PETERB
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POLICE2024
2024NNUALREPORT

BOROUGH

Nal, Friendly & Helpful

Professional Friendly Helpful



CORE VALUES

Integrity and loyalty Empathy and fairness Impartiality and transparency Respect and civility Courage and leadership

MISSION

To promote the safety of citizens and the protection of property through an appropriate balance of law enforcement, problem solving and crime prevention initiatives.

This is based on the philosophy of community policing that involves working in partnership with citizens and other community stakeholders.

VISION

To be the best police service, providing the highest standard of professionalism in partnership with our community.

Building Trust and Confidence

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Professional Friendly Helpful





MESSAGE civil prof FROM THE aspon BOARD CHAIR

On behalf of the Peterborough Police Service Board, I am pleased to present the 2024 Annual Report. This year marked a significant turning point in policing across Ontario with the implementation of the Community Safety and Policing Act, which came into effect on April 1, 2024, replacing the long-standing Police Services Act of 1990. While this new legislation brings critical modernization to policing standards, oversight, and training, it also presents notable financial pressures for boards and services across the province. The Board remains committed to navigating these changes while maintaining fiscal responsibility and ensuring the continued safety of our communities.

In 2024, the Board also introduced its 2024–27 Strategic Plan, setting out the organization's roadmap, goals, and priorities over the next four years. Through this plan, we commit to: deploying the necessary resources and processes to prevent and solve crime to keep our communities safe; delivering high-quality service by using best practices and optimized, sustainable resources; and building capacity to support the wellness, professional development, and resiliency of our people.

Throughout 2024, the Peterborough Police Service demonstrated unwavering dedication to serving the City of Peterborough, the Township of Cavan Monaghan, and the Village of Lakefield. The Service responded to over 34,000 calls, underscoring the high demand for police presence and support in our region. Whether civilian or sworn, our members continue to show professionalism, compassion, and excellence in every aspect of their duties. A notable success this year has been the launch of the Community F.I.R.S.T. program in January 2024, aimed at proactively addressing property crimes through focused, intelligence-led approaches. This initiative reflects the Service's commitment to innovation and community collaboration in tackling crime.

We are proud to recognize the diverse units within the Service, including Canine, Community Services, Mobile Crisis Intervention, and the Emergency Response Team, to name just a few—all of which play vital roles in supporting public safety. These specialized teams enhance the Service's ability to respond to a wide range of complex and evolving challenges.

The Board continues to work diligently to ensure that the Peterborough Police Service is both effective and accountable, aligning with community expectations while meeting the requirements of the new policing framework. We are proud to work alongside a dedicated and forward-thinking police service that values transparency, adaptability, and strong community ties.

As we look ahead, the Board remains focused on supporting the Service through ongoing transition under the new Act, ensuring that our shared values of safety, responsibility, and community trust remain at the forefront. On behalf of the Board, thank you to all members—civilian and uniform—for your dedication and service.

Respectfully,

Mary ten Doeschate Chair, Peterborough Police Service Board It is my pleasure to present to you our 2024 Annual Report. This year's Report is the first prepared under the new *Community Safety and Policing Act (CSPA)*. The new Act offers promise for advancements aligned in achieving greater community safety and well-being as well governance and oversight. We will continue to work through the new legislation and embrace its guiding principles as we assess the impacts it will have, and any resources required to meet legislated requirements.

A look back at the year reveals a number of achievements, notably the swearing in of Deputy Chief Jamie Hartnett who has been a valuable addition to the Executive Team helping to lead the Organization in our mission to promote the safety of citizens and protect property through a balanced approach of law enforcement, problemsolving, and crime prevention initiatives.

The launch of Community F.I.R.S.T. on January 8th has proven to be an incredibly successful initiative investigating high-volume, low-dollar value crimes that might otherwise not receive resourcing. This approach has had the added outcome of providing frontline responders with greater opportunity to respond to serious, and in-progress, calls for service. It has resulted in significant increases in arrests and charges for criminal matters.

In February 2024, we officially took possession of a portion of 1421 Lansdowne Street West and since

that time a great deal of internal preparatory work, consultation with engineers, architects and planners has gone on. While the work isn't outwardly visible, it is necessary to move forward with the required renovations.

We continue to look for more effective workflows and undertook a reorganization of some of our Divisions.

We hosted another successful open house at 500 Water Street as well as several Town Hall and budget presentations.

Internally we continued to look for methods and means of supporting our members, operating under a philosophy of healthy employees are happy employees and happy employees are productive employees. Perhaps one of the most endearing efforts is puppy hour, an initiative with the Peterborough Humane Society to offer opportunities for puppies, who need socialization, to come into the police station to engage with our members.

I am proud to serve as Chief of Police, leading dedicated and professional men and women, sworn, civilian, and auxiliary. Together, we will continue to work toward being the best police service possible through our:

- Commitment to community.
- Commitment to service.
- Commitment to you.





Professional

Friendly

Helpful

Who we serve



162 SWORN OFFICERS

97 CIVILIAN MEMBERS





Policing Picture

With a combined population of approximately 100,000 people, and welcoming just over 3 million visitors, students and residents from neighbouring communities, annually, the Peterborough Police Service often sees fluctations in the number of calls for service and the types of calls for service. In 2024, the Service received 34,105 total calls for service a 5% increase from the previous year. There were 8,713 criminal calls for service reported in 2024, a 17.8% increase over 2023.

About 82% of calls for service are considered non-criminal in nature.

Online reporting continues to grow with 3,568 reports submitted in 2024, a 10% increase from 3,221 in 2023.







Strategic Plan 2024-2027

We commit to enrich the community's trust and confidence in the Peterborough Police Service by enhancing community safety, making sound investments in our people, and modernizing our policing services.



Professional Friendly Helpful Within the Peterborough Police Service 2024-2027 Strategic Plan, we have committed to working toward 20 goals consisting of 39 initiatives under the following three categories.

Enhance Community Safety

We will deploy the necessary resources and processes to prevent and solve crime and keep our communities safe. In Year 1 there were 13 initiatives for this category.



Modernizing Policing

We will deliver high quality service to the communities we serve by using best practices and optimized, sustainable resources. There were 3 initiatives in this category for Year 1.



Supporting Our People

We will build capacity to support the wellness, professional development, and resiliency of our people. There were 3 initiatives in Year 1 in this category.





