



OPERATIONS

2017 Annual Report

Dan Smith
Inspector

Operations

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Divisional Overview

It is my pleasure to report on the activities of the Operations Division for the year 2017. The 2017 Operations Division consisted of Community Patrol, Traffic Management, Canine, Emergency Response Team, Crisis Negotiation, the Auxiliary Unit, Community Services, Training, Media Relations and Chaplain. It was another successful yet challenging year as we met the policing needs of Peterborough, the Township of Cavan Monaghan and the Ward of Lakefield.

I am pleased to report that 2017 was another eventful year as the 98 dedicated sworn officers, 21 civilians and 21 auxiliary members within the Division worked cooperatively to meet divisional objectives in support of organizational goals. The Operations divisional objectives for 2017 continued to focus on team policing, traffic safety, intelligence-led policing and building relationships with our youth.

I would like to acknowledge and thank the following members of the Operations Division, who showed strong leadership within their respective units in 2017 and provided the necessary information to allow for the completion of this report:

Team One – Sergeants Sean Wilson
Team Two – Sergeant Ryan Wilson
Team Three – Sergeant Peter Sejrup
Team Four – Sergeant Nancy Loucks and Sergeant Ted Branch
Team Five – Sergeant Mike Jackson
Team Six – Sergeant Mike Jackson
Traffic Management – Sergeant Jeff Chartier
Emergency Response Team – Sergeant Sean Quinlan and Sergeant Laine Schubert
Canine Unit – Sergeant Jeff Chartier
Auxiliary Policing Unit – Auxiliary Staff Sergeants Andrew Burdett and Steve McLean
Community Services/Training Units – Sergeant Rob Fitzgerald

In 2017, reported crimes were down 1.5% when compared to 2016 and calls for service decreased 0.7% with 31,504 in 2017 compared to 31,712 in 2016, a reduction of 208 calls. Response to calls for service is one of the primary responsibilities of Community Patrol, which consists of four platoons providing 24/7/365 coverage of front-line policing to the community. Working within the team policing concept, officers are assigned to a specific patrol area for the entire year. Officers in each area work as a team under the direction of a Team Coordinator. Team members meet throughout the year to identify problems or potential problems within their area, discuss possible strategies to solve or avert the problem, and report on results of efforts at problem solving. Officers are encouraged to utilize the SARA model (Scanning, Analysis, Response, and Assessment) to document their problem-solving actions. The efforts and activities of each of the area teams are detailed in this report and reflect the assorted wealth of expertise members bring to this Service and the communities they serve. The management teams for each of the four platoons deserve credit for the outstanding work accomplished in managing and leading all members, both sworn and civilian.

The Traffic Management Unit continued its focus on attempting to reduce collisions and injuries through enforcement and education. In 2017, traffic enforcement by members of the Traffic Management Unit increased by 26% from 2,838 charges in 2016 to 3,577 in 2017. It should be

noted that during the course of the year, the Traffic Management Unit was required to supplement other staffing requirements such as court, crime scene security and escorts. In spite of the challenges, service-wide enforcement increased by 15.49% from 12,207 charges in 2016 to 14,098 in 2017. Fortunately, 2017 was a successful year for the Service in meeting the objective of reducing injuries, even though the total collisions investigated increased by 3.4% from 2,499 to 2,583. Collisions involving injuries decreased by 10.7%, total persons injured decreased by 16.8%, pedestrians injured decreased by 12.1% and the city recorded no fatal collisions during the year. Under the new leadership of Sergeant Peter Sejrup, 2018 will see a focus on education and targeted enforcement efforts related to distracted driving, seatbelt use and impaired driving.

The Canine Unit is comprised of Constable Tim Fish, along with Police Service Dog (PSD) Wolfe, and Constable Sam McCullum, along with PSD Hal. Both canine teams supported all other units within the Service, made presentations to the public and have committed themselves to the Service and their respective partners. Both teams have been flexible in making shift changes on short notice to help with unforeseen events and investigations. In 2017 our Canine Unit responded to 809 total calls for service including 711 non-canine related calls for service, 98 canine calls with a success rate of 59.7%.

The Emergency Response Team had another demanding and successful year in 2017, being called out 35 times for various high-risk situations as well as assisting in searches and training. There was a slightly higher demand for ERT compared with the 30 calls in 2016. This does not include the everyday calls for service such as backing up canine for tracking of persons, serious mental health calls, alarm calls and calls involving potentially armed persons that are handled by frontline officers. Due to movement within the organization, including transfers and promotions, a process began in 2017 to recruit two new members to the team and allow an increase in the number of members to allow for training to occur.

The Service currently has nine (9) trained crisis negotiators on staff and fifty (50) members who have received Crisis Intervention Training. Incident Commanders and Negotiators continue to train and become proficient in their knowledge and skills.

The Community Services Unit had another successful year in 2017 expanding on the great work performed in 2016. The Community Services Unit is made up of four officers and one civilian. One officer is assigned to the high schools, and three officers to the elementary schools in Peterborough, Lakefield and Cavan Monaghan. The Peterborough Police Service continues to see the benefits of the Community Development Coordinator. This person is responsible for the development, and coordination of strategic community engagement and partnership approaches to build and enhance relationships between the police service and community stakeholders. The launch of the Risk Driven Situation Table in 2016 has resulted in 4 members of the service being trained to attend meetings and assist with following up on persons who are at risk in our community.

The Training Unit, continually challenged by an inordinate volume of legislated training requirements and limited training time, continued to focus on implementing a dynamic and effective on-line learning program for staff. All decisions related to training are made with the intent of meeting or exceeding the required standards, ensure the safety of members and the community with the goal to continue improving service to the community. Our commitment to provide quality and cost efficient training is evidenced by our continued investment in e-learning

as a vital training method. In 2017, members of the Service received 11,434 hours of training (not including approximately 1,800 hours of ERT training).

The Peterborough Police Service is tremendously proud of our Auxiliary Unit as they volunteer hundreds of hours to their community each month. In 2017 the Auxiliary Policing Unit consisted of 21 members; 2 Auxiliary Staff Sergeants, 2 Auxiliary Sergeants and 17 Auxiliary Constables. This group of dedicated members volunteered 2,953 hours during the year. This number is slightly lower than years past due to several reasons including six resignations. Consideration will be given to running an auxiliary recruitment process in 2018 to get back closer to our authorized strength of 35 members.

In addition to my daily duties in 2017, I represented the Service on John Howard Society Board of Directors and the Kawartha Haliburton Children's Aid Society as a Police Liaison. Internally, I'm a member of the Discipline Review Committee, Joint Occupational Health and Safety Committee and the Ontario Association of Designated Officers. My duties within the service also include fulfilling the role of Special Investigations Unit Liaison Officer, Communicable Disease Coordinator, Incident Commander, and Senior Official for Bill C-24 (Lawful Justification) designations as well as represent the Police Service at the OACP Professional Standards/SIU Sub-Committee and a newly formed Alcohol and Gaming Sub-Committee that will focus on issues related to the legalization of cannabis in 2018.

As we move into 2018, succession planning, training and technology continue to rate as the major challenges we will face in the coming years. We have engaged in a lifecycle management process in order to replace older equipment, such as tasers, and provide our frontline members with the necessary equipment and training to be prepared for life's worst moments and at the same time remain financially responsible to ever challenging budget limitations. Public and officer safety is of the utmost importance to me and we continue to do our best to strike the proper balance in order to meet legislated requirements.

I would like to thank the men and women of our Service, civilian and sworn, for their competence, confidence and compassion while serving the communities of Peterborough, Lakefield and Cavan Monaghan in 2017. I have thoroughly enjoyed working in collaboration with all staff, the Police Services Board as well as Council and staff from the Ward of Lakefield and the Township of Cavan Monaghan. In order to fulfill the needs of the Police Service in the future, Inspector Neil Collins has assumed the position of Divisional Commander of Operations. I'm confident that Inspector Collins will provide excellent leadership as the Peterborough Police Service deals with the everyday challenges and responsibilities presented to us in 2018.

Respectfully submitted,

Dan Smith, Inspector

Summary of Fourth Quarter and Year End Statistics

Total calls for service in the 4th quarter of 2017 were 7,542, a decrease of 1.57% or 121 calls when compared to the 7,663 calls for service in the 4th quarter of 2016. Overall, this past year calls for service were down 0.7% with 31,504 calls for service in 2017 compared to 31,712 received in 2016, a reduction of 208 calls.

The fourth quarter statistics for 2017 “Non-Offence” calls for service shows a reduction of 3.4% from 2016 with 5,646 Non-Offence incidents in the fourth quarter of 2017 compared to 5,843 in the fourth quarter of 2016. Total Non-Offence calls for 2017 show a decrease of 1.0% when compared to 2016. Non-Offence calls for service continue to represent approximately 77.7% of the daily work of our officers. The following is a summary of the Non-Offence calls for service since 2013:

2017 - 24,481
2016 - 24,721
2015 - 22,832
2014 - 21,237
2013 - 21,110

The 2017 Non-Offence Statistics charts will provide a full breakdown of all categories however; the following categories have been identified as areas of significance in 2017:

Sudden Deaths

Sudden Death investigations increased by 15.2% with 129 investigations in 2017 compared to 112 in 2016 and 102 in 2015. There were 36 sudden death investigations in the fourth quarter of 2017 compared to 27 sudden death investigations in the fourth quarter of 2016, an increase of 33.3%. There has been a 31.6% increase in sudden death investigations since 2014 when there were 98. Although these calls are in the non-offence category and are not classified as criminal in nature, they do require a significant amount of police resources to ensure that they are investigated according to Ministry Standards. These investigations include death by natural cause, suspected suicides and death by any means other than a criminal act. In many cases, it takes a significant investigation involving Major Crime Investigators, Forensic Officers and the Corner’s Officer to make that determination.

Missing Persons Located

Missing Persons investigations continue to be a large source of calls for service for frontline officers. There were 397 persons reported missing in 2017 compared to 308 in 2016, an increase of 28.9%. In each of these incidents a person has initially been reported missing therefore, until all indications of foul play are eliminated and the person is located, many of these investigations can require significant time and police resources in order to bring it to a successful conclusion.

Traffic Complaints

Traffic complaints have increased from 2,230 in 2016 to 2,396 in 2017, an increase of 7.4%. It should be noted that 285 (12.8%) of these calls are attributed to traffic complaints in Cavan Monaghan Township.

Calls Involving Youth

Calls involving youth have gone from 401 calls in 2016 to 422 calls in 2017 an increase of 5.2%. Community Services officers continue to work with school staff and students in the elementary and secondary schools, delivering crime prevention and character education programs, as well as participating in threat assessments and early interventions with students. Interacting with our school aged youth in a mentoring position with the goal of strengthening relationships in a positive way is one of the Divisional goals for all officers in 2018 and will continue to be a priority for the service.

Mental Health Related Calls

Total Mental Health Act incidents have increased 2.7% with 577 calls in 2017 compared to 562 in 2016. With this slight increase, it is the highest level of mental health calls since 2012 when there were 576 calls. The Service continues to partner with a Mental Health Worker from the Integrated Outreach Program of 4 County Crisis. This worker provides early intervention, assessments and diversions, as well as attends calls for service with officers. We continue to meet with both Canadian Mental Health Association (CMHA) and Peterborough Regional Health Centre in order to try and improve our methods of dealing with our mental health clientele and helping to make the transfer of care more effective for both police and the hospital Crisis Unit. In spite of our best efforts, mental illness indirectly affects all Canadians at some time through a family member, friend or colleague. Mental illness affects people of all ages, educational and income levels, and cultures. In fact, 20% of Canadians will personally experience a mental illness in their lifetime. It is further estimated that 10-20% of Canadian youth are affected by a mental illness or disorder; the single most disabling group of disorders worldwide. Our Mental Health Worker is currently preparing a detailed analysis of our mental health calls from 2017. We are currently working with two students from Trent University who are completing a community based research project in order to provide a better understanding of why there has been such a significant increase since 2010.

