taxi brokers and half of the limo drivers renewed their licenses in 2020.

Freedom of Information requests were also down by almost half with 620 requests made in 2020 compared to over 1,100 in 2019.

The Records Management Unit (RMU), consists of 11 members, provides administrative support to the Operations Division, the Investigative Services Division and Court Services Unit, along with providing service to a variety of external stakeholders including all levels of government, members of the legal community, local businesses, and members of the community.

The positions in the Unit include the Freedom of Information Analyst, CPIC Validator, Court Validator, Warrants Clerk,

**5,284**

RECORD CHECKS

**620**

FOI  
REQUESTS

**2,432**

ARREST  
REPORTS

**226**

MISSING  
PERSONS  
REPORTS

**126**

SUDDEN  
DEATH  
REPORTS

**746**

WARRANTS  
PROCESSED

# POLICE REPORT ENTRY CLERK

The Police Report Entry Clerks team consists of four full-time and two part-time members who report to the Records Management Supervisor. Each full-time member is assigned to one of four platoons to provide real-time data entry for officers.

Their work includes:

- Entry of all reports onto the Niche RMS in accordance with RCMP Data Quality Standards.
- Preparation of crown briefs for regular court appearances and for weekend and statutory holiday (WASH) court appearances and push to Scheduling Crown Operation Prepared Electronically (SCOPE).
- Scanning and uploading documents for SCOPE.
- CPIC entries for charged persons.
- Validation of Non-reportable incidents.

Additionally, report entry clerks have taken on more responsibility with the introduction of SCOPE. This includes scanning all police documents/notes. While it is a logical addition of duties and allows for uniform officers to be on the road, it does add more time the report entry process.

These additional duties resulted in new statistics being gathered in 2020 around external documents, fraudulent reports and updating the Canadian Police Information System (CPIC).

In all Police Report Entry Clerks entered 56,212 reports in 2020 including 31,155 external documents in keeping with recently implemented

processes from the Ministry of the Attorney General (MAG) and the Crown.

As policing responsibilities grow due to increased calls for service and the addition of new communities, there is increased pressure on the Support Services Division which is at capacity. Despite the challenges, the Division continues to provide high quality service in an effective, economical, and efficient manner to the communities of Peterborough, Lakefield, and Cavan-Monaghan.

---



# HUMAN RESOURCES DIVISION

The Human Resources Division provides advice and guidance on human resource matters regarding collective agreements and employee relations concerns, human resources policies, develops and implements Return to Work (RTW) and attendance policies, recruitment, and payroll and benefit services.

The Human Resources Division supports 208 employees (sworn and civilian) and 31 auxiliary officers. The current structure of the Human Resources Division includes 2 members; Human Resources Manager and Payroll & Human Resources Administrator.

In 2020, there were 34 recruitment processes as well as a promotional process to fill the rank of Inspector, Staff Sergeant and Sergeant.

The Human Resources Division is committed to recruiting exceptional members for the Service. This commitment involves discussing the needs of the Service, advising on recruitment strategies, participating in the selection of the right candidate for the right job. In 2020, there were 34 recruitment processes as well as a promotional process to fill the rank of Inspector, Staff Sergeant and Sergeant.

In 2020, the Service had a total of 10 members retire; 8 sworn members and 2 civilian members.

There was a total of 8 members that resigned from the Service in 2020, 3 sworn and 5 civilian members. The Human Resources Division hired 5 new sworn police officers and 17 new civilian members. At end of 2020, the Service had a number of sworn members that are eligible for retirement in various ranks. It is expected that the Service will be continuing to recruit sworn police officers, as well as civilian staff, over the next few years due to retirements.

Due to the COVID-19 pandemic and the declared state of emergency, the Service faced a number of issues regarding staffing. However, during this difficult time many members of the Service remained committed to attending work. The Service congratulated a total of 60 members with perfect attendance in 2020.

The Service continued to reduce the stigma regarding mental health by providing a number of wellness support programs for members including a confidential Employee and Family Assistance Program (EFAP) through local providers: Safeguard Program, Peer Support Program, and Shepell.fgi for psychological and life stressors. In 2020, there were 4 new volunteers to join the Peer Support Team. The new members receive training on all the programs and supports available to our members.

The Peterborough Police Service was proud to recognize the following members, sworn and civilian for their service.

## 2020 Police Exemplary Service:

### 30 Years

.....