Professional Friendly Helpful

Professional Standards

The Professional Standards Unit (PSU) is responsible for completing misconduct investigations both internally and those reported by the public to the Law Enforcement Complaints Agency (LECA). In total, 55 complaints were filed in 2024, a decrease of 6.78% over 2023. The PSU also completes investigations when the Provincial Special Investigations Unit (SIU) has been involved. These investigations examine members conduct, the policing provided by the involved members and the procedures established by the Chief of Police related to the incident to ensure compliance.

Complaint Definitions

Internal complaints

Matters that are driven from internal processes which are known as Chief's Complaints. These are documented by supervisors and are dealt with under the *Community Safety and Policing Act (CSPA)*.

Local Inquiries

Local inquiries are less serious, informal matters that citizens bring forward for attention or correction without making a formal complaint. They can be about the procedures of the service or interactions with police or wanting to bring something to the attention of the Service. On the rare occasion, these inquiries lead to LECA complaints, and in those instances, their classification is changed to avoid duplication.

LECA

The Law Enforcement Complaints Agency is an independent civilian oversight agency responsible for receiving, managing, and overseeing all public complaints against police officers in Ontario. It ensures complaints are dealt with in a transparent, effective, and fair manner for both the public and the police.

37 (0 Substantiated) Public Complaints (LECA)

18 (15 Substantiated) Internal Complaints

55 Total Number of Complaints

6.78% Decrease compared to 2023

28 Screened Out (LECA)





OUR YEAR IN NUMBERS

610 SAFER PUBLIC SPACES ENGAGEMENTS

42,637 9-1-1 CALLS RECEIVED





1000 WELL-BEING CHECKS

380 ELDER ABUSE CALLS FOR SERVICE







6,258 PIECES OF SEIZED PROPERTY & EVIDENCE

1,428 IN-CAR CAMERA VIDEO REQUESTS

55 COMPLAINTS RECEIVED

950 CRIME STOPPERS







46 HATE/BIAS CRIMES/ INCIDENTS

9 VEHICLES PURCHASED FOR FRONTLINE 10 VEHICLES RETIRED FROM FRONTLINE

Operations Division

UNIFORM COMMUNITY PATROL COMMUNITY F.I.R.S.T TRAFFIC SERVICES MOBILE CRISIS INTERVENTION TEAM (MCIT) COMMUNITY SERVICES EMERGENCY RESPONSE TEAM (ERT) CANINE COMMUNITY SERVICES REMOTE PILOTED AIRCRAFT SYSTEM (RPAS) TRAINING UNIT



Operations Statistics 2024

441% CALLS 165 CALLS IN 2023 295 CALLS IN 2024 YOUTH



19% T SUDDEN 145 CALLS IN 2023 179 CALLS IN 2024

All Sudden Death calls require the attendance of a frontline Sergeant and Police Constable. In some cases officers from Forensics and Major Crime attend. In 2024, 38 suspected overdose deaths were investigated as major cases.





Uniform Community Patrol

Area 1: Central

The heart of our City with a high concentration of restaurants and commercial businesses, government, and residential units. There are several urban park areas along with a marina on Little Lake.

9,020 OCCURRENCES REQUIRING POLICE RESPONSE





The North End of the City with residential along with both commercial and ndustrial business, schools and Trent University. There are large greenspaces for all o access.

10,049 OCCURRENCES REQUIRING POLICE RESPONSE



Area 3: West

Consists of the City's West End which covers a large area of residential, commercial, and industrial. This area includes Fleming College and Peterborough Regional Health Centre.

7,900 OCCURRENCES REQUIRING POLICE RESPONSE





Encompasses the South and East End of the City and includes the historic Hunter Street Bridge, a portion of Little Lake and a commercial and retail area that includes Lansdowne Place Mall.

8,837 OCCURRENCES REQUIRING POLICE RESPONSE



Uniform Community Patrol

Area 5: Lakefield

Consists of the Village of Lakefied in Selwyn Township. Lakefield is a healthy and vibrant community with a mix of residential, commercial and industrial businesses.

605 OCCURRENCES REQUIRING POLICE RESPONSE



Area 6: Cavan-Monaghan

The Township of Cavan-Monaghan, a more rural area that includes the communities of Millbrook, Cavan, Ida, Mount Pleasant and Springville. It also includes the Peterborough Municipal Airport.

1,762 OCCURRENCES REQUIRING POLICE RESPONSE



Community F.I.R.S.T

The Community F.I.R.S.T (Community Focused Investigation Response Support Team) Unit began as a pilot project in January 2024 and has demonstrated significant value to the community.

Consisting of one Staff Sergeant and four uniformed patrol officers working in pairs, the Unit also receives support from return-to-work officers as needed.

The Unit consistently engaged with stakeholders and initiated several proactive measures targeting problem

areas and addressing crime trends.

The first year of results highlights the Unit's commitment to maintaining public safety, supporting local businesses, and ensuring justice within our community.

A notable investigation led to the arrest of two violent individuals linked to a multi-city crime spree. The spree began with an armed carjacking in another jurisdiction and included multiple crimes across several cities leading to Peterborough where they were arrested and charged.



COMMUNITY F.I.R.S.T



Community F.I.R.S.T

This program is in response to what we have been hearing from the community for several years when it comes to property crimes. The voice and concerns of the community are being heard. We know property crimes have adverse effects on residents and business owners and we want to do a better job in responding to these types of calls. Our officers are responding to high priority calls each, and every day, which means that these types of calls get lower priority. It is frustrating for victims of crime, and it is frustrating for our officers who want to serve the community. It's what the community expects and deserves." Chief Stuart Betts, Peterborough Police Service



News conference after multi-jurisdiction shoplifting scheme arrests, December 3, 2024

Traffic Services Unit

The Traffic Unit is currently comprised of one Sergeant and four Constables.

In 2024, the Unit was often called upon to supplement the frontline in answering calls for service. Provincial Offence Notices (PONs) totalled 5,585 for the Service in 2024. There were 4,420 PON's issued in Peterborough, 261 PON's issued in Lakefield and 904 PONs issued in Cavan Monaghan Township,

These PONs were issued by both Traffic Unit Officers as well as frontline police officers.

The Traffic Unit is the primary response to serious motor vehicle collisions that may involve fatal injuries.