Call Cancelled/Lack of Manpower

Calls cancelled due to lack of manpower have increased by 30.4% from 496 in 2016 to 647 in 2017. These calls are typically noise complaints from single source calls or from anonymous complainants which simply can't be answered in a timely manner due to other priority calls for service and overall call volume. It continues to be a goal of this Service to get to every call however, sometimes the ability to respond is exceeded by the sheer volume and complexity of calls.

Additional Non-Offence Call Categories of Interest

Alarms- 708 (7.1% decrease from 762 in 2016)
False Alarms Cancelled - 322 (5.2% decrease from 306 in 2016)
Community Services – 1,305 (22.3% decrease from 1,680 in 2016)
Domestic/Family Disputes - 1,825 (6.9% decrease from 1,960 in 2016)
Noise Complaints - 1,014 (11.2% decrease from 1,142 in 2016)
Police Assistance - 2,750 (17.5% increase from 2,341 in 2016)
Suspicious Persons/Vehicle - 2,279 (0.4% decrease from 2,269 in 2016)
Unwanted Persons - 1,069 (18.4% decrease from 1,310 in 2016)

Team One (Downtown Core)

Area One is bordered by Parkhill Road to the North, the Otonabee River to the East, Wolfe Street to the South and Park Street to the West. Geographically area one is the smallest of Peterborough Police Services six patrol zones, however, area one encompasses Peterborough City's Downtown Core, thus making it just as busy with calls for service as the larger patrol zones.

Area one is unique due to the busyness of the downtown. The area holds a large business and service industry during the day and an entertainment district at night, all while housing a decent size population whom reside in this area. Therefore, area one has the largest number of officers patrolling this area, sixteen (16) officers with eight (8) assigned as Foot Patrol and eight (8) assigned as Community Patrol drivers.

There were two team meetings held throughout the year during which team members met as a group in order to discuss current issues, unique to the downtown core, and to maintain a unified focus where members of the team could work collectively in order to best serve our community.

The first meeting discussed the previous year, what worked and what we needed to do better. Members from the Downtown Business Improvement Area (DBIA) were present at the first meeting and expressed their concerns in the downtown. These concerns were: the mentally ill persons wandering the streets; panhandlers harassing citizens and in general the fear the downtown isn't safe. The main area of focus for 2017 continues to be vagrants drinking alcohol in public areas and being a nuisance to the community as a whole.

Throughout the year the following concerns arose; mental health, disturbances, drugs, by-law offences involving hot dog vendors, vagrants, panhandlers, trespassing, traffic complaints and the perception of a safe downtown.

Officers worked collectively and also on individual projects to address these concerns. Due to response to calls for service, not all areas of concern could be addressed with a project focus but officers were made aware of these issues as they arose.

The collective effort of the entire downtown officer core was around local citizens often with substance addictions whom drink in public, cause disturbances and are aggressive with their panhandling. Police have been utilizing their seizure powers under the Liquor License Act (LLA) for several years and it has proven to be the best and simplest solution for these individuals committing a breach under the LLA.

Using the seizure authority under the LLA was very effective in displacing the offenders and changing their behaviour by stopping them from possessing large quantities of liquor at one time. The downfall of the displacement was that it pushed these offenders into private property and into areas of public parking lots which caused concern from owners/users of these areas. In 2017 officers used one more step of discretion by allowing the use of public space at "the hole in the fence" where public visibility was limited, therefore, complaints reduced from the general public. Officers continued to patrol this area but were more likely to use warnings of public consumption as long as there were no public complaints. This allowed an area for these people to go and as an end result reduced the public complaints of these persons trespassing.

The seizures were tracked and officers had made 36 separate seizures, this is a 57% increase from 2016.

One officer worked with the owners of a significant downtown property along King Street in order to add lighting and cameras in areas where their property became a hangout for marginalized citizens.

Officers have always been involved with the downtown liquor establishments. Unfortunately, officers have fallen away from reporting under the Last Drink Program (LDP) and the total noted responses were captured at 16 incidents with no one establishment serving patrons to excess on a regular basis. 2018 will be a focus on increasing the number of reports by officers so tracking the downtown establishments can give an accurate assessment of compliance, or the lack of.

In 2016 bar patio noise was addressed to specifically one establishment where police were going to oppose regular patio extensions that the establishment applied for in order to curb these complaints. In 2017 this bar attempted to maximize their use of the special occasion permits under the LLA in order to increase their revenue. Due to the issues in 2016, Peterborough Police opposed this establishment's first two week application to triple their capacity, stating that based on past behaviour of non-compliance, police would only allow a one day special occasion permit for the first event and assess the compliance at that event prior to agreeing to a multi-day permit. This realization of loss of business resulted in compliance with acceptable volume levels for the remainder of the year.

Officers also continued to follow their allotted traffic enforcement time to reduce the traffic concerns in the downtown core. One shift collectively worked on a complaint from the DBIA about cyclists/e-bikes committing infractions in the downtown core. This project focused on the education component for compliance with little to no enforcement. Due to seasonal changes it is challenging to track the effectiveness of this project.

In 2017 theft/shoplifting calls for service in the downtown were becoming more frequent. Officers were responding to "after the fact" thefts once the suspect had fled and the complainants were not prepared with all of the required documentation for court prosecution. This was resulting in multiple return visits to the victim location by the investigating officer. One platoon created a check list for these frequent locations where the complainant will have surveillance video, statements and a restitution order ready for the responding officer prior to making the call to police. A template was created and these packages were distributed to the top 6 locations (414 combined calls for service) and any other businesses of interest. The effectiveness of this project will require a reflection by officers on the completeness of information being gathered on their initial response to these locations.

Another area of focus was prostitution in the area of Bethune Street. Officers developed rapport with the girls and stopped suspected "Johns" prior to any acts occurring. Education and information gathering was key in this project. Enforcement occurred under the Safe Streets Act in certain cases where specific deterrence was required for repeat individuals. The immediate feedback from concerned residents and business owners who live/work near these areas was that they were appreciative of police efforts.

Already in 2018 there are new officers in the patrol zone. Area one will be scheduling their first meeting where these project results will be shared, concerns discussed with stakeholders and a focus determined moving forward.

2017 Criminal Statistics for Area One

- 1,495 Criminal calls for service compared to 1,533 in 2016 - decrease of 2.5%.
- Overall Clearance rate of 72.9% compared to 74.2% in 2016.
- 1 Homicide (Attempt Murder) - decrease of 66.7% from 3 in 2016.
- 19 Robberies - decrease of 24% from 25 in 2016.
- 54 Break and Enters - decrease of 30.8% from 78 in 2016.
- 7 Stolen Vehicles - decrease of 30% from 10 in 2016.
- 273 Thefts - decrease of 13.9% from 317 in 2016.
- 57 Frauds - decrease of 17.4% from 69 in 2016.
- 9 Offensive Weapons - remained unchanged from 2016.
- 122 Bail Violations - increase of 24.5% from 98 in 2016.
- 76 Disturb the Peace - decrease of 36.7% from 120 in 2016.
- 3 Obstruct Police - decrease of 70% from 10 in 2016.
- 21 Impaired Operation of Motor Vehicle - increase of 31.3% from 16 in 2016.
- 31 Drug offences - decrease of 34% from 47 in 2016.
- 28 Sex Offences - increase of 27.3% from 22 in 2016.
- 155 Assaults - increase of 15.7% from 134 in 2016.

2017 Non Offences for Area One

- 4,919 Non Offence calls - decrease of 8.7% compared to 5,385 in 2016.
- 272 Domestic Disturbances - decrease of 10.2% from 303 in 2016.
- 214 Liquor Offences - decrease of 4.9% from 225 in 2016.
- 223 Noise Complaints - decrease of 17.7% from 271 in 2016.
- 679 Suspicious person/vehicle - decrease of 5.4% from 718 in 2016.
- 251 Traffic Complaints - increase of 8.7% from 231 in 2016.
- 28 Calls Involving Youth - decrease of 22.2% from 36 in 2016.
- 407 Unwanted Person Calls - decrease of 30.8% from 588 in 2016.
- 145 Warrants - increase of 38.1% from 110 in 2016.

Team Two (Peterborough North End)

In 2017, Team Two members responded to a total of 7,814 calls for service compared to 7,779 total calls in 2016. The year-end statistics reveal that there were 1,132 criminal offences in Area Two in 2017, a decrease of 5.4% when compared to 1,196 in 2016. Each team member or group is required to submit at least one crime prevention/problem solving project report recognizing their efforts in 2017. The following is a summary of some of the problem solving efforts in 2017:

For over 40 years Trent University has held their annual rowing regattas in the early fall. In 2017 the event took place on September 30th. The event also coincides with the University's Homecoming Weekend. In total, the event attracts thousands of visitors and is an important event for not only Trent University, but also to the City of Peterborough. The actual rowing regatta is held on Friday and Saturday, and includes members from various universities around Ontario. The members from other universities are both participants and spectators. On Saturday, there are two separate liquor licensed areas, one on each side of the river. The West Bank beer garden is the largest comprising of approximately 4,000 patrons when at capacity. The beer garden on the West Bank is typically attended only by Alumni, has a family friendly atmosphere and a significantly lower attendance rate. When this event originally began the entire venue was kept on the University Campus itself, north of the city. At the conclusion of the beer garden at 6:00 p.m., a large number of people would enter the downtown core in the City of Peterborough. Several thousand people enter the downtown area and attend house parties, licensed establishments, and will continue drinking and partying. The event itself has evolved over the years and the downtown core has taken on a festival atmosphere. In the past, the consumption of alcohol and large crowds displayed undesirable behaviour which has included acts of mischief, excessive noise, fighting, indecent acts, and urinating in the streets.

A review of past years has shown that the calls for service on this particular weekend are substantially higher than both the Saturday night before and the Saturday night after. The goal was to reduce the number of crime and alcohol related incidents in the downtown core. With regards to the number of calls for service, previous statistics show this night is comparable to New Year's Eve and St. Patrick's Day.

An officer met with university officials prior to the event and it was learned that event would unfold much like it had the previous year with no major deviations from 2016 event. Trent University also renewed their commitment to hiring two paid duty officers to patrol the downtown core. Police highlighted some concerns from the previous year regarding security presence in the beer garden, and suggested the hiring of a professional event security firm to be responsible for access to the beer garden and ensure there is no over serving of alcohol, and the maximum capacity of the beer garden is respected.

The Peterborough Police Service attended a post-event debrief meeting with university administration and although there were some concerns related to the Head of the Trent events, overall it was another successful and safe weekend for all in attendance. The Trent University administration agreed with many of the suggestions put forward and will budget for an increase in police presence in the West Bank beer garden, which was the biggest concern, as well as the ongoing commitment of providing downtown officers.

One Roof Community Centre

The One Roof drop-in centre has many clients from our community and regularly services low income residents and residents with mental health and addiction issues. The problem officers identified is that staff seemed unsure of the process when dealing with the police and rarely chose any enforcement options, even when clients continually broke One Roof rules and direction. There was a further issue with the clients of the centre having a negative perception and feelings towards the police.