Dan Burns

Mark Elliott

Dan MacLean

Nadene Nicholas

Jeff Chartier

Deb Gillis

### 20 Years

.....

Ian Maxwell

Gary Pilling

Al Prodonick

## 2020 Civilian Service Recognition:

### 30 Years

.....

Lori Pilgrim

Loranne Thompson

### 25 Years

.....

Terri-Lynn Parks

### 20 Years

.....

Jessica Drimmie

Christie Lee

Lorien Smith



A sample of some celebrations and swearing-in ceremonies in 2020 (some photos pre-COVID)



# FINANCE SERVICES DIVISION

The Finance Department is led by the Finance Manager and comprised of the Fleet & Facilities Coordinator and the Quartermaster & Purchasing Clerk.

The Finance Manager is responsible for the Service's overall Operating and Capital Budgets. In addition, the Finance Manager oversees all aspects of financial planning and reporting.

The Fleet & Facilities Coordinator is responsible for the necessary purchase, maintenance and repairs of all Peterborough Police Service vehicles and related equipment, building maintenance, repairs and renovations.

The Quartermaster and Purchasing Clerk is responsible for the necessary purchase of all Peterborough Police Service uniforms, equipment, and supplies.

The Service is also a member of the Police Cooperative Purchasing Group which allows for securing cost savings we would not receive otherwise.

Midway through 2020, as part of a city-wide project, Peterborough Police Service Finance Division moved to a new software system. While this project is still ongoing, it did present some challenges and required time for training.

In 2020, the Service purchased six patrol vehicles (4 SUVs, 2 F150s) of those four were hybrid vehicles, one vehicle for Investigative Services and 1 lease buy-out for Investigative Services.

The Peterborough Police Service building is owned by the City of Peterborough. The Fleet and Facility Coordinator works with the City's Property Maintenance Coordinator to organize City projects for the police building. The facility assessment process began in 2018 and was completed in 2020.

Police planned projects for 2020 included completing the satellite office at the Peterborough Bus Terminal on Simcoe Street, new equipment installed in the Forensic Identification Office, renovations for storage of equipment for the Emergency Response Team (ERT) and replacing of aging office furnishings. Police planned projects are drawn from the \$94,000 facility maintenance budget. A variety of other expenditures are also drawn from those budget lines. This includes known costs such as contract fees for off-site storage units, document shredding and parking at Provincial Court.

The Quartermaster and Purchasing Clerk has a vital role including properly outfitting all new members and ensuring current members have the equipment and tools needed to effectively, efficiently, and safely do their job. In 2020, 15 constables, including 3 new hires, and 8 new special constables were issued new body armour, uniforms, and equipment.

The Quartermaster also relocated to a new office within police headquarters. The move was made possible when Crime Stoppers moved to their satellite office downtown. The increased space was particularly useful for



personal protective equipment (PPE) supplies.

Shelving and apparel racks were purchased to organize and store PPE supplies and uniforms.

The COVID-19 pandemic presented multiple challenges on both financial and staffing resources. Initial efforts concentrated on sourcing and purchasing enough masks, gloves, sanitizer, and other essential items to ensure all members were adequately provided supplies until the Government of Ontario could solidify their supply chain and begin shipping to essential services.

Additional measures, such as the new handcuff cleaning stations and office and fleet decontamination, were undertaken to reduce the potential transmission of the COVID-19 virus.

The Quartermaster is now becoming more involved in purchasing functions working

with departments to fulfill their orders.

Life cycle management of body armour will be a priority in 2021. The goal will be to replace between 40 to 50 vests this year. This will be accomplished by establishing a schedule of quarterly fittings based on life cycle analysis and body armour assessment. Due to the pandemic restrictions, sales reps are not attending services in person. To facilitate the process of measuring officers and ordering vests the Quartermaster has been trained in how to measure officers. This, in conjunction with video conferencing, allows a sales rep to virtually attend and observe the measuring and contribute their expertise.

Looking ahead to 2021, plans include setting up on-line purchasing with select vendors, electronic requisitions, price studies of duty gear from suppliers. The bar-coding notebook project will resume, as will a review of dress uniform purchasing.