In 2024, there were nine vehicle collision reconstructions as a result of serious or fatal motor vehicle collisions. These investigations take a significant amount of time to complete and require officers with specialized collision reconstruction qualifications.

The Traffic Unit is also constantly monitoring for the fatal four:

- Speeding
- Impaired Driving
- Distracted Driving
- No Seatbelt



Traffic complaint?

peterboroughpolice.com/online-reporting

TOP COLLISION INTERSECTIONS

Clonsilla Avenue & The Parkway Monaghan Road & Parkhill Road W Clonsilla Avenue & Sherbrooke Street

Impaired Offences **RIDE STATISTICS**

RIDF Details

PROVINCIAL OFFENCES NOTICES ISSUED

COLLISION

RECONSTRUCTIONS

Mobile Crisis Intervention Team

Since 2011, the Peterborough Police Service has had a form of Mobile Crisis Intervention Teams. Currently, there are two teams of one police officer and a mental health worker.

The teams' primary responsibility is dealing with calls for service involving individuals experiencing an acute mental health crisis, provide follow up with individuals and help those, in need, connect with other community agencies.

They are also a liaison with community partners working in the mental health space and have helped reduce the officers' time spent at PRHC with patients waiting to be seen by the Crisis Unit.

In 2024, MCIT apprehended 287 individuals which is a 23.5% decrease from 2023.

There were 944 mental health occurrences in 2024, which is a decrease of 27% from the previous year, highlighting the effectiveness of having mental health professionals to reduce the need for hospitalization. In 2024, there were 3 mental health diversions, which was a decrease from 12 in 2023.

These decreases can be attributed to the team's ongoing proactive efforts, including timely referrals and comprehensive community education.





L MCIT TEAMS

MENTAL HEALTH OCCURRENCES



DIVERSIONS

Community Services Unit

Operating under the framework of the four pillars of -Education, Opportunity, Inclusion, and Functioning Family. Comprised of four Constables, the Unit is deeply committed to fostering positive relationships with the community's youth through consistent engagement, outreach efforts, and lockdown drills.

Each officer is tasked with maintaining regular contact with approximately 9-10 schools throughout the academic year.

The officers are trained and certified in Violence Threat Risk Assessment (VTRA), enabling them to proactively address instances of violent behavior among students. By intervening early, the officers strive to prevent potential escalations of violence and safeguard the well-being of the school community.

The Unit extends its outreach efforts to local Retirement Residences, Special Olympics, and Early Childhood Education (daycare) facilities. Through tailored presentations, the officers promote safety practices and community awareness among diverse demographics.

During the summer months, the Unit is responding to lower-priority calls and providing Foot Patrol in the downtown core.

4 SCHOOL OFFICERS 40 SCHOOLS





Emergency Response Team (ERT)

The *Community Safety and Policing Act (CSPA)* now formally designates police services to have a tactical response within a reasonable time, ensuring a structured and standardized approach to high-risk operations.

In 2024, the Emergency Response Team (ERT) transitioned from a Containment Team to a Tactical Team which means an increase in training and equipment. ERT provide tactical support in high-risk and critical incidents.

ERT has a deployable strength of 14 members, as well as having six fully trained Tactical Paramedics. These TAC Medics are currently employed by Peterborough Paramedics and assist outside of regular Paramedic duties.

All ERT members are assigned to the front line, ensuring a swift and effective response to high-risk incidents. Their deployment enhances the safety and readiness of uniformed officers while providing the community with immediate tactical support.

The team responded to 42 calls for service in 2024. The volume of calls ERT attend have consistently increased over the past number of years.

Within these 42 calls the Light Armoured Vehicle (LAV) was utilized on five occasions.



Canine Unit (K9)

The Canine Unit (K9) provides specialized support in suspect apprehension, search and rescue, drug detection, and firearm detection. K9 is comprised of two dedicated Canine Handlers and three highly trained canines.

The K9 Unit frequently collaborates with the City of Kawartha Lakes, Cobourg, and Port Hope Police Services, as well as the Ontario Provincial Police (OPP).

K9 often assists the Service's ERT and Remotely Piloted Aircraft System (RPAS) operators, providing invaluable assistance. In 2024, the K9 Unit responded to 818 calls for service resulting in 11 arrests related to weapons, drugs, and driving offenses.

Members of the K9 Unit undergo biannual certification and continuous training mandated by the Ministry.

Moreover, the officers and their canines' actively engage with various community groups and stakeholders through demonstrations aimed at fostering positive relationships and promoting public awareness of their vital role in law enforcement.



3 POLICE SERVICE DOGS

818 CALLS FOR SERVICE

ARRESTS



Specialty Units

Remote Piloted Aircraft System Unit (RPAS)

The Remote Piloted Aircraft System (RPAS) Unit was formed in 2021 with one qualified officer as a pilot.

In 2024, that number increased to five qualified officers as pilots.

In 2024, the RPAS was used 68 times on a variety of assignments (missing persons, motor vehicle collisions, demonstrations, and public events) and the pilots completed 365 hours of training.

Uniform Financial Crime Coordinator

This position was launched as a pilot project on October 1st, 2024 and aims to enhance coordination with other police services, financial institutions, and connect with community to combat financial crimes more effectively.

One notable success was the arrest of an individual in a sophisticated multi-jurisdictional bank scam that targeted vulnerable elderly individuals within our community. The financial loss was estimated at \$56,000 and the arrest led to fifteen related charges.



Training Unit

On April 1st, the *Community Safety and Policing Act (CSPA)* was enacted. The Act has placed more demand on the type of training that police and Special Constables are mandated to complete.

Each officer is required to complete Ministrymandated In-Service Training, which equals a minimum of 40 hours, annually. This training is overseen by the Sergeant of the Training Unit, with support from 15 additional officers from the frontline assisting.

In 2024, the total allocated time for In-Service Training exceeded 6,000 hours. Two Special Constables completed the new training curriculum in 2024 which equated to 200 hours per Special Constable and 80 hours of facilitation overseen by the Unit.

The Canadian Police Knowledge Network (CPKN) is an e-learning platform that also provides a variety of module-based training courses.

In 2024, officers, recruits and civilians completed 34 different courses on-line via CPKN. These courses range in duration, from 20 minutes to 4 hours, and are normally completed during regular scheduled hours.