To alleviate some of the issues around perception, an Area 2 officer spoke with the executive director and arranged for “team time” where an officer would attend for an hour during busy meal periods to ease into a relationship with some of the clients. While this action is difficult to measure on a success scale, it is hoped that it would assist in building a relationship with this highly marginalized group.

As it pertains to enforcement at the facility, officers met with staff and discussed this topic. Staff reiterated that their goal was to help marginalized clients and not ban them from the facility. Police will continue to meet with staff with the hopes of developing a policy towards individuals that cause issues within the establishment.

Rooming House/Building Inspections

An Area 2 officer took the initiative of becoming the liaison with the City of Peterborough and the Peterborough Fire Service in relation to unsafe rooming houses and building inspections. There were four addresses that were identified as having significant issues that were placing residents at risk.

There were several deficiencies throughout all properties inspected and Peterborough Fire Service are required to make several checks to bring buildings into compliance with applicable building and fire codes. Police presence was required during these inspections as some residents presented a safety concern.

It is anticipated that residences with a high call for service volume may see a reduction in calls as the standards of the dwellings are brought up to code and new tenants are solicited by landlords who are forced to be in compliance with the regulations.

Trent International Student Centre/New Canadian Centre

In 2015, an Area 2 officer was dispatched to a call for service involving several students from the Trent International program. The students were from Nigeria, and did not wish to provide police with many details at first. After speaking with the students further, they admitted to the officer that they had previously called police (when the incident actually occurred), but declined to provide any details to officers at that time. When the officer asked why, the students stated that where they are from, the police are corrupt and as a result they do not trust the police and are actually quite fearful of them as well.

During the course of this investigation, the officer often spoke with the students and began to gain rapport with them all. The students spoke of their uncertainty with police, even when they got to Canada, and that many of the International students feel the same way.

The officer moved to Area 2 in 2016, and further discovered through other calls for service involving Trent International students, that the above concerns were not just from a handful of students, but from many groups.

In early 2017, this officer made a connection with a person at the New Canadian Centre who was able to put the officer in contact with the Trent International Program coordinator. The program coordinator believed this to be an ongoing challenge in many communities and was happy to assist in any way possible.

After conversations, the officer believed that the best course of action for this community issue was to have a police presence at various events involving the international Trent students. This officer believes that ongoing police presence amongst the students, where they are not involved in a police call for service, will assist in allowing the students to feel more comfortable with officers and confident in the justice system in this jurisdiction and country. The officer feels that the students come from various corrupt places and that only by continued positive interactions with police here, will these pre-determined doubts about police be alleviated.

Officers continue to seek opportunities where they can participate in school events, involving the international program. The ultimate goal would be to have officers present and positively interacting with the students, which hopefully will assist in gaining confidence in the police in the future.

Recurring Domestic Situation

In August of 2017, an Area 2 officer responded to a domestic incident which was categorized as the victim being involved within a cycle of violence. The victim admitted that she did not know how to remove herself from the situation. The victim regularly found herself coming home to find the accused within her apartment and was fearful to call police as she did not know what the response from the accused would be.

Other officers were informed of the issues and by utilizing Peterborough Housing and other neighbours within the complex, a plan was put into place to ensure the safety of the victim.

Arrangements were made for Peterborough Housing to change the locks on the victim's doors and measures were put in place to determine if anyone was accessing the victim's residence when she was away for extended periods of time

At the time of this report, there have been no further calls for service involving the two individuals and although the victim admittedly was not a police-friendly individual, she expressed her appreciation for the work done by officers to keep her safe.

Noise Complaints

In 2017, a resident of the north-end contacted Peterborough Police with great concerns regarding the noise emanating generally from a neighbouring student residence. The concern was brought to the attention of an Area 2 officer who volunteered to take carriage of the situation. The officer spoke with the complainant at length and was made aware of the specific address that was often rented to Trent University students. The issue around noise and the 24 hour noise bylaw was discussed.

A notice was placed in the occurrence book and extra patrols were requested specific to the area. Further, the officer attended the problem residence, spoke with and educated the tenants regarding the noise bylaw and being a respectful neighbour.

As a result of these affirmative actions, no further calls for service have been generated from this particular address.

Future Considerations

The plan for 2018 is to assign Area 2 officers to specific events or high volume call for service businesses or residences in order to be proactive in dealing with the many demands of this very busy and diverse area. In addition, Area 2 members will continue to respond to any high priority issues or concerns that arise throughout the year.

2017 Criminal Statistics for Area Two

- 1,132 Criminal calls for service compared to 1,196 in 2016 – decrease of 5.4%.
- Overall Clearance rate of 55.3% compared to 57.5% in 2016.
- 2 Homicide (Attempt Murder) – decrease of 33.3% compared to 3 in 2016.
- 8 Robberies – decrease of 11.1% from 9 in 2016.
- 60 Break and Enters – decrease of 17.8% from 73 in 2016.
- 15 Stolen Vehicles – decrease of 6.3% from 16 in 2016.
- 324 Thefts – decrease of 13.6% from 375 in 2016.
- 87 Frauds – decrease of 3.3% from 90 in 2016.
- 4 Offensive Weapons – decrease of 60.0% from 10 in 2016.
- 49 Bail Violations – decrease of 38.0% from 79 in 2016.
- 36 Disturb the Peace – decrease of 30.8% from 52 in 2016.
- 8 Obstruct Police – increase of 60.0% from 5 in 2016.
- 21 Impaired Operation of Motor Vehicle – increase of 16.7% from 18 in 2016.
- 18 Drug offences – decrease of 40.0% from 30 in 2016.
- 59 Sex Offences – increase of 9.3% from 54 in 2016.
- 133 Assaults – increase of 18.8% from 112 in 2016.

2017 Non Offences for Area Two

- 6,682 Non Offence calls – increase of 1.5% compared to 6,583 in 2016.
- 464 Domestic Disturbances – decrease of 14.4% from 542 in 2016.
- 56 Liquor Offences – increase of 24.4% from 45 in 2016.
- 220 Noise Complaints – decrease of 12.7% from 252 in 2016.
- 506 Suspicious person/vehicle – increase of 1.4% from 499 in 2016.
- 635 Traffic Complaints – increase of 3.9% from 611 in 2016.
- 110 Calls Involving Youth – increase of 8.9% from 101 in 2016.
- 269 Unwanted Person Calls – decrease of 9.4% from 297 in 2016.
- 178 Warrants – increase of 8.5% from 164 in 2016.

Team Three (West end of City)

Area Three covers significant residential areas and includes a large commercial retail/industrial sector concentrated around Lansdowne Street West and the Parkway. Significant institutions, including Fleming College and the Peterborough Regional Health Centre, are located in Area Three along with high schools. There were two team meetings held during the year to identify problems that could be worked on throughout the year.

Meetings Conducted

The spring meeting was held on April 5, 2017 at the BWXT/GE facility, and included a tour of the facility to aid Area 3 officers by providing them with an idea of the layout of the facility. This meeting also was utilized to solidify area assignments, identify potential and live issues, and ensure a proper balance was being achieved in workload.

On November 1, 2017 a second meeting addressed the conclusion of the 2017 efforts on the major team project, as well as discussed individual assignment successes.

Projects Conducted

The 2017 Divisional Goals outlined the approach that was to be taken in dealing with Area projects and identified concerns. The responsibility of the coordinator was outlined as follows:

Team Coordinators, with input from members, will be responsible for identifying areas of concern, establishing goals and developing problem solving strategies to deal with these issues in their respective patrol areas.

After careful consideration, and in consultation with the business plan that contained an underlying theme of increased officer presence, a program was developed with the goal of increasing positive presence in the community. This was to occur on both Area 3 micro and macro projects, which will be discussed below.

Micro Project Highlights: Each officer was assigned a liaison position in key locations within Area 3. As a liaison, the officers were more accessible to the stakeholders they were interacting with, which in turn increased their efficiency on multiple levels. Officers were then able to better understand the challenges being faced by the client, and in turn could communicate more effectively about what responses that could be, and ultimately would be, executed.

An officer was assigned to liaise with security at Peterborough Regional Health Centre (PRHC), ensuring that her efforts did not interfere with the communication that already exists between the Operations Inspector and PRHC. As a result of her efforts, there is now a locker in the Security office dedicated to Peterborough Police Service supplies, which include Form 9's, statement forms, medical release forms, Part I and III PON's, property tags, blood kits, CFS seals, property bags, etc. A simpler procedure was arranged for responding to calls for service in the Mental Health Crisis Unit, with Security now attending to open the entrance by the unit at the South side of the building, as opposed to waiting for officers on the north end, and escorting them to the unit. Hospital emergency code cards are also to be distributed to officers to ensure in emergency situations, all involved parties understand what is being communicated. The ground work has also been laid to potentially have PRHC host the spring 2018 Area 3 meeting, with a subsequent tour.

An Area 3 officer was assigned to the Wellness Centre and adjacent Bowers Park in an effort to reduce post-sporting event Liquor Licence Act infractions, and provide a general deterrence against possible impaired drivers. This officer was able to obtain the booking schedule for the various leagues that utilize the facilities, and identified the most likely times offences would occur. Although the majority of the bookings were during the day on weekends, this officer identified 6 p.m. to 11 p.m., Monday to Friday as the higher violation periods. This officer then attempted to direct his patrols to be present for these occurrences. He found on the dates he was not able to be present during the identified times, there was significant evidence of alcohol consumption left in the park. On days he was present, even if only for a short period, compliance was visibly improved. This project will continue as a priority for all members of Area 3 to help reduce this unlawful behavior in city owned parks.

Two Area 3 officers, although assigned individual group homes to liaise with, chose to work as a team with two group homes in Area 3. Both officers made extra efforts to become knowledgeable with staff and residents, in an effort to eliminate the loss of direct contact from ARU reporting of missing youth. The two officers became familiar with staff and made efforts to get to know the youth residents. From the officer's perspective, one home responded positively to the extra officer interaction, but unfortunately the other did not. Officers found that this residence was either understaffed or contains a higher concentration of troubled youth than in the past, resulting in an increase of calls for service (in 2016 there were 11 calls for service, compared to 37 year-to-date in 2017). The increased visibility and interaction of the officers did have a very positive response from the staff at both homes, who appreciated the added support and involvement.

Another Area 3 officer was subsequently assigned to a third group home on Lansdowne Street during the summer. This officer was new to the Peterborough Police Service and he took on the challenge of dealing with an 11-year-old resident who was responsible for an extremely high number of calls for service. This officer conducted a research analysis on calls for service and met with staff of the facility. He then set a goal to build rapport with this youth and assist him with anger management issues, utilizing his personal direct experiences with Autistic children.

In September 2017, this officer began to visit with the youth once per block, playing video games, hockey, cards and baseball, all the while discussing frustrations felt by this youth. The officer provided the youth with suggestions to assist him in controlling his outbursts, which were well received. For the month of October, there was a marked reduction in calls for service involving this youth. Prior to this initiative, there was an average of 9.6 calls for service per month from Jan-May, increasing to 11 calls per month over the summer months (Jun-Sep). October saw only 3, with one of the calls coming from the youth himself asking for assistance. The most recent call for service in early November with the male saw a significant improvement with police interaction, resulting in him listening and following instructions, not requiring restraint or transportation to the hospital. This project and involvement with this youth has proven to be a huge success, and will continue into 2018.

The Good Neighbours Program, in cooperation with Sir Sandford Fleming College, continued to be a significant issue for Area 3, specifically dealing with the damage to the wooden fence that borders Airport Road. Early in the year, a city councilor was provided with the suggestion of a "hardening the target" project through the use of shrubs and bushes. This idea was brought before Committee/City Council, and approved for spring 2018 installation. Our media office and media partners were utilized early in the year, which resulted in a number of Crime Stoppers tips.