## 2020 Stats

# 8

**PATROL VEHICLES  
PURCHASED**

INCLUDING

# 4

**HYBRID VEHICLES  
PURCHASED**

## 2020 Projects

- Crime Stoppers moved to satellite office at Bus Terminal
- Quartermaster office moves to former Crime Stoppers office at Headquarters
- New equipment installed for Identification Services
- Renovation complete in the prep room for ERT



# Comparative Statistics

COMPARATIVE STATISTICS	2019	2020	VARIANCE
Population ( Peterborough City )	85,500	86,000	0.6%
Population ( Lakefield Ward )	2555	2555	
Population (Cavan Monaghan)	8830	8830	
<b>Personnel</b>			
Authorized Strength - Police	141	141	0.0%
- Civilian	58	66	13.8%
Appointments	9	22	144.4%
Promotions	2	6	200.0%
Retirements	8	10	25.0%
Resignations	2	8	300.0%
<b>Use of Force</b>			
Oleoresin Capsicum Spray	3	3	
Impact Weapon / Asp Baton	0	0	
Firearms			
Human (Drawn)	46	59	28.3%
Animal (Dispatched)	12	3	-75.0%
Empty Hand Techniques	8	25	212.5%
Conducted Energy Weapon	30	64	113.3%
<b>Policy / Service Complaints</b>	<b>2</b>	<b>3</b>	<b>50.0%</b>
<b>Officer Conduct Complaints</b>	<b>16</b>	<b>24</b>	<b>50.0%</b>
<b>Total Public Complaints</b>	<b>16</b>	<b>27</b>	<b>68.8%</b>
Withdrawn	3	2	-33.3%
Resolved Informally	3	2	-33.3%
No further action required	3	14	366.7%
Hearing	0	0	
Informal Discipline	0	0	
Local Inquiry	14	21	50.0%
Unsubstantiated	2	5	150.0%
Pending	5	4	-20.0%
<b>Victim Services</b>			
Reports	2,704	2,885	6.7%
Followup	1,366	1,167	-14.6%

COMPARATIVE STATISTICS	2019	2020	VARIANCE
<b>CRIMINAL OFFENCES</b>			
<b>Homicide</b>			
Murder - 1st & 2nd	0	3	
Attempt Murder	3	3	
Manslaughter	1	0	
Firearms	1	7	600.0%
Other Offensive Weapons	8	19	137.5%
Other Robbery	22	24	9.1%
<b>Break and Enter</b>			
Business	141	97	-31.2%
Residence	155	161	3.9%
Other Break and Enter	6	12	100.0%
<b>Theft of Motor Vehicles</b>	<b>64</b>	<b>85</b>	<b>32.8%</b>
<b>Thefts</b>			
Bicycles	100	146	46.0%
From Motor Vehicles	456	636	39.5%
Shoplifting	441	325	-26.3%
Other Thefts	403	520	29.0%
<b>Possession Stolen Goods</b>	<b>38</b>	<b>46</b>	<b>21.1%</b>
<b>Frauds</b>			
ATM / Debit	44	89	102.3%
Credit Cards	84	133	58.3%
Counterfeiting	5	16	220.0%
Other Frauds	280	304	8.6%
<b>Offensive Weapon</b>			
Use Firearm	1	8	700.0%
Other Offensive Weapons	42	43	2.4%
<b>Sex Offences</b>			
Aggravated Sexual Assault	1	0	
Sexual Assault with Weapon	0	4	
Sexual Assault	122	80	-34.4%
Other Sexual Offences	66	79	19.7%
<b>Hate / Bias Crimes</b>			
Incidents Charges Laid	2	9	350.0%
Incidents Cleared / Mediation	2	1	-50.0%
Unsolved	6	14	133.3%
Pending	0	0	