6,000 + IN-SERVICE TRAINING HOURS 34 ONLINE COURSES FOR MEMBERS



Auxiliary Unit

The Auxiliary Unit is comprised of volunteers and is overseen by a Sergeant and the Inspector of Operations. The Unit consists of one Inspector, three Staff Sergeants, three Sergeants and 21 Auxiliary Constables. There are currently five vacant positions in the Unit.

In 2024, the Auxiliary Unit received the Community Betterment Award at the Peterborough Civic Awards, recognizing their 3,000 plus hours of volunteer service within our communities in 2023.

The members of the Auxiliary Unit are a vital part of the service provided to the City of Peterborough, Village of Lakefield, and Township of Cavan Monaghan. Established in 1999, the Auxiliary Unit will celebrate its 25th year in 2024.

The Auxiliary Unit fulfills several roles within the service from the uniform officer Ride Alongs to Home Guard Inspections, Child Seat Installation, large events, parades, and Inspection and Crime Prevention Through Environmental Design (CPTED).



Volunteer With Us peterboroughpolice.com/auxiliary



Safer Public Spaces

Safer Public Spaces is a no tolerance approach when it comes to open air illicit drug use in our community.

It is about balancing the needs and expectations of all residents in our community. The Service understands and recognizes the need for a compassionate response for those suffering with addictions and expects officers to be kind in their engagements with individuals. The Service also knows that the community expects that public places such as parks, places of business, and most importantly places where our children go, such as playgrounds, should also be safe.





IN THE COMMUNITY

It is such an important part of policing to connect with our communities.





THANKS FOR REACHING OUT

Thank you to our community members who took the time to share these words.

It means so much to our members. And it is why we do what we do. For community.

These are just a sample of letters, emails, and voicemails we receive.

My husband called the non emergency number for the department about a traffic matter and we were amazed that a patrol car was by within 10-15 minutes (we witnessed him drive by, as we were out in the driveway shoveling). About 5-10 minutes after seeing the patrol car, the officer called to follow up! Unfortunately he didn't see the vehicle, however let me and my husband know that he would keep an eye out, as this was part of his area of patrol.

Thank you for the prompt and courteous service!

Hello! I just wanted to send a note and tell you how impressed I am with the Ptbo Police Service as well as our Paramedics. Yesterday morning just after 8am, I discoverd a man lying face down along the trail on McDonnel Street. He appeared to be injured and I called the non-emergency number and was told police and ambulance would be on their way. Three police officers and two paramedics were here in a few minutes. Kudos to PC Gannon who talked to the injured man with care and compassion and was able to talk him into going with paramedics to be treated. I was so impressed that the police and paramedics who treated the man as a human being. Thank you for doing such a great job protecting our community, including those most vulnerable. Our business was unfortunately the target of a break in a couple of weeks back. No injuries, no losses, just damages to fix.

A quick note to let you know your officers, PC Hicks and PC Holub did a great job on behalf of our City!! PC Hicks even called today to follow up to make sure a Statement of Restitution was clear and ready to go.

In closing, sincere thanks to your team, greatly appreciated by ours!!

Thank you to officers Sgt McGill, PC Conway, PC Thalen, PC Charmley for their compassion and professionalism while conducting a wellness check. They were kind, took their time and demonstrated the highest value of service to both the person and the community.

I saw a young man lying on the sidwalk. I turned around to help and saw an officer had arrived and was talk to the young man. As I stood there I marveled at how patient PC Thayyil was with the incoherent man. Not once did the officer escalate the situation as he tried to help the young man.

Investigative Services

MAJOR CRIME UNIT STREET CRIME UNIT INTELLIGENCE UNIT FORENSIC IDENTIFICATION UNIT CRIME ANALYSIS UNIT VICTIM SERVICES UNIT SPECIAL VICTIMS UNIT HIGH RISK UNIT FRAUD UNIT DRUGS UNIT E-CRIMES UNIT SEXUAL OFFENCES UNIT INTERNET CHILD EXPLOITATION UNIT CRIME STOPPERS



Investigative Statistics 2024

17,8% TREPORTED 7,394 CALLS IN 2023

8,713 CALLS IN 2024



ATTEMPT MURDER BREAK & ENTER THEFTS DRUGS OFFENSIVE WEAPONS SEX OFFENCES ASSAULTS OTHER

HOMICIDE ROBBERY THEFT OF VEHICLES FRAUDS







Major Crime

The Major Crime has 11 Investigators comprised of one Detective and 10 Detective Constables.

The Community Safety and Policing Grant (CSPG) helps fund several roles including a Major Crime Detective, as well as investigators in the following areas: Human Trafficking, Internet Child Exploitation (ICE), Intimate Partner Violence (IPV)/Elder Abuse and Sex Offences.

In 2024, the Major Crime Unit investigated and cleared two homicides. One, a shooting incident that resulted in the arrest of the offender on the same day. The other, a stabbing incident which also resulted in an arrest on the same day.

There were seven attempt murder investigations in 2024. Four involved firearms and five separate victims, one strangulation and, in one incident, a motor vehicle was used to intentionally strike the victim.

In 2024, ICE investigators completed 52 Child Pornography investigations, 17 Production Orders and 12 Search Warrants. 11 people were arrested and are currently before the courts.

2 HOMICIDES 1 SHOOTING 1 STABBING



0 AGGRAVATED **0** ASSAULTS

52 CHILD PORNOGRAPHY INVESTIGATIONS





"Otonabee River Man" Cold Case

The Major Crime Unit also had success in confirming the identity of a homicide victim in a cold case originating in 1988.

In partnership with a Texas-Based company called Othram, as well as the Ontario Forensic Pathology Service, the Major Crime Unit was able to positively identify the remains.

As a result of advanced DNA testing technology, the human remains have been identified as Gerald Durocher. Durocher was born in November 1949 and at the time of his death would have been 38-yearsold. As a result of this identification, investigators have now begun to further investigate the circumstances surrounding the murder of this victim.

In December 2024, a news conference was held to bring as much awareness as possible to the case. These efforts included a video speaking to what investigators know about the case.

You can watch and share it through the Peterborough Police YouTube channel.



youtube.com/peterboroughpolice



Street Crime & High Risk Unit

Street Crime Unit

The Street Crime Unit is comprised of two Detective Constables.