These tips were followed up, but unfortunately did not lead to a positive suspect identification. Officers were also encouraged to take a zero tolerance approach to noise and mischief in the area.

Due to the high number of stakeholders involved with this project, three officers from Area 3 were assigned to work as a team. The goal was to not only reduce or eliminate the noise and mischief problems, but to also improve accessibility to officers in an effort to alleviate the frustrations felt by members of the community, who felt their concerns were not being dealt with. All three officers directed their patrols, interacted with the community and participated in the annual neighbourhood canvas. At the Fall canvas, only one resident expressed displeasure with the response by police.

Macro Project Highlight: At the spring meeting, a request was put to the Crime Analyst to produce a report for Area 3 in relation to Thefts, Theft from Vehicles and Vehicle Theft. This report identified the following key points:

Thefts from vehicles peak between 10 p.m. to midnight on Thursdays-Saturdays (40% occurred during that time). The main area was identified as the Avenues, spreading south-east through the residences surrounding the Kinsmen Arena, PRHC and the subdivision across from Parkway Place.

No business thefts appeared to have been prevalent in the area of the Avenues as well, with 116 of 270 (43%) total thefts occurring between 6 p.m. to midnight.

51% of the Thefts occurred within the 5 months between May and September.

On the May 2, 2017, the above information was communicated to the Area 3 drivers. The team was directed to increase their patrols, and therefore diminish the desirability of the target and reducing opportunity for the offences to occur. This project was to occur during the months of May to September, with the results being discussed at the fall meeting. A target was set to reduce total thefts by 10% from 2016 values.

In October, a year-over-year report was produced, isolating the project time and incident parameters. This report highlighted the following:

There was a 42% reduction in total theft incidents in Area 3 for the same period in 2017 versus 2016.

The daily incident rates for the target period (Thursday – Saturday) were reduced at a higher rate compared to the rest of the week. Friday and Saturday reductions were over 70%, whereas the rest of the week averaged a 38% reduction, with the exception of Mondays which saw an increase.

Hour by hour review of thefts between 6 p.m. and midnight showed an average reduction of 52%.

Based on the results of the analysis, this project was communicated to the Team as being highly successful.

Future Considerations

The 2017-2019 Business Plan has set out clear expectations which should be consulted to help guide future Area 3 considerations. Although the frontline officer may not have much control over certain areas communicated in the expectations, they should have no issue with meeting the expectation to “ensure the community is engaged.” In fact, this expectation, as outlined in the above assignments, is already being implemented. It is hoped that officers assigned to Area 3 for 2018 maintain this momentum and continue to experience professional success.

2017 Criminal Statistics for Area Three

- 1,109 Criminal calls for service compared to 1,030 in 2016 – increase of 7.7%.
- Overall Clearance rate of 50.8% compared to 47.4% in 2016.
- 1 Homicide (Attempt Murder) – unchanged from 1 in 2016.
- 8 Robberies – increase of 300% from 2 in 2016.
- 81 Break and Enters – increase of 1.3% from 80 in 2016.
- 19 Stolen Vehicles – unchanged from 19 in 2016.
- 443 Thefts – increase of 4.5% from 424 in 2016.
- 73 Frauds – increase of 2.8% from 71 in 2016.
- 6 Offensive Weapons – increase of 200% from 2 in 2016.
- 40 Bail Violations – increase of 100% from 20 in 2016.
- 14 Disturb the Peace – decrease of 44% from 25 in 2016.
- 6 Obstruct Police – decrease of 50% from 4 in 2016.
- 11 Impaired Operation of Motor Vehicle – decrease of 31.3% from 16 in 2016.
- 24 Drug offences – increase of 14.3% from 21 in 2016.
- 36 Sex Offences – increase of 28.6% from 28 in 2016.
- 100 Assaults – increase of 13.6% from 88 in 2016.

2017 Non Offences for Area Three

- 5,455 Non Offence calls – increase of 2.6% compared to 5,319 in 2016.
- 500 Domestic Disturbances – decrease of 2.9% from 515 in 2016.
- 25 Liquor Offences – decrease of 44.4% from 45 in 2016.
- 224 Noise Complaints – decrease of 32.3% from 331 in 2016.
- 449 Suspicious person/vehicle – increase of 4.2% from 431 in 2016.
- 512 Traffic Complaints – increase of 13.0% from 453 in 2016.
- 162 Calls Involving Youth – increase of 44.6% from 112 in 2016.
- 165 Unwanted Person Calls – decrease of 15.4% from 195 in 2016.
- 39 Warrants – increase of 44.4% from 27 in 2016.

Team Four (South End and East City)

In 2017, Area Four consisted of nine Community Patrol Officers spread over four platoons. Unfortunately, due to unforeseen circumstances and promotions in the service, the leadership of Team Four was somewhat challenged throughout the year. Team four held one meeting on February 22nd where the objectives for 2017 were discussed, and action plans established. Officers were encouraged to work cooperatively with specialty units (Traffic, Drugs, High Risk, etc.) as well as community partners to establish actionable issues with a realistic possibility of success.

The Area Four critical issues were identified, either through community complaints or police observations. Officers were challenged to formulate action plans to combat the following concerns:

1. Traffic enforcement/education with respect to school safety zones, and yielding to school buses.
2. Prompt response to residents' complaints about suspicious/troublesome addresses in the community.
3. Continuing challenges presented by green space at the east side of the train bridge being used by youth and more vulnerable adult members of the community.

As a direct result of these issues Area Four members initiated the following projects that continued through the 2017 calendar year, and included all Community Patrol Officers.

Officers conducted a brief survey of school resource officers, school crossing guards, and school administration and determined the areas within Area Four that required the most urgent response with respect to road safety. The area of Bensfort Road and River Road were identified as in need of a significant police presence, especially as Bensfort Road traffic heading north bound from Hwy 115 moves from an 80 km/hr zone to a 40km/hr school safety zone. The zone is in place for two schools on this track, elementary schools from the Catholic and public boards. Over the course of the year more than 150 traffic stops were conducted in relation to these specific areas and while enforcement was conducted, officers also seized the opportunity to educate the drivers affected, who were often nearby residents. There was a measurable change in driver behavior witnessed by officers in these areas within a short period of time as a direct result of a continued dedicated presence.

Officers initiated an information sharing project with the Intelligence/Drug unit of the Peterborough Police, and made consistent contact with Crimestoppers officers, to identify possible problem addresses with in Area Four. Officers augmented Intelligence officers, and residents, by maintaining contact on suspicious addresses and persons associated to them. By providing up to date, or actionable, information to these units Area Four officers assisted in numerous warrants to search/arrests, significantly altering the ability of persons related to these addresses to negatively affect their neighbors and community as a whole.

Officers completed a Crime Prevention Through Environmental Design (CPTED) audit on the green space on the east end of the Train Bridge that connects George St to Edgewater Blvd. The audit dealt with the abundance of foliage in this area that obscured it from view, making it an inviting area for vulnerable youth and adults to engage in alcohol or drug activity. The audit

provided direction to Public Works officials, and was a straight forward, however, costly initiative. This concern was carried forward from 2016.

2017 Criminal Statistics for Area Four

- 1,028 Criminal calls for service compared to 1,105 in 2016 – decrease of 7.0%.
- Overall Clearance rate of 56.7% compared to 54.8% in 2016.
- 1 Homicide (Attempt Murder) – unchanged for 2016.
- 13 Robberies – increase of 18.2% from 11 in 2016.
- 87 Break and Enters – increase of 3.6% from 84 in 2016.
- 26 Stolen Vehicles – increase of 18.2% from 22 in 2016.
- 371 Thefts – decrease of 5.4% from 392 in 2016.
- 53 Frauds – decrease of 27.4% from 73 in 2016.
- 8 Offensive Weapons – increase of 60.0% from 5 in 2016.
- 36 Bail Violations – decrease of 7.7% from 39 in 2016.
- 37 Disturb the Peace – decrease of 7.5% from 40 in 2016.
- 5 Obstruct Police – decrease of 16.7% from 6 in 2016.
- 18 Impaired Operation of Motor Vehicle – decrease of 35.7% from 28 in 2016.
- 26 Drug offences – decrease of 29.7% from 37 in 2016.
- 30 Sex Offences – decrease of 18.9% from 37 in 2016.
- 106 Assaults – unchanged from 2016.

2017 Non Offences for Area Four

- 5,162 Non Offence calls – increase of 3.7% compared to 4,978 in 2016.
- 490 Domestic Disturbances – increase of 2.7% from 477 in 2016.
- 65 Liquor Offences – increase of 3.2% from 63 in 2016.
- 294 Noise Complaints – increase of 19.5% from 246 in 2016.
- 538 Suspicious person/vehicle – increase of 4.7% from 514 in 2016.
- 568 Traffic Complaints – increase of 9.9% from 517 in 2016.
- 92 Calls Involving Youth – decrease of 24.6% from 122 in 2016.
- 213 Unwanted Person Calls – increase of 3.4% from 206 in 2016.
- 31 Warrants – decrease of 11.4% from 35 in 2016.

Team Five (Lakefield)

Team Five is responsible for policing the Ward of Lakefield within Selwyn Township and augments coverage in the City of Peterborough. It is serviced by 4 permanent officers, with several relief officers assisting when the regular officers are off on holidays or extended periods of leave. 2017 was the third year of policing the Ward of Lakefield under a 4 year contract agreement that commenced on January 1, 2015. Team 5 is comprised of the Lakefield Ward within Selwyn Township and has a population of 2,753 people. Roughly 55% of the population is between the ages of 15 - 64 and 33% are over 65.

There are 4 dedicated officers that provide 18 hours of dedicated service to Lakefield; however the Peterborough Police provide 24 hour emergency service 365 days a year to Lakefield.

Community Policing

Community Policing remains an important part of the work that officers perform while working in Lakefield. The dedicated officers have worked hard to maintain positive relationships with residents, businesses and community groups. Officers provide ongoing education to the citizens in an effort to reduce crime and calls for service. Officers also try to mobilize the citizens to assist in combating crime and reducing the victimization to the public.

The Area 5 officers were specifically responsible for the following:

- Skateboard Park – an officer was assigned to liaison with staff to ensure that vandalism was not an issue with graffiti and tagging
- Youth Unlimited – an officer was assigned to liaise with this organization to enhance the relationship the Police have with youth in the area
- Township and Fair Liaison – an officer was assigned to be the liaison with Township staff and the Fair Board of Directors so that there was a direct connection to the Police from the citizens of Lakefield to ensure that issues were addressed promptly
- Lakefield Campground/Arena – an officer was assigned to liaise with staff at both these locations as this is an area where a large number of visitors attend and issues can arise

An officer was assigned to compile a file on one citizen who was generating numerous calls to both the Police and Township officials to determine if Criminal charges were applicable. Several meetings were held with various stakeholders to determine an appropriate resolution to the complaints. In the end the issue temporarily resolved itself with a change in neighbourhood dynamics.

Traffic

Traffic related matters continue to be the highest call for service to the Peterborough Police, who take road safety very seriously. Therefore officers were assigned to conduct traffic enforcement throughout the Lakefield Ward but in particular to two specific complaint areas.

The “no left turn” at Bridge and Water Street and speeding on Queen Street in the North end of the Ward. Officers conducted approximately 53 traffic details between these two locations and issued 76 Provincial Offence Notices in addition to their regular traffic enforcement.