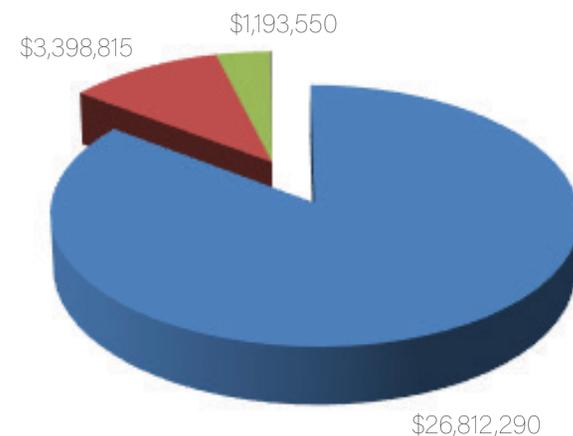
# Comparative Statistics

COMPARATIVE STATISTICS	2019	2020	VARIANCE
<b>Assaults</b>			
Assault - Level 3 / Aggravated	8	13	62.5%
Assault - Level 2 / Weapon / Bc	98	124	26.5%
Assault - Level 1 / Other Assau	208	225	8.2%
Assault Police / Public Officers	29	51	75.9%
Assault - Domestic	144	137	-4.9%
<b>Other Criminal Code Offences</b>			
Abduction	1	0	
Arson	8	15	87.5%
Breach of Recognizance	457	429	-6.1%
Disturbing the Peace	203	157	-22.7%
Escape Custody	0	2	
Gaming and Betting	0	0	
Indecent Acts	39	37	-5.1%
Obstruct Public / Peace Officer	20	21	5.0%
Prisoner Unlawfully at Large	0	0	
Mischief	391	423	8.2%
Criminal Harassment	79	101	27.8%
Others	875	693	-20.8%
<b>Drugs</b>			
Heroin	12	3	-75.0%
Cocaine	43	51	18.6%
Cannabis	5	4	-20.0%
Other Drugs	19	42	121.1%
<b>Federal Statutes</b>			
	0	0	
<b>Impaired Driving</b>			
Offences	79	107	35.4%
Other C.C. Driving Offences	30	36	20.0%
<b>Traffic Enforcement</b>			
Hazardous Moving Violations	753	923	22.6%
Other Violations	1800	2059	14.4%
Radar/Laser	3293	3244	-1.5%
<b>R.I.D.E. Program</b>			
Vehicles Checked	5322	5047	-5.2%
Tests Administered	156	359	130.1%
Alcohol Related Suspensions	9	16	77.8%

# 2020 Police Budget

## ACTUAL EXPENDITURES

- Salary Compensation
- Operations
- Capital Budget



Total Expenditures \$31,432,155

Total Revenues \$4,305,560

Approved Net Budget \$27,126,595



# Non-Offence Statistics

NON-OFFENCE STATISTICS	2018	2019	2020	% +/-
Abandoned Vehicles	9	10	13	30.0%
Alarms	715	739	590	-20.2%
False Alarm Cancelled	313	296	274	-7.4%
Animal	121	159	145	-8.8%
Community Services	1,351	1,501	1,078	-28.2%
Dangerous Condition	52	39	35	-10.3%
DNA	287	328	197	-39.9%
Domestic/Family Disturbance	1,711	1,717	1,811	5.5%
Escorts	740	862	480	-44.3%
Fire/Fire Alarms	18	19	13	-31.6%
Insecure Property	55	60	54	-10.0%
Landlord/Tenant	152	153	172	12.4%
Liquor Acts	310	261	307	17.6%
Lost and Found Property	935	990	1,013	2.3%
Missing Persons	2	2	1	-50.0%
Missing Persons Located	343	319	324	1.6%
Municipal By-law	71	65	168	158.5%
Neighbour Dispute	453	498	699	40.4%
Noise Complaints	923	869	1,116	28.4%
Non-Traffic Accident	10	12	6	-50.0%
Police Assistance	2,652	2,277	3,259	43.1%
Police Information	927	1,025	1,342	30.9%
Prevent Breach of Peace	328	294	326	10.9%
Property Damage	25	18	29	61.1%
Provincial Statutes (MHA)	560	584	640	9.6%
Sex Offender Registry	221	224	197	-12.1%
Strikes	2	1	5	400.0%
Sudden Deaths	140	132	152	15.2%
Suspicious Persons/Vehicle	2,420	2,731	3,539	29.6%
Telephone Calls	301	257	276	7.4%
Towed Vehicles	93	115	97	-15.7%

NON-OFFENCE STATISTICS	2018	2019	2020	% +/-
Traffic Complaints	2,220	2,195	4,292	95.5%
Traffic Control	62	69	60	-13.0%
Calls Involving Youth	300	284	230	-19.0%
Unwanted Persons	1,001	1,202	1,324	10.1%
Vehicles Recovered	7	10	16	60.0%
ViCLAS	156	191	194	1.6%
Warrants	483	546	457	-16.3%
Other Provincial Statutes	139	229	496	116.6%
Other	2,441	2,613	2,745	5.1%
Calls Cancelled/Unanswered	749	974	968	-0.6%
<b>Total Non-Offences</b>	<b>23,798</b>	<b>24,870</b>	<b>29,140</b>	<b>17.2%</b>