The Street Crime Unit's main responsibility is investigations related to robberies, break and enters, thefts including theft from vehicles as well as stolen vehicles.

High Risk Unit

The High-Risk Unit (HRU) is currently comprised of three Detective Constables. These Investigators are responsible for ensuring the compliance with Court Orders by repeat offenders and parolees, as well as



monitoring, and drafting 810 orders and dangerous offender applications. The HRU also assists the Sex Offences Unit with compliance checks and enforcement related to the Sex Offence Registry (SOR).

The Street Crime and High Risk Units worked closely with each other combining resources on investigations. 2024 saw each Unit identify trends within their respective areas and work together to solve cases including several break and enters and robberies.

62 Robberies	
339 Break & Enters	
105 566 Theft of Vehicles Theft from Vehic	les
43 High-Risk Unit Arrests	
119 Compliance checks of those on ba	il
In 2024, there were 213 criminal investigations specific to drugs, reported by citizens or generated by the Peterborough Police Service.

Forty-four of these were cleared by charge, 13 of these were not solved, one was a youth diversion, one was solved and not criminal, and 154 were cleared. The increase in this category can be attributed to the Safer Public Spaces initiative.



Intelligence & Drug Unit

Of the 44 charges laid, Intelligence, Crime Analyst and Drug Unit (ICAD) made 18 arrests. Investigations generated by the ICAD unit are generally lengthy investigations and can lead to drug related projects.

Local complaints led to a search warrant in which three people were arrested and charged with firearms and drug trafficking offences.

Cocaine and methamphetamine represented the largest quantity of drugs seized.

6,131 Dilaudid pills were seized after an investigation and search warrant at a local residence. A man was charged with possession for the purpose of trafficking.



Forensic Services

The Electronic Crime Unit (ECU) has two

members: one Detective Constable and one Special Constable. These two members conduct cellular phone, computer extractions and analysis of data, along with advanced acquisitions, data recovery, cell phone and board repair and structured query language analysis.

Since hiring a civilian technician in 2020, there has been an 88% increase in incidents, a 51% increase in devices for process, and a 365% increase in data.

Devices include cell phones, hard drives, computers, thumb drives, laptops etc.

Forensic Identification Services (FIS) is one

Sergeant and three Detective Constables, with a civilian Special Constable overseeing the fingerprinting and DNA databank submissions.

FIS works with all members on crime scene examination, evidence examination or educating members on best practices and/or evidence collection.

The Police Service has 34 Scenes of Crime Officers (SOCO) across the Service. They responded to 200 calls for service and increase from 133 in 2023.

INVESTIGATIONS

24

304 FORENSIC

FIREARM

171 ELECTRONIC CRIME

474 DEVICES EXAMINED

> 6 ASSISTS CHILD PORNOGRAPHY, HOMICIDE & ATTEMPT MURDER CASES



Victim Services Unit

The Victim Services Unit is comprised of two coordinators who are both registered social workers.

These two coordinators are the primary and secondary handlers of the Facility Dog, Pixie. Between the two staff members, Victim Services is represented on six different professional committees. The Victim Services Unit (VSU) made significant strides in 2024, continuing to provide traumainformed and comprehensive support to individuals and families navigating the aftermath of crime, trauma, and tragic circumstances. In 2024, Victim Services delivered 33 professional presentations, both internally to PPS Members, and in the Community.

One Victim Services member completed the Children's Grief and Bereavement Certificate delivered through Sick Kids Learning Institute and completed the required training hours to obtain their Certified Clinical Trauma Professional (CCTP).

Victim Services was tasked with reviewing 2,306 incidents in 2024 which is a 2.4% increase over 2023.



INCIDENT REVIEWS 12 ON-SCENE VICTIM SERVICES

53 FACILITY DOG USED 87 VICTIM IMPACT

COURT ACCOMPANIMENT

9-1-1 Communications



The Peterborough Police 9-1-1 Communications Services Division is the Primary Public Safety Answering Point (PPSAP) for all residents of Peterborough as well as the Village of Lakefield and the Township of Cavan Monaghan.

Communications staff are responsible for answering all 9-1-1 calls, prioritizing emergency calls, dispatching, and down streaming 9-1-1 calls for Ambulance and Fire to our emergency partners, and operates 24/7/365.

To comply with NENA (National Emergency Number Association) standards, Communications staff are required to answer 90% of all 9-1-1 calls within 15 seconds and 95% within 20 seconds. Communications staff continuously meet the NENA standard, and from August 2024 to December 2024, 93.82% of all 9-1-1 calls were answered within 15 seconds, and 97% of the calls were answered within 20 seconds. The average time spent on each 9-1-1 call was 84.9 seconds.

The 9-1-1 Communications Centre is staffed with a Communications Manager, 9-1-1 Coordinator, four Communications Supervisors, twelve full-time Communicators and four part-time Communicators.





TLJUUI 9-1-1 CALLS SLIGHT DECREASE IN CALLS DUE TO CHANGE IN CALL HANDLING SYSTEM

7,047 NO-ANSWER CALLS

119,769 NON-EMERGENCY CALLS

THAT RESULTED IN

37,210 CALLS FOR SERVICE

Support Services

RECORDS MANAGMENT CLERKS POLICE REPORT ENTRY CLERKS COURT SERVICES



Support Services Statistics 2024

32,5% RECORD 9,750 REQUESTED IN 2023 12,916 REQUESTED IN 2024



1,403 EXECUTED IN 2023 1,296 EXECUTED IN 2024

20.7% REPORT ENTRIES

115,933 REPORTS IN 2024

56.7% ALARM 886 CALLS IN 2023

384 CALLS IN 2024

The Verified Alarm Response Policy (VARP) took effect March 1, 2024. The program was initiated to reduce the number of false alarms received within the Peterborough Police Service policing areas.



Records Management Department

The Records Management Unit consists of eighteen members: one Records Supervisor. eight Records Management Clerks, one General Inquiry (Lakefield office) Clerk and eight Police Report Entry Clerks.

The Records Management Unit provides administrative support to all internal stakeholders of the Peterborough Police Service including Operational Services, Investigative Services, and Support Services.

The Records Management Unit also provides services to external stakeholders including all levels of government, local businesses, and members of the community. Workloads in the Records Management Unit continue to grow exponentially due to calls for service, proactive work of specialized units, citizen's use of online reporting and a significant rise in record check applications.