Total Criminal Code offences shows an increase of 17.2% with 75 in 2017 compared to 64 in 2016. There is a 34.7% clearance rate on Criminal Code matters in 2017 compared to a 59.4% clearance rate in 2016. Unfortunately, the unsolved thefts from motor vehicles in November have created this significant decrease in the overall clearance rate. There were 466 Non-Offence calls in 2017 compared to 476 in 2016, a decrease of 2.1%. Some of the most notable changes in both the Criminal and Non-Offence categories for 2017 include the following:

- Break and Enters increased by 400% from 1 to 5. (4 in 2015 and 13 in 2014)
- Community Services decreased by 16.9% from 65 to 54.
- Thefts increased by 11.1% from 18 to 20. (Thefts from Motor Vehicle increased from 2 to 11)
- Mischiefs increased by 90.9% from 11 to 21.
- Drug offences have decreased from 0 to 2.
- Alarms have decreased by 12% from 25 to 22.
- Domestic/Family Disputes have decreased by 9.8% from 41 to 37.
- Sudden Deaths increased by 300% from 1 to 4.
- Suspicious Persons/Vehicle calls have increased 7.1% from 28 to 30.
- Traffic Complaints have increased by 10.3% from 68 to 75.

Team Six (Cavan Monaghan)

Area 6 encompasses the Municipality of Cavan-Monaghan Township and covers 308 square kilometers with a population of 8,601. Single detached homes make up 95% of the housing in Cavan-Monaghan Township with most of those being private household structures.

The Peterborough Police Service has completed the second full year of a 5 year contract to police Cavan-Monaghan Township. There are 4 dedicated officers and 4 part time officers assigned to patrol the Township with pre-set shifts to ensure 24 hour coverage. Additional resources are available if required to effectively ensure that the residents of this community receive the highest level of policing.

Community Policing

Community policing is an integral part of policing within Cavan-Monaghan Township. Officers worked on enhancing certain areas of community policing including:

- Reducing crime/calls for service through education
- “People are the Police” working with citizens, community groups and businesses to reduce crime

Officers have strived to increase relations with residents, Township staff and business partners throughout the year and encouraged them to be more proactive in reducing and or reporting crime.

Officers also collaborated with various groups to reduce crime and were specifically assigned to liaise with various organizations within the Township including: Township Council, Fair Board, Peterborough Airport, Millbrook BIA, Millbrook Times and the Community Policing Team.

Officers also participated in various events throughout the year including: Classic car July 1st, Ladies night August 3rd, Autumn Colours Oct 6th-8th and Christmas in the Village Dec 7th- 10th. Officers conducted foot patrols at these events to encourage positive citizen interaction.

The Fair Board requested increased enforcement during the fair after concerns were raised at the previous year’s fair. The Peterborough Police responded with increased enforcement resulting in arrests for drugs and alcohol related offences, Provincial Offence Notices were issued for Liquor Licence Act violations and several participants were evicted from the event. Feedback regarding the increased enforcement was positive from the Fair Board and this level of enforcement is encouraged to continue at this event.

Traffic

Traffic and traffic related issues are the greatest concern for residents of Cavan-Monaghan comprising 3 of the 5 highest calls categories to the Peterborough Police. In response, Officers working under the community policing guideline conducted numerous traffic details in complaint areas during 2017 and educated drivers regarding rules of the road. In total, there were 2,396 Provincial Offence Notices issued in Cavan Monaghan Township compared to 1,913 in 2016, an increase of 25.2%.

Cavan-Monaghan Township has a large agricultural community and it was identified that certain aspects of the Highway Traffic Act were not being adhered to. To rectify this issue Team 6 officers along with members of the Peterborough Police Traffic Unit and Ministry of Transportation (MTO) held an information session geared to farm vehicles being operated on highways in 2016. This initial session was attended by several citizens and business people and was well received. The Peterborough Police are committed to traffic safety and farm safety therefore, this information session was once again held in December 2017 and was well received. The Peterborough Police work to improve road safety through enforcement and education seminars like this. This form of collaborative enforcement should be adhered to in the future.

Summary of Calls for Service

There were 137 Criminal Code calls in Area 6 compared to 123 in 2016, an increase of 11.4%. Overall, there is a 42.3% clearance rate on all Criminal Code matters in 2017 compared to 48.8% in 2016. There were 949 Non-Offence calls for service compared to 1,186 in 2016, a decrease of 10.7%. In total, officers responded to 1,086 calls for service in 2017 compared to a combined total of 1,186 calls in 2016, a decrease of 8.4%.

Some of the most notable categories in both the Criminal and Non-Offence categories for 2017 include the following:

- Alarms – 58 compared to 86 in 2016 (decrease of 32.6%)
- Break and Enters – 20 compared to 12 in 2016 (increase of 53.8%)
- Domestic/Family Disturbances – 61 compared to 77 in 2016 (decrease of 20.8%)
- Mischief to Property – 18 compared to 21 in 2016 (decrease of 14.3%)
- Motor Vehicle Collisions – 121 compared to 141 in 2016 (decrease of 14.2%)
- Thefts (Over & Under) – 36 compared to 22 in 2016 (increase of 63.6%)
- Theft of Motor Vehicles – 7 compared to 1 in 2016 (increase of 600%)
- Traffic Enforcement – 120 compared to 105 in 2016 (increase of 14.3%)
- Traffic Complaints – 285 compared to 286 in 2016

Traffic Management Unit

The Traffic Management Unit (TMU) consists of five Constables, one Sergeant and a Traffic Clerk. The Unit is one of the most versatile units in the police service; they are the leaders in traffic enforcement and education as well as responding to a high number of non-traffic calls for service. The TMU initiated a new Monthly Target Campaign and a new Towing Policy, both which proved very successful. The TMU planned to reduce motor vehicle collision injuries through education and enforcement initiatives, working with our road safety partners using previous proven methods as well as partnering with the City of Peterborough Traffic Department. The TMU realized that it also needed to continue to succession plan for the short and long term needs of the unit.

The TMU participated in initiatives such as the Ministry of Transportation (MTO) heavy vehicle details, twelve monthly initiatives as well as crossing guard and pedestrian crossover legislation education and enforcement. These types of collaborative efforts with our road safety partners, the MTO, Ministry of Environment, Ministry of Finance and City of Peterborough, proved to be very worthwhile partnerships. Traffic officers responded to 864 Non-Traffic related calls for service, 608 Traffic related call for service and 452 collisions.

Monthly Campaign

The TMU developed a monthly target campaign. The idea was to provide enforcement on an identified area of concern within the community. The abuse of accessible parking permits was the TMU's first target. Throughout the month of January, officers enforced the accessible parking legislation. The TMU received several phone calls and expressions of appreciation by the members of our community that use the accessibility parking permits. The TMU seized 9 accessible parking permits and issued 9 Provincial Offences notices in just two weeks. The balance of the monthly initiatives with the results is shown below.

January	Accessible Parking Permits	9
February	Distracted Driving	35
March	School Crossing	49
April	Traffic Lights	93
May	Road Safety/Bicycle Laws	97
June	Pull Over for Emergency Vehicle	17
July	Speeding	442
August	Distracted Driving	61
September	School Crossing	32
October	Road Safety	141
November	Top 10 Intersections	32
December	Impaired Driving	8

Towing Policy

It became apparent to the TMU that there was a great variance in the quality of service and the pricing being charged amongst tow operators. The TMU wished to standardize the local towing industry in order to address those concerns. The TMU researched and drafted a Towing RFP and scoring mechanism with which to select the 5 tow operators that would best represent the values of the Peterborough Police Service. Nadeau's Towing, Wallace Towing, Fitzsimmons Towing, ABA Towing and Dan Woodward Towing were the successful applicants to meet the needs of the Police Service and the public. To date, the TMU has received positive comments from the community, officers and insurance companies on our initiative.

Enforcement

The TMU issued 3,577 Provincial Offence Notices during 2017, an increase of 26% from 2,838 charges in 2016. Overall, 2017 was a successful year for the TMU as well as the Service in meeting the objective of reducing injuries. Even though the total collisions investigated increased by 3.4% from 2,499 to 2,583, collisions involving injuries decreased by 10.7%, total persons injured decreased by 16.8%, pedestrians injured decreased by 12.1% and the city recorded no fatal collisions during the year. The TMU witnessed several other improvements in road safety throughout 2017 and will continue this success in 2018.

RIDE Program

In 2017, 20 RIDE details were conducted at various locations in Peterborough, Lakefield and Cavan Monaghan Township, an increase of 6 RIDE details over 2016. Officers utilized the standard RIDE check as well as a roving team of two officers in a vehicle randomly stopping vehicles to ensure sobriety. A total of 6,674 drivers were checked for levels of sobriety with 8 drivers being charged with impaired driving offences. The RIDE details are made possible by grants from the Ontario Government.

Investments in the future

Efforts and resources were invested to prepare the TMU for any future needs. The Traffic Management Unit addressed the succession planning concerns of the Police Service by increasing qualified Level 4 Reconstructionist in the Unit from two to four. This investment set up the TMU with qualified Collision Reconstructionists for many years to come. A further investment was made to purchase two additional Automated License Plate Readers. Both units were installed in two marked patrol vehicles to be used by platoon officers on a daily basis. Officers report great success from this unit, in particular, the detection of suspended drivers operating motor vehicles, thereby making the roads safer for everyone.

Overall Collision Statistics

Statistics for 2017 show there were zero (0) fatal collisions compared to three (3) in 2016, all involving pedestrians. There were zero (0) fatalities in 2015, one (1) fatality in 2014, zero (0) in 2013 and one (1) in 2012.

The following are the collision statistics for 2017:

- Total collisions investigated increased 3.4% from 2,499 to 2,583
- Collisions over \$2,000 decreased 7.9% from 1,055 to 972
- Collisions under \$2,000 increased 21.1% from 1,020 to 1,235
- Collisions involving injuries decreased 10.7% from 421 to 376
- Total persons injured decreased 16.8% from 680 to 566
- Fatal collisions – decreased from 3 to 0
- Pedestrians injured decreased 12.1% from 58 to 51
- Bicyclists injured increased 3.7% from 27 to 28
- Motorcyclists injured increased 12.5% from 8 to 9
- Collisions Involving Motorcycles increased 10% from 10 to 11
- Total HTA charges increased 21.2% from 5,681 to 6,886

PETERBOROUGH POLICE SERVICE

Month: December 2017

Traffic Statistics

Occurrences	Actual Occurrences This Month				Actual Occurrences Year To Date			
	2015	2016	2017	%+/-	2015	2016	2017	%+/-
Total Collisions Investigated	221	284	312	9.9	2208	2499	2583	3.4
Collisions Over \$2000	112	126	136	7.9	1135	1055	972	-7.9
Collisions Under \$2000	71	121	138	14.0	717	1020	1235	21.1
Collisions Involving Injuries	38	37	38	2.7	356	421	376	-10.7
Total Persons Injured	54	64	65	1.6	515	680	566	-16.8
Fatal Collisions	0	0	0	#DIV/0!	0	3	0	-100.0
Pedestrians Injured	3	4	7	75.0	52	58	51	-12.1
Bicyclists Injured	3	0	0	#DIV/0!	38	27	28	3.7
Motorcyclists Injured	0	0	0	#DIV/0!	7	8	9	12.5
Collisions Involving Motorcycles	0	0	0	#DIV/0!	9	10	11	10.0
Highway Traffic Act Charges	400	422	270	-36.0	5039	5681	6886	21.2