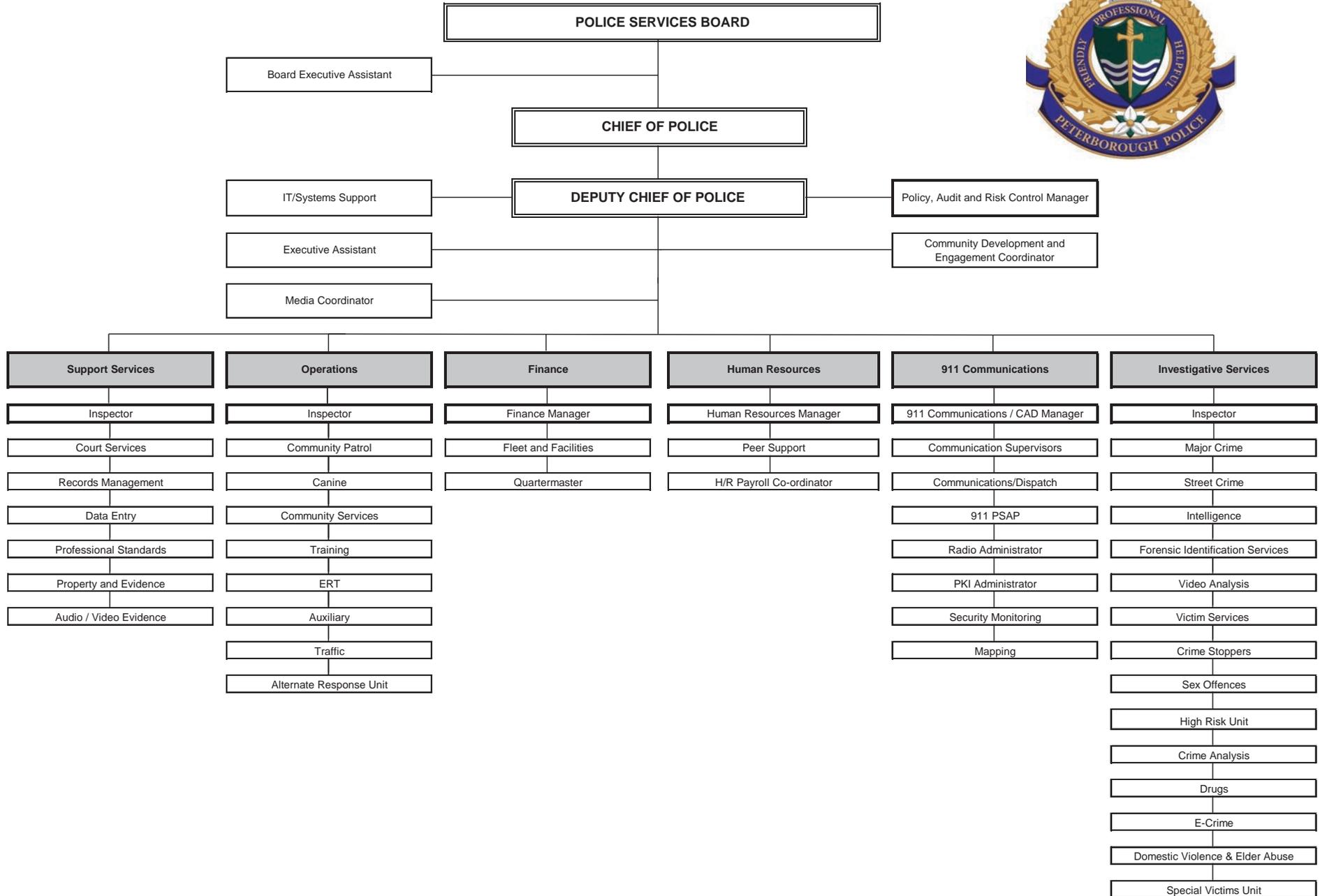
## Collection of Identifying Information

Ontario Regulation 58/16 of the Police Services Act requires the Chief of Police to provide an annual report on the number of regulated interactions between citizens and members of the Peterborough Police Service.

In 2020 there were 0 reported regulated interactions as members of the Peterborough Police Service did not engage with any citizens in a manner that met the requirements of O.R. 58/16.

# Organizational Chart

## Peterborough Police Service Organizational Chart 2020



---

Professional.  
Friendly.  
Helpful.