In April 2024, the structure of the Records Management Unit was altered and the individually identified roles historically assigned in silos, were changed to a collective role of "Records Management Clerk". Clerks were cross-trained and able to respond to priority items and increased workloads.

27,1% INCREASE IN VULNERABLE SECTOR CHECKS 8,236 REQUESTED IN 2023

8,236 REQUESTED IN 2023 10,470 REQUESTED IN 2024 LESS THAN **BUSINESS DAYS** FOR RECORD CHECKS

\$351,365.60 GENERATED REVENUE



Court Services

On April 1, 2024, the Police Services Act was replaced by the *Community Safety and Policing Act (CSPA)*. While the sections may have changed, as court security now falls under section 243 of the CSPA, it is still the responsibility of the Police Service Board.

Court security is accomplished through four full-time Uniform positions, two full-time Civilian Clerk positions, two SPC supervisors, 17 full-time Special Constable (SPC) positions and four part-time SPC positions. The Unit is also responsible for obtaining

fingerprints and DNA samples as the result of Court Orders, civilian requests from Criminal Record Checks, and as required under the Identification of Criminals Act.

SPCs must successfully complete training prescribed by the Solicitor General. The PPS Training Unit developed the first Ministry-approved SPC training course for the PPS. In the fall of 2024, two SPCs hired after April 1, 2024, completed the five week course and successfully passed the Ministry SPC exam.



Strategic Communication Services

STRATEGIC COMMUNICATIONS COMMUNITY ENGAGEMENT & DEVELOPMENT



Strategic Communication Services Statistics 2024

Strategic Communication Services was established in 2024, as a branch of the Executive Services Division of the Service. The Division consists of the Strategic Communications Manager and the Community Development & Engagement Coordinator. The mandate of the Division is to work with all Divisions of the Service to ensure internal and external communications are consistent, clear, professional and engaging.

The implementation of the 2024-2027 Strategic Plan has shaped many of the activities and work of this Division. How we reach out to our community and community partners is important. Our residents and visitors have access to the Police Service 24/7/365 through the website, online reporting portal as well as connection through traditional media releases and news conferences.

To connect with our community partners, Police Service members sit on several local working committees along with developing relationships with local agencies.

The Division is also the lead on searching out, developing and guiding grant proposals.

peterboroughpolice.com



118,000 WEBSITE VIEWS

8 MEDIA CONFERENCES

TOWN HALL MEETINGS

\$1.4M SOUGHT IN NEW GRANTS

0 COMMUNITY SESSIONS ON HATE CRIME/BIAS PER-CEPTIONS

Information Technology

INFORMATION TECHNOLOGY DIGITAL EVIDENCE MANAGEMENT (DEMS) VIDEO FORENSICS UNIT



Information Technology Statistics 2024

The Information Technology Division consists of the Information Technology (I.T.) Manager, Digital Evidence Management (DEM) Unit and Video Forensics Unit (VFU).

In 2024, there were 83,352 digital evidence items uploaded to the Digital Evidence Management System (DEMS). This was a 78% increase in items uploaded, which was a result of the Service increasing their technology as well as increasing the DEMS staff. The VFU consists of a single civilian member who is responsible for extracting all the videos that are submitted through online reporting and then creating all the crime bulletins for identification and investigation. The member also attends businesses and extracts video for the Service's needs.

The IT unit continues to work towards a transition from Peterborough Technology Services (PTS) to support the Services needs, and is expected to expand the unit in 2025.



070 <u>CCTV Video Requests</u> 2,145 In-Car Cameras Video Requests

3,013 Disclosure Requests

1,897 Video Extractions

83,352 Pieces of Digital Evidence Uploaded



Strategic Risk Management

POLICY, AUDIT, AND RISK CONTROL FREEDOM OF INFORMATION (FOI)



Strategic Risk Management Statistics 2024

The Strategic Risk Manager responsible for reviewing, updating, and drafting all procedures for the Service along with conducting audits and risk analysis.

The Service has 189 procedures.

In 2024, 18 procedures were reviewed and updated. Most of these were re-written. In addition, five new procedures were created to comply with the new *Community Safety and Policing Act (CSPA)* which came into force on April 1st, 2024, and/or to meet operational needs. Procedures range from five pages in length to more than 40 pages depending on the complexity of the subject matter.

The Service experienced an increase in Freedom of Information (FOI) requests in 2024.

The provincial Information and Privacy Commission (IPC) releases an annual report outlining the response rate compliance which includes police services. The Peterborough Police Service had a response rate compliance of 98.9%. This is up considerably from 48.7% in 2022.







209 FREEDOM OF INFORMATION REQUESTS





Financial Services

FINANCE FLEET AND FACILITIES QUARTERMASTER



Financial Services Statistics 2024

The Financial Services Division, led by the Finance Manager, is essential in providing operational support to the Police Service. This entails management of division budgets, special projects, and administrative tasks.

The division's structure includes the Fleet & Facility Coordinator, the Quartermaster & Purchasing Clerk, and, as of June 2024, the Finance Coordinator. Service demand increased from August to November with the new police facility.

Body armour replacement is necessitated by its five-year lifespan. In 2024, we replaced 52 units and invested in additional inventory to maintain readiness.

In 2024, the Quartermaster moved into a single storage location which has helped with inventory control while also better assisting members of the police service.





9 <u>New Vehicles (5 new/4 used)</u>

10 Vehicles to Auction

\$357,789 Fuel Costs (-0.1% from 2023)

\$221,579 Vehicle Maintenance Costs

2 Buildings to manage

People Services

HUMAN RESOURCES RECRUITMENT WELLNESS COORDINATOR PEER SUPPORT



People Services Statistics 2024

The People Services Division provides a comprehensive range of support, advice, and guidance regarding workforce matters.

Key priorities include supporting new members, reintegrating returning members into the Service, and enhancing our service offerings to members.

The Division has four and a half full-time team members: one Manager, one Disability and Wellness Coordinator, one Payroll and

31 New Hires (Sworn/Civilian) 3 Retirements (Sworn/Civilian) 11 Resignations (Sworn/Civilian) 5.97 days Absenteeism Rate

Different Wellness Programs

Benefits Coordinator, and 1.5 FTEs in the Recruiting and Talent Acquisition Unit.