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Criminal Statistics

Peterborough Police Service <i>Criminal Statistics</i>																
Month: December, 2017 For All Zones																
Description	Actual Offences Monthly			% +/-	Actual Offences Year To Date			% +/-	% Cleared Monthly			Percent Cleared Year To Date				
	SEP 2017	OCT 2017	NOV 2017		DEC 2017	2014	2015		2016	2017	OCT 2017	NOV 2017	DEC 2017	2015	2016	2017
MASTER	417	510	428	366	-14.5	4914	4824	5065	4990	-1.5	54.1	60.7	67.2	57.0	59.7	59.2
TOTAL HOMICIDE	0	0	0	0	***	5	3	8	5	-37.5	***	***	***	100.0	75.0	80.0
Murder - 1st & 2nd	0	0	0	0	***	1	1	2	1	-50.0						
Attempt Murder	0	0	0	0	***	4	2	5	4	-20.0						
Manslaughter	0	0	0	0	***	0	0	0	0	***						
Other	0	0	0	0	***	0	0	1	0	***						
TOTAL ROBBERY	4	1	1	1	0.0	47	56	49	49	0.0	***	***	100.0	53.6	71.4	69.4
Firearms	0	0	0	0	***	3	5	9	7	-22.2						
Other Offensive Weapons	0	0	0	1	***	16	21	20	12	-40.0						
Other Robbery	4	1	1	0	***	28	30	20	30	50.0						
TOTAL BREAK AND ENTER	19	30	21	14	-33.3	342	397	331	309	-6.6	50.0	14.3	21.4	22.9	25.4	32.7
Business	4	8	5	3	-40.0	120	102	113	84	-25.7						
Residence	14	21	13	11	-15.4	208	281	195	207	6.2						
Other Break and Enter	1	1	3	0	***	14	14	23	18	-21.7						
TOTAL THEFT OF MOTOR VEHICLES	12	6	8	2	-75.0	61	52	68	76	11.8	50.0	12.5	100.0	21.2	26.5	35.5
Automobiles	2	4	8	0	***	29	28	26	41	57.7						
Trucks	7	2	0	2	***	19	17	25	21	-16.0						
Motorcycles	0	0	0	0	***	9	5	8	3	-62.5						
Other Motor Vehicles	3	0	0	0	***	4	2	9	11	22.2						
TOTAL THEFT	119	176	134	96	-28.4	1944	1670	1554	1471	-5.3	22.2	31.3	38.5	35.1	27.3	26.1
Bicycles	18	22	4	3	-25.0	161	146	154	130	-15.6						
From Motor Vehicles	21	70	48	23	-52.1	824	479	480	483	0.6						
Shop Lifting	41	45	44	44	0.0	482	624	469	477	1.7						
Other Theft	39	39	38	26	-31.6	477	421	451	381	-15.5						
HAVE STOLEN GOODS	4	6	11	9	-18.2	70	44	41	69	68.3	83.3	100.0	100.0	100.0	100.0	100.0

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Description	Actual Offences Monthly						Actual Offences Year To Date						% Cleared Monthly			Percent Cleared Year To Date		
	SEP 2017	OCT 2017	NOV 2017	DEC 2017	%+/-		2014	2015	2016	2017	%+/-	OCT 2017	NOV 2017	DEC 2017	2015	2016	2017	
TOTAL FRAUDS	25	26	39	26	-33.3		233	241	313	293	-6.4	26.9	38.5	57.7	43.2	43.8	36.9	
Credit Cards	5	2	11	9	-18.2		49	49	61	65	6.6							
Counterfeiting	1	4	2	3	50.0		12	24	37	19	-48.6							
ATM/Debit	3	3	4	2	-50.0		31	35	16	32	100.0							
Other Frauds	16	17	22	12	-45.5		141	133	199	177	-11.1							
PROSTITUTION	0	0	0	0	***		0	1	0	0	***	***	***	***	***	***	***	
GAMING AND BETTING	0	0	0	0	***		0	0	0	0	***	***	***	***	***	***	***	
TOTAL OFFENSIVE WEAPON	5	2	4	2	-50.0		35	30	29	30	3.4	***	100.0	100.0	100.0	86.2	90.0	
Use Firearm	0	0	1	0	***		1	1	1	1	0.0							
Other Weapons Offences	5	2	3	2	-33.3		34	29	28	29	3.6							
TOTAL OTHER CRIMINAL CODE	174	183	154	160	3.9		1482	1640	1911	1909	-0.1	79.2	85.7	81.9	75.6	82.6	80.4	
Arson	0	0	0	0	***		4	9	9	5	-44.4							
Bail Violations	24	29	21	22	4.8		181	288	243	256	5.3							
Disturbing the Peace	15	16	12	18	50.0		241	210	246	163	-33.7							
Escape Custody	0	0	0	0	***		3	2	1	0	***							
Indecent Acts	0	4	1	0	***		16	15	21	22	4.8							
Confinement/Kidnapping	0	0	0	2	***		11	4	5	6	20.0							
Obstruct Public/Peace Officer	3	2	1	2	100.0		28	23	27	22	-18.5							
Prisoner Unlawfully At Large	1	0	0	0	***		0	0	2	1	-50.0							
Mischief	40	40	30	35	16.7		445	494	431	418	-3.0							
Criminal Harassment	9	9	7	2	-71.4		39	60	71	82	15.5							
Abduction	0	0	0	0	***		1	0	2	0	***							
Other Criminal Code Driving Offences	4	9	0	1	***		22	21	33	37	12.1							
Impaired Driving Offences	7	5	6	10	66.7		62	63	84	79	-6.0							
Other Criminal Code	71	69	76	68	-10.5		429	451	736	818	11.1							

Description	Actual Offences Monthly				Actual Offences Year To Date				% Cleared Monthly			Percent Cleared Year To Date				
	SEP 2017	OCT 2017	NOV 2017	DEC 2017	%+/-	2014	2015	2016	2017	%+/-	OCT 2017	NOV 2017	DEC 2017	2015	2016	2017
TOTAL DRUGS	8	11	12	8	-33.3	94	108	141	105	-25.5	72.7	100.0	87.5	100.0	92.9	100.0
Heroin	0	0	0	1	***	0	0	2	7	250.0						
Cocaine	4	1	2	1	-50.0	22	31	44	28	-36.4						
Cannabis	3	6	8	3	-62.5	56	58	76	46	-39.5						
Restricted	0	0	0	1	***	1	1	0	1	***						
Controlled	0	0	0	0	***	4	4	8	6	-25.0						
Other Drugs	1	4	2	2	0.0	11	14	11	17	54.5						
FEDERAL STATUTES	0	0	0	0	***	0	0	0	0	***	***	***	***	***	***	***
TOTAL SEX OFFENCES	7	21	13	17	30.8	84	107	145	163	12.4	66.7	92.3	88.2	71.0	82.8	69.9
Aggravated Sexual Assault	0	0	0	0	***	0	3	0	0	***						
Sexual Assault With Weapon	0	0	0	0	***	0	1	0	0	***						
Sexual Assault	7	16	11	13	18.2	76	97	110	122	10.9						
Other Sexual Offences	0	5	2	4	100.0	8	6	35	41	17.1						
TOTAL ASSAULTS	40	48	31	31	0.0	517	475	475	511	7.6	83.3	87.1	74.2	88.4	88.0	85.9
Aggravated Assault-Level 3	2	3	0	0	***	10	13	5	16	220.0						
Assault-Level 2/Weapon/Bodily	8	6	5	3	-40.0	80	88	97	81	-16.5						
Assault-Level 1/Other Assaults	15	28	16	11	-31.3	230	207	184	232	26.1						
Assault Police/Public Officers	1	4	0	4	***	28	19	39	38	-2.6						
Domestic Assaults	14	7	10	13	30.0	169	148	150	144	-4.0						
TOTAL CALLS FOR SERVICE	2929	2757	2393	2392	0.0	27810	29385	31712	31504	-0.7						

Non Offence Statistics

Peterborough Police Service						Month: Fourth Quarter, 2017 For Zones: Overall				
Non Offence Statistics										
Non Offence	Non-offences Quarterly					Non-offences Year to Date				
	Q1 2017	Q2 2017	Q3 2017	Q4 2017	%+/-	2014	2015	2016	2017	%+/-
Abandoned Vehicles	2	1	2	4	100.0	10	3	14	9	-35.7
Alarms	178	157	181	192	6.1	647	694	762	708	-7.1
False Alarm Cancelled	65	76	99	82	-17.2	202	341	306	322	5.2
Animal	14	34	53	16	-69.8	58	170	135	117	-13.3
Community Services	311	322	254	418	64.6	859	1344	1680	1305	-22.3
Dangerous Condition	8	19	16	30	87.5	44	49	62	73	17.7
DNA	57	95	75	115	53.3	260	308	347	342	-1.4
Domestic/Family Disturbance	440	459	477	449	-5.9	1770	1771	1960	1825	-6.9
Escorts	259	232	249	171	-31.3	263	357	805	911	13.2
Fire/Fire Alarms	1	3	6	4	-33.3	10	11	10	14	40.0
Insecure Property	15	21	17	6	-64.7	38	55	57	59	3.5
Landlord/Tenant	56	47	52	31	-40.4	254	227	193	186	-3.6
Liquor Acts	52	123	120	73	-39.2	511	443	383	368	-3.9
Lost and Found Property	208	222	307	232	-24.4	1459	1038	972	969	-0.3
Missing Persons	0	1	0	1	***	2	1	4	2	-50.0
Missing Persons Located	75	124	107	91	-15.0	351	341	308	397	28.9
Municipal By-law	12	21	18	16	-11.1	88	53	49	67	36.7
Neighbour Dispute	114	144	139	102	-26.6	602	607	634	499	-21.3
Noise Complaints	225	282	336	171	-49.1	1145	1260	1142	1014	-11.2
Non-Traffic Accident	3	2	5	4	-20.0	6	10	11	14	27.3
Police Assistance	645	675	778	652	-16.2	2028	2179	2341	2750	17.5
Police Information	252	219	210	220	4.8	720	870	1044	901	-13.7
Prevent Breach of Peace	96	102	94	79	-16.0	350	315	340	371	9.1
Property Damage	5	6	9	10	11.1	28	31	18	30	66.7
Provincial Statutes (M.H.A.)	148	162	161	106	-34.2	434	435	562	577	2.7
Sex Offender Registry	52	64	60	51	-15.0	240	218	255	227	-11.0
Strikes	1	0	0	2	***	0	1	3	3	0.0
Sudden Deaths	31	37	25	36	44.0	98	102	112	129	15.2
Suspicious Persons/Vehicle	415	575	790	499	-36.8	2368	2343	2269	2279	0.4
Telephone Calls	78	81	76	60	-21.1	463	421	379	295	-22.2
Towed Vehicles	65	50	54	49	-9.3	263	323	355	218	-38.6

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Non Offence	Non-offences Quarterly					Non-offences Year to Date				
	Q1 2017	Q2 2017	Q3 2017	Q4 2017	%+/-	2014	2015	2016	2017	%+/-
Traffic Complaints	547	637	666	546	-18.0	1544	1780	2230	2396	7.4
Traffic Control	20	29	16	26	62.5	89	84	93	91	-2.2
Calls Involving Youths	86	130	119	87	-26.9	392	442	401	422	5.2
Unwanted Persons	268	288	288	225	-21.9	1111	1362	1310	1069	-18.4
Vehicles Recovered	1	6	3	5	66.7	12	8	6	15	150.0
VICLAS	36	50	22	33	50.0	114	128	158	141	-10.8
Warrants	109	87	121	80	-33.9	251	294	337	397	17.8
Other Provincial Statutes	16	38	51	28	-45.1	80	95	82	133	62.2
Other	473	604	614	498	-18.9	1719	1949	2096	2189	4.4
CALLS CAN'D / LACK OF MA	107	210	184	146	-20.7	354	369	496	647	30.4
TOTAL NON-OFFENCES	5546	6435	6854	5646	-17.6	21237	22832	24721	24481	-1.0

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Canine Unit

Constable Tim Fish and his Canine partner Wolfe and Constable Sam McCullum and his Canine partner Hal served the City of Peterborough, Ward of Lakefield and the Township of Cavan Monaghan with great success in 2017. Part of any successful Canine program is community and police partnerships and the Peterborough Police Service is no exception.

Constable Fish and Wolfe were sponsored by the Knights of Columbus, Ernest J. Wolfe Council 798 while Constable McCullum and Hal were supported by the Kinsmen Club of Peterborough. The Peterborough Police Service and the Canine Unit thanks both organizations for their support to the community and the Canine Unit. Additionally, the Canine Unit receives monthly training and semi-annual certification from the Niagara Regional Police Service (NRPS), Sgt. Scott Johnston. The successes our Canine Unit enjoys could not be realized without the 20 year partnership with the NRPS and the training services they provide.

Both officers are very dedicated to their Canine partners and the Service. Officers are responsible to their partners 24/7, making last minute adjustments to their shifts, responding to calls for their specialized duties while off duty as well as their continued commitment to attend all requests for presentations.

In 2017, the Canine teams responded to 98 Canine calls for service with a success rate of 59.7%, up from 2016 success rate of 47.2%. The Canine teams also responded to an additional 809 non-Canine calls for service and spent 546 hours training. Officers also performed SOCO duties, assisted the Emergency Response Team with search warrants and dynamic entries. The training time includes each officer attending a week long recertification course, twice a year as well as additional monthly and daily training of their partners. Training is vital to the success of each team and the increase in success is certainly the product of such efforts.

	2013	2014	2015	2016	2017
Total Calls For Service	1,216	1,225	1,385	1,216	809
K9 Calls For Service	110	109	127	125	98
Presentations	27	23	13	14	29
Drug Searches	26	12	26	28	17
Building Searches	12	19	19	23	17
Tracks	27	29	30	35	19
Open Searches	7	13	2	10	3
Article Searches	11	11	7	8	14
Canine Successes	72	60	49	59	43
Success Percentage	65.4	55	38.6	47.2	59.7
Training Hours	456	648	453.5	534	546

The Canine teams continued assisting both the Provincial and Federal Correction systems by providing drug search capabilities to clear institutions of illegal drugs as well as provided coverage for the City of Kawartha Lakes when required.

Canine Successes in 2017 that should be noted include:

- Located a suspected murder weapon in February
- Located property and suspect clothing following a robbery
- Assisted Durham Regional K9 unit with bomb threat
- Tracked a robbery suspect hiding in a shed
- Tracked and engaged shoplifter who fled from security and police
- Tracked a break and enter suspect, made arrest and located stolen property

The successes are just a very small selection of the daily tasks that are encountered by the Canine Unit. Without the dedication and commitment to the community and their canine partners, success stories, such as the ones described, would not be as plentiful and may have much different results. The canine teams are an invaluable resource to the Peterborough Police Service.

Emergency Response Team

The Emergency Response Team (ERT) was involved in 35 team callouts or details during the course of 2017. Further, team members responded to or dealt with several other call for service throughout the year that were not a team callout or warrants.

This does not include the everyday calls for service such as Canine back up for tracking purposes, elevated mental health calls, alarm calls and calls involving potential armed persons that are handled in uniform. Three members of ERT were assigned to Community Services during 2017 and responded to several calls throughout the year, as they were readily available on dayshift and monitor their police radios constantly.

Three of the warrants executed were in cooperation with the Durham Regional Police Service. One of those warrants was in reference to a Controlled Drugs and Substances Act (CDSA) investigation, one was regarding an arrest for a homicide investigation and the third was a high-risk raid on a Hell's Angels Clubhouse in Oshawa.

ERT assisted in the execution of 12 high risk CDSA warrants for the Drug Unit and 4 High Risk Vehicle Stops/Assaults.

The following are the dates and a brief description of the incidents:

1. On January 13, 2017 members of ERT assisted Durham Regional Police (DRPS) with a Criminal Code Search Warrant at a Hells Angels Clubhouse in Oshawa.
2. On February 16, 2017 assisted Durham Regional Police with a Criminal Code Search Warrant at a Maple Street in Oshawa.
3. During the period from January to September, the ERT assisted with numerous high risk court details for the Pierre Aragon trial at High Court.
4. On February 23, 2017 members of ERT conducted a Criminal Code search warrant entry for robbery and firearm offences at a Bethune Street residence.
5. On February 23, 2017 the ERT attended a call at a Corrigan Hill residence and entered to preserve life after a stabbing had taken place.
6. February 23, 2017 members of ERT were involved in a containment and call out situation at a Lansdowne Street residence after a stabbing incident.
7. On February 23, 2017 members of ERT executed a CDSA search warrant entry at a Talwood Drive residence.
8. On February 23, 2017 members of ERT executed a CDSA search warrant entry at a Chamberlain Street residence.
9. On February 23, 2017 members of ERT executed a Criminal Code search warrant entry Mountain Ash Road residence for firearms.
10. On March 5, 2017 members of ERT dealt with a barricaded and suicidal male at a Bethune Street residence.
11. On March 10, 2017 members of ERT conducted a High risk vehicle assault as a result of a shooting incident.

12. On April 12, 2017 the ERT attended a Water Street rooming house to contain and call out a potentially armed suspect.
13. On April 18, 2017 members of ERT dealt with a barricaded and suicidal male at a Park Street residence.
14. On May 4, 2017 members of ERT conducted a CDSA warrant and high risk vehicle assault at a Talwood Drive residence.
15. On May 18, 2017 members of ERT executed a CDSA search warrant entry at a McDonnell Street residence.
16. On May 18, 2017 members of ERT executed a CDSA search warrant entry at a Hunter Street residence.
17. On June 19, 2017 members of ERT executed a Criminal Code search warrant for firearms at a Water Street residence.
18. On July 25, 2017 members of ERT executed a CDSA search warrant entry at a George Street residence.
19. On August 2, 2017 members of ERT executed a CDSA search warrant entry at an Aylmer Street residence.
20. On August 2, 2017 members of ERT executed a CDSA search warrant entry at a George Street residence.
21. On September 6, 2017 members of ERT executed a CDSA search warrant entry at a Park Street residence.
22. On September 20, 2017 members of ERT executed a CDSA search warrant entry at a Clonsilla Avenue residence.
23. On September 30, 2017 members of ERT were called out to assist with a high profile rally and protest in the downtown core of Peterborough.
24. On October 6, 2017 members of ERT executed a CDSA search warrant entry at a Hunter Street residence.
25. On October 10, 2017 members of ERT assisted with Operation Northern Lights Human Trafficking initiative at 4 separate locations throughout the city.
26. On November 7, 2017 members of ERT were called out to perform a high risk CDSA vehicle stop.
27. On November 15, 2017 members of ERT conducted a high risk CDSA vehicle stop at a Parkhill Road address.
28. On December 14, 2017 members of ERT executed a CDSA search warrant entry at a Downie Street residence.

The above noted incidents fit the criteria where the threat level to members was elevated based on intelligence gathered, previous violent history of subjects, their propensity to use weapons to protect their trade, and fortifications of the subjects address. During these noted incidents in 2017, there were several attempts to discard evidence, subjects attempted to run from the buildings as police executed warrants and firearms were seized. One such high risk vehicle stop found the driver to have a loaded semi-automatic handgun readily accessible to his right hand

however the ERT vehicle conducted a vehicle assault before he ever would have had a chance to retrieve the firearm.

As a result of the threat level, the use of ERT was recommended to execute these warrants/details due to ERT's training in tactics and use of force options and equipment available.

Regular patrol ERT officers responded to 3 separate stabbings in 2017 while on duty. These were separate from ERT callouts. They were as follows:

- 2 suicidal barricaded persons.
- Break and enter during which the CEW was deployed.
- Mental health patient standoff with a knife
- Drug induced (Crystal meth) male who had to be arrested at gun point after approaching the officer with knife in hand on Lansdowne Street.

Members of ERT did not attend the annual OTAB conference in 2017 due to various other commitments of members to training that had to be conducted in Peterborough. The two training days were maintained locally for in house training needs.

ERT members attended 12 training days in 2017. On February 23, 2017 ERT handled 4 high risk calls for service during one of their annual training days, as the entire team was coincidentally working.

In March 2017 Sergeant Schubert attended a full day Incident Command scenario with Durham Regional Police Service (DRPS) on Wesleyville Road in Bomanville. S/Sgt Collins and Inspector Charmley also attended.

Also in March 2017 Sergeant Schubert attended one day of training with DRPS on high risk vehicle stops, range training with Glock 40 cal and MP5 as well as entry training with Tactical, Drug Enforcement and Intelligence Officers.

Sergeant Schubert along with sniper PC Cristini attended a sniper training day with DRPS at their range on July 13, 2017. This is the beginning of establishing more ongoing training with DRPS snipers and more importantly to maintain consistent training and standards.

Two ERT members attended a counter terrorism course in Ottawa hosted by RCMP/Ottawa Police at CSIS headquarters. Debriefing of terrorist attack in France was a main focus and topic.

Three members of ERT attended a 3 day course on Counter Terrorism hosted by DRPS at Durham College.

A member from ERT attended a one day scenario based refresher course for crisis negotiators and incident command hosted by DRPS.

One member from ERT attended the Canadian Police College and was a guest instructor on the 2 week RCMP Crisis Negotiator Course.

All of the above noted courses and training were offered to our service free of charge by DRPS and Ottawa Police although they generally have a fee for police services. This once again shows

the incredible relationship between the three Police Services and the funds that have been saved not only in training, but in the case of DRPS, their assistance provided to our service on numerous occasions without being invoiced.

Also in 2017 DRPS Tactical provided Peterborough ERT with the following items free of charge: 2 Tactical rams, 20 plastic rifle magazines, ballistic plates for training purposes, 2 unloading stations for .223 rifles and 3 ballistic shields. These items would have cost our service approximately \$5,000.

Training and Equipment

Total hours spent committed to training for ERT was approximately 1,800 hours for 2017.

In 2017 there were 35 ERT calls for service and details. There were also no less than 7 ERT type calls for service handled by working patrol ERT officers and eliminated the need for ERT to potentially be called out.

A hostage scenario day was completed at the Peterborough Airport with a full incident command callout. This was organized by Sgt. Quinlan of ERT and involved Incident Commanders, Negotiators, Tech Officers, Patrol Sergeant, Auxiliary members and ERT. This is mandated under Police Adequacy standards.

The following is a breakdown of the calls involving the Emergency Response Team in the previous 5 years:

- 2017 – 35
- 2016 – 30
- 2015 – 33
- 2014 – 23
- 2013 – 30

Deployment of ERT Members

- ERT members on regular patrol currently consist of five (3 Sergeants and 2 Constables).
- ERT members assigned to Community Services currently consists of two (2 Constables).
- ERT Members in CIU for 2017 consisted of four (1 Street Crime, 1 Sex Unit, 1 Major Crime, 1 Ident).
- ERT member in court services consists of one.

Often times there are 6-7 ERT members working dayshift and supervisors need to always consider contacting and deploying these members when high risk calls for service are received.

ERT is currently in the process of recruiting 2 new members in the interest of succession planning. The field has been narrowed to 6 candidates who will be interviewed at the end of January 2018. There has been a Basic Tactical Officer Course (BTOC) confirmed for March 2018 and the Peterborough Police Service is hopeful of having 2 new ERT officers attending this first accredited course offered in 2018.

Crisis Negotiation

Currently our Service has nine (9) trained Crisis Negotiators, one (1) holds the rank of Inspector, four (4), hold the rank of Staff Sergeant and four (4) hold the rank of Sergeant and one (1) who was trained in 2017 holds the rank of Detective Constable. We currently have three (3) Inspectors that are the primary Incident Commanders along with three (3) Staff Sergeants that are also trained as Incident Commanders. To further enhance our ability to deal with persons in crisis, we have a total of 50 members trained in Crisis Intervention. This includes frontline officers, Special Constables and Communicators. There are plans to eventually expand the Crisis Intervention Training to 100 per cent of our frontline members however; this is a 40 hour training commitment for each member which comes with a significant cost.

Noteworthy call involving Negotiators in 2017

On March 4, 2017 at approximately 11:30 p.m. members of ERT and negotiators were deployed regarding a situation at a Bethune Street residence during which a male subject wanted for domestic assault and threats had barricaded himself. After several hours and due to the extreme cold conditions, the Durham Regional Police Tactical Team was called in to assist. The suspect was eventually arrested at approximately 9:00 a.m. and charged with numerous offences.

Training

Each Crisis Negotiator is responsible for keeping their skills development training logs up to date each year. On November 9, 2017, a hostage scenario was completed at the Peterborough Airport with a full incident command callout. This was organized by Sgt. Quinlan of ERT and involved Incident Commanders, Negotiators, Tech Officers, Patrol Sergeant, Auxiliary members and ERT. This is mandated under Police Adequacy standards.

This training was extremely beneficial in that it provided an opportunity to better understand the challenges associated to a high risk situation involving a barricaded person on a bus or aircraft. Crisis Negotiation is generally viewed as a very high risk, low frequency, type situation requiring people who have the competence, confidence and compassion to deal with people who are in crisis. It is anticipated that the Service will have to train additional Crisis Negotiators in 2018 in order to meet the needs of the service in the coming years as members retire.

Auxiliary Policing Unit

The Service is very proud of its Auxiliary Policing Unit and appreciates all of the hours dedicated to public safety by each member of the Unit. Currently, the Auxiliary Unit has a compliment of twenty-one (21) members, consisting of two (2) Staff Sergeants, two (2) Sergeants, and seventeen (17) Constables.

The volunteer hours for 2017 by members of the Auxiliary Unit total 2,953 hours. This is slightly lower from the 3,292 hours recorded in 2016 for a number of reasons including some members who were away for medical and personal reasons as well as six (6) resignations from the unit for various reasons.

Events and functions attended by Auxiliary Unit members in 2017:

- One-hundred and six (106) ride-a-longs on patrol with uniformed officers
- Seventeen (17) Homeguard Inspections, including Safe and Sound for Seniors Program
- Sixty-two (62) car seat installations
- Auxiliary Officers delivered and returned the Command Post for events including Music Fest at Crary Park on Wednesdays and Saturday evenings throughout the summer.

Auxiliary officers also participated in numerous charity events, parades and sporting events for traffic and pedestrian control. These events include:

- Cops for Cancer events & Pedal for Hope Tour
- Cops n Bobbers Fishing event
- Infant car seat installation information/display booths and training
- DBIA - Canada 150 events and PULSE downtown events
- Handbags for Hospice
- Dragon Boat Festival
- Rotary Ribfest
- No Hot pets event
- Canada Day parade - July 1st
- Winter YMCA ½ Marathon
- Kawartha Craft Beer Festival
- Fairhaven Rock n Roll
- Victoria Day Fireworks
- Millbrook Fair
- Fleming College neighborhood canvass
- Law Enforcement Torch Run for Special Olympics events
- Assist Community Services Unit with cram a cruiser, safety patrol picnic
- Remembrance Day Parades-Peterborough, Millbrook, Lakefield
- Knights of Columbus Police Appreciation night
- St. Patrick's Day Parade
- Head of Trent
- Assist with annual use of force training and scenario training with ERT
- PARN Pride Parade
- CIBC Run for the Cure
- Santa Claus Parade

Community Services Unit

EDUCATION, INCLUSION, OPPORTUNITY, FUNCTIONING FAMILY

Staffing

The Community Services Unit is comprised of four officers and one civilian. One officer is assigned to the high schools and three officers are assigned to the elementary schools in Peterborough, Lakefield and Cavan. In December 2014, the Unit saw the addition of this civilian position as the Community Development Coordinator. This person is responsible for the development and coordination of strategic community engagement and partnership approaches to build and enhance relationships between the police service and community stakeholders. We are seeing the benefits of having this position as part of the Community Services team in many ways specifically in relationship building with our community partners and having a finger on the provincial pulse of trends and cutting edge projects that benefit our community

School Programming and Activities

KIDS - In late 2015 members introduced **KIDS** (Knowledge, Issues, Decisions, and Supports) – a new cutting edge program to replace VIP, with up-to-date and current messaging that is being received very well.

CBC – The Challenges, Beliefs, and Change Program is a peer-mentored classroom session on drug use and decision making delivered to grade eight classrooms. This program is delivered to the feeder schools for Adam Scott Collegiate and St. Peter High School. This program was under review for the bulk of 2017 however the hope is that the program will return in 2018.

Elmer the Safety Elephant – Elmer visits every kindergarten classroom during the fall of the school year. The students are given information about bicycle, school bus and traffic safety. For most of the students this is their first opportunity to interact with a police officer in a positive way. The co-op placement student, for the most part, performs the role of Elmer for the students.

Presentations – Officers have also tailored presentations to the schools for specific requests. This includes presentations for Community Helpers, Anti-bullying, internet and cell phone safety, healthy relationships, legal issues and drug awareness.

Other School Activities

CAA Safety Patrol – There are currently 14 schools that have implemented the School Safety Patrol Program, engaging more than 350 students. This program is funded by both of the school boards and managed by the Community Services Unit. In each school, a teacher acts as a direct supervisor for their students. The STOP (Spot The Outstanding Patroller) Program first introduced in 2012, has continued and gained momentum in its popularity. Safety patrol takes up a significant amount of the officer's time for events such as: pizza parties, skating parties, movie night, annual picnic and the Captain's Camp. The Captain's Camp was introduced in 2013 as a week-long camp to train the upcoming captains. The camp is a huge success and plans are being made for 2018.

Lockdowns – School lockdowns have continued as mandated. Community Services officers conducted 76 lockdowns in elementary and secondary schools. Officers continue to work with

schools to ensure that the Ministry of Community Safety and Correctional Service guidelines are met. Each Community Service officer is responsible for performing 2 lockdowns in each of their schools yearly. Area patrol officers are encouraged to participate in these drills in order to familiarize themselves with the schools and the process.

Threat Assessments – All officers in Community Services have received the Level Two training in the Community Threat Assessment Protocol. The number of threat assessments that officers have participated in has increased over the past year. Officers are seeing an increase in the number of Level Two assessments. This is a great time commitment for the responding officers.

School Barbecues and Orientations – Officers attended the school open houses to meet parents and staff. This opportunity also allows officers to speak with parents and students in a positive manner and build relationships with students as opposed to strictly enforcement.

Terry Fox Run – All officers participated in this event to ensure student safety at road crossings and while congregating at Armour Hill.

Calls for Service – Officers attempt to deal with the majority of calls for service at the schools they serve. The high school officer spends a good part of their time assisting students and providing support that may otherwise require a front line officer. Calls for service are not always recorded in the same manner for the purpose of keeping the students name out of the police database. Officers use a Restorative Justice process to assist in resolving many problems. The John Howard Society continues to be a great resource in providing programming that is not within structure of the Youth Criminal Justice Act. Officers have assisted uniform patrol on many occasions when shift strength is low. Also, Community Services officers continue to supplement Court Services when requested on a routine basis.

Events

Drug Awareness Week

Peterborough Police Service encouraged the community to have serious conversations about substance use and abuse during Drug Awareness Week this past year. This was a great opportunity to engage people in a dialogue about substance use and its consequences. Further, it was an opportunity to consider practices that can help keep families in our city safe.

Drug Awareness Week is one in a series of theme days and weeks that allow police and other community partners to shine a light on issues critical to the safety, health and well-being of our community. Members of the Peterborough Police Service are committed to reducing the harm that substance use has on our community.

As a founding member of the Peterborough Drug Strategy, members work with community partners and citizens to address the harms associated with drug and alcohol use. Building on a 30 year history of community policing, we embrace Ontario's Mobilization and Engagement Model of Community Policing which emphasizes collaboration and crime prevention through social development. The Peterborough Drug Strategy is just one such mechanism of local collaboration recognizing that complex issues like addiction are best addressed from a multi-sector perspective. The Drug Strategy works from a 4 pillar collaborative model, including prevention, treatment, harm reduction and enforcement strategies.

We like to use Drug Awareness Week to remind the community of how important it is to keep your prescription medication secured and away from children and youth. In 2017 an estimated 97,100 youth (grades 7 to 12) reported using a prescription opioid pain reliever for non-medical reasons (recreationally) in the previous 12 months with 55% saying they got the drug at home. Peterborough Drug Strategy partners, along with local pharmacies, promoted the free Medication Take Back Program. Using the following three principles, we believe that we can reduce the harms that prescription medication has on our community:

1. **SECURE** your medication
2. **KEEP TRACK** of quantities
3. **TAKE BACK** unused or expired meds

Police Week

The theme for police week was "Leading Today for a Safer Tomorrow." Police joined forces with their community partners to put on bike rodeos at various schools in the city. The goal was to teach the importance of bike safety and rules of the road to our children. Police also collaborated with community partners to present on elder abuse and scams. The "Chief for a Day" ceremony was held at St. John Catholic Elementary School in Peterborough where one local youngster was chosen to spend a day as the Chief of Police. Finally, the 39th Annual Police Appreciation Night was held at the Knights of Columbus Bishop Doyle Hall; a tribute to the men and women of our local Police Service.

Family Week

Family Week continues to be a popular and successful week. Family Week events were advertised in school newsletters and the local radio stations. Families were encouraged to spend time together and put down electronic devices for the day. A family skate night was held at the Kinsmen Centre with a free pizza dinner, and prizes all free of charge. Police conducted "Coffee and Cops" in Peterborough where a large number of people from the public attended to discuss local policing issues.

Crime Prevention Week

The theme for Crime Prevention Week was, "Building Safer Communities Together." During this annual event officers attended various locations around the city, speaking to community members and providing tips on promoting personal safety. Topics discussed include protection from fraud, cybercrime and elder abuse. Auxiliary Officers attended the malls and spread the message of "Lock It or Lose It." Officers were in our schools speaking to elementary and high school students about protecting their personal safety. Police hosted "Coffee and Cops" at the Whistle Stop Café in collaboration with FRESH Radio 105.5 FM and took part in a Live Facebook Show answering questions from the public.

Cop Shop – Members of the Community Services Unit act as a liaison between the schools and the police. Community Services officers attend the event to assist this wonderful initiative. This allows less fortunate youth an opportunity to purchase Christmas presents for their family and friends that they would otherwise not be able to afford.

Pride Parade – Officers participated in meetings and the parade in 2017.

Cram A Cruiser – Officers set up cruisers at local grocery stores throughout the City of Peterborough and Ward of Lakefield. Community members graciously purchased bags of groceries in the store and were able to place their bag in the cruiser. There was 16,351 pounds of food totaling \$40,877.50 which was donated by our community. All donated food is given to Kawartha Food Share and Lakefield Food Bank.

Presentations and Tours

Community Services officers are expected to develop and deliver