2024 saw an overall decrease in the number of long-term occupational injury/illness claims and in the overall number of members off work or on modified duties.

The Disability and Wellness Coordinator has made significant improvements to member well-being, and supported the successful return to work of five members by revising orientation and reintegration processes, and establishing monthly check-ins with members off work to maintain connections.



Recruitment

In 2024, despite a challenging recruitment landscape in policing, the Service successfully reached its full complement of authorized strength.

To enhance recruitment efforts, People Services has actively fostered partnerships with community groups, colleges, and universities. Strengthened relationships with institutions such as Fleming College, Durham College, and Trent University have broadened recruitment strategies. The Peterborough Police Service expanded its Shuttle Run Program in 2024 to attract qualified Police Constable applicants, and raise community awareness.

In 2024, the Service also introduced a Women's Only Shuttle Run on the first Wednesday of each month to encourage more women to pursue policing careers, aligning with the strategic goal of increasing sworn female officers by 5% by 2027.



peterboroughpolice.com/recruitment

From crisis to solutions

vavigating police recru Iv Brittani Schroeder

anadian police services	in police services across the country
are grapping with signifi-	"The perception of policing has
cast recruitment challen-	changed," said Sullivan. "It's become
ges. Across the country, police leaders are striving	a more complicated occupation with many social demands."
to build diverse and resilient trains.	Betta agreed, adding, "No une tells
The task at hand is to fill experienced	the doctor how to set a bone, nor
officer vacancies and attract a new procession of officers who teffect the	would you tell a pilot how to fly an airplane or a firefighter how to put
communities they serve and can	out a fire. But everyone wants to tell
address the multifaceted issues of	the police what they should be doing.
address the mantfaceted mases of today's world.	how they should solve crimes, and
Bur Line sat down with Chief	how they should sorve crimes, and how they should use the tools they
Staart Betts of Peterborough Police	are given. It can be tough to recruit
Service (PPS), Supr. Stephanie	into a profession where there ian't
Johnson of Halifas Regional Police	likely a lot of appreciation for the
(HRP), Deputy Chief Constable	knowledge, skills and training an offi-
Todd Matsumoto of Surrey Police	cer receives, develops and hones."
Service (SPS), and Alissa Sollivan.	Keeping those universal challen-
Human Resources Manager at Re-	ges in mind, each service then has its
gina Police Service (RPS), to discuss	unique at naggles with rocruiting new
the recruitment challenges facing	and experienced members.
the country and how these services	For HRP, the housing shortage
have tried to overcome them.	throughout Halifax Regional Muni-
and the second second second	cipality has created new challenges
National challenges	for recruiting experienced officers.
According to a study released by	As Ashnaon shared, there is a short-
Statistics Canada, by May 15, 2023.	age of homes, and the cost of living
there were 71,472 police officers	has increased. *Experienced police
across Canada, which was almost	officers in Vancouver, Calgary and
900 more officers than on the same	Toronto who were hoping to move
date in stars, However, "dearshe this	to an area with a lower cost of Deine

or an Casada, which was almost on or endificient data to denormalize the set on an activity of the set of the actual however, "gring that the order of the set of the set of the order of the set of the set of the order of the set of the set of the order of the set of the set of the order of the set of the set of the order of the set of the set of the order of the set of the set of the Sector of the set of the set of the set of the Sector of the set of the set of the set of the Sector of the set of the set of the set of the set of the Sector of the set of the set of the set of the set of the Sector of the set of the set of the set of the set of the Sector of the set of

back and wait for people to apply. - Alissa Sullivan, Regina Police Service.



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9 RECRUITMENT PROCESSES

9 SHUTTLE RUN TRAINING GROUP PARTICIPANTS

NEW RECRUITS





Awards & Recognition 2024

In 2024, the Peterborough Police Service presented Service Award recognition of 5, 10, 15, 20, 25 years of service to civilian and sworn members.

- 9 Members 25 years
- 7 Members
- 8 Members
- 15 years 10 years

5 years

8 Members

Thank you for your service.

Nine sworn members received their 20-year Service medal at the Knights of Columbus Police Appreciation night in May.

- Iennifer Bell
- Keith Calderwood
- Grant Fastwood
- Rob Fitzgerald
- Trevor Hickey
- Samuel McCullum
- Jason Morris
- **Michael Stephens**
- Matthew Thomas

Ontario Women in Law Enforcement (OWLE)

Lori Pilgrim Alison Jackson 30 years 30 years

Alison Dyer Cindy Hoggarth 25 years 25 years

The Knights of Columbus Meritorious Service Award

Constable Joshua Gibbs 2024 Investigative Services Unit

Carol Winter Humanitarian Award

Constable Dan Mundell





Comparative Statistics

COMPARATIVE STATISTICS	2021	2022	2023	2024 🗸	ARIANCE	CRIMINAL STATISTICS	2021	2022	2023	2024 V	ARIANCE
Personnel						Homicide					
Authorized Strength - Police	144	143	148	162	8.6%	Murder - 1st & 2nd	2	4	4	2	-100.0%
- Civilian	73	74	80	97	17.5%	Attempt Murder	3	2	2	7	71.4%
Promotions	3	3	1	7		Manslaughter	0	1	0	0	
Retirements	3	4	4	3	-33.3%	Robbery	56	64	72	62	-16,1%
Resignations	8	11	13	11	-18.2%	With Threat of Violence	16	29	22	59	62.7%
Use of Force						Break and Enter	368	362	277	329	15.8%
Oleoresin Capsicum Spray	0	0	0	0		Business	166	142	94	111	15.3%
Impact Weapon / Asp Baton	0	0	0	0		Residence	184	189	145	188	22.9%
Firearms						Other Break and Enter	18	31	38	30	-26.7%
Human (Drawn)	70	56	38	14	-171.4%	Theft of Motor Vehicles	97	147	143	105	-36.2%
Animal (Dispatched)	15	4	7	8	12.5%	Thefts					
Empty Hand Techniques	21	7	18	17	-5.9%	Bicycles	181	156	150	161	6.8%
CEW Drawn	52	29	40	75	46.7%	From Motor Vehicles	658	732	447	566	21.0%
CEW Deployed	12	6	44	17	-158.8%	Shoplifting	371	495	1,031	1,508	31.6%
Complaints						Possession Stolen Goods	41	33	90	118	23.7%
Total Complaints (Internal/LECA/Local)	138	102	104	91	-14.3%	Frauds	489	632	729	657	-11.0%
LECA Complaints	34	31	51	55	7.3%	Credit Cards	127	135	232	245	5.3%
Screened Out	20	20	28	28	0.0%	Counterfeiting	9	11	5	11	54.5%
Withdrawn	3	2	4	2	-100.0%	Offensive Weapon	42	30	22	101	78.2%
Resolved Informally	0	1	4	1	-300.0%	Use Firearm	8	6	4	4	0.0%
Hearing	0	0	0	0		Other Offensive Weapons	43	36	26	18	-44.4%
Informal Discipline	0	0	4	10	60.0%	Sex Offences					
Local Inquiry	85	50	45	36	-25.0%	Aggravated Sexual Assault	0	0	0	0	
Unsubstantiated	6	5	7	5	-40.0%	Sexual Assault with Weapon	2	0	1	1	0.0%
Pending	0	2	2	2	0.0%	Sexual Assault	102	119	108	106	-1.9%
Victim Services						Other Sexual Offences	81	51	53	33	-60.6%
Reports	2,612	2,414	2,252	2,306	2.3%	Hate / Bias Crimes/Incidents	31	33	67	46	-45.7%
						Incidents Charges Laid	5	18	28	27	-3.7%
						Incidents Cleared / Mediation	0	13	42	19	-121.1%



Comparative Statistics

CRIMINAL STATISTICS	2021	2022	2023	2024	VARIANCE
Assaults					
Assault - Level 37 Aggravated	17	17	13	15	13.3%
Assault - Level 27 Weapon / Bodily	138	144	183	200	8.5%
Assault - Level 17 Other Assaults	255	260	415	518	19.9%
Assault Police / Public Officers	32	26	22	35	37.1%
Other Criminal Code Offences					
Abduction	0	0	0	1	
Arson	8	17	6	13	53.8%
Breach of Probation	420	306	423	473	10.6%
Disturbing the Peace	274	536	447	589	24.1%
Escape Custody	0	0	2	0	
Gaming and Betting	0	0	0	0	
Indecent Acts	41	44	12	17	29.4%
Obstruct Public / Peace Officer	12	19	37	18	-105.6%
Prisoner Unlawfully at Large	0	0	1	0	
Mischief	457	585	583	584	0.2%
Criminal Harassment	80	111	75	128	41.4%
Drugs					
Heroin	3	3	0	3	100.0%
Cocaine	51	40	23	44	47.7%
Cannabis	4	3	4	1	-300.0%
Other Drugs	42	35	17	177	90.4%
Federal Statutes	0	0			
Impaired Driving					
Offences	92	94	145	130	-11.5%
Other C.C. Driving Offences	54	46	72	49	-46.9%
Traffic Enforcement					
Radar/Laser	2932	2628	3330	1653	-101.5%
R.I.D.E. Program					
Vehicles Checked	2304	4353	3371	3063	-10.1%
Tests Administered	130	155	183	246	25.6%
Alcohol Related Suspensions	16	9	4	2	-100.0%

2024 Police Budget your investment in public safety





Non-Criminal Statistics

NON-CRIMINAL STATISTICS	2021	2022	2023	2024	% +/-
Abandoned Vehicles	6	7	22	14	-57.1%
Alarms	575	723	625	336	-86.0%
False Alarm Cancelled	288	303	261	48	-443.8%
Animal	147	132	113	164	31.1%
Community Services	1,010	1,146	1,031	499	-106.6%
Dangerous Condition	10	18	1	0	
DNA	252	290	360	437	17.6%
Domestic/Family Disturbance	1,802	1,679	2,141	2,136	-0.2%
Escorts	303	215	387	660	41.4%
Fire Alarms	24	16	18	16	-12.5%
Insecure Property	50	41	55	60	8.3%
Landlord/Tenant	149	174	211	158	-33.5%
Liquor Acts	174	153	108	76	-42.1%
Lost and Found Property	1,231	1,169	1,373	1,411	2.7%
Missing Persons	1	2	0	4	
Missing Persons Located	474	221	360	175	-105.7%
Municipal By-law	202	149	64	150	57.3%
Neighbour Dispute	665	530	559	500	-11.8%
Noise Complaints	1,044	769	753	770	2.2%
Non-Traffic Accident	4	6	10	0	
Police Assistance	3,498	2,574	1,606	2,587	37.9%
Prevent Breach of Peace	349	302	277	293	5.5%
Property Damage	27	15	5	7	28.6%
Provincial Statutes (MHA)	815	896	1,302	954	-36.5%
Strikes	0	2	1	0	
Sudden Deaths	152	199	145	179	19.0%
Suspicious Persons/Vehicle	3,777	2,557	3,141	3,369	6.8%
Telephone Calls	252	264	111	38	-192.1%
Towed Vehicles	93	130	109	151	27.8%

NON-CRIMINAL STATISTICS	2021	2022	2023	2024	% +/-
Traffic Complaints	3,734	3,794	1,396	1,054	-32.4%
Traffic Control	65	53	22	31	29.0%
Calls Involving Youth	197	211	165	295	44.1%
Unwanted Persons	1,543	1,420	1,436	1,460	1.6%
Vehicles Recovered	42	32	59	13	-353.8%
VICLAS	177	154	144	163	11.7%
Warrants	660	805	918	912	-0.7%
Other Provincial Statutes	679	708	404	687	41.2%
Total Non-Criminal Offences	32,089	28,737	32,064	36,369	11.8%

Collection of Identifying Information

Ontario Regulation 400/23 of the *Community Safety and Policing Act* requires the Chief of Police to provide an annual report on the number of regulated interactions between citizens and members of the Peterborough Police Service.

In 2024, there were 0 reported regulated interactions as members of the Peterborough Police Service did not engage with any citizens in a manner that met the requirements of Ontario Reg.400/23.



Organizational Chart





Looking for a career or volunteer opportunity where you can make a difference in your community?

We're looking for you.

The Peterborough Police Service has recruitment process for sworn, civilian, and Auxiliary Unit positions.

Please subscribe to our **current opportunities** portal on our website to receive job openings as they are posted.

Learn more: peterboroughpolice.com/recruitment

#areyouready #startyourstory #policerecruitment



Connect With Us

Professional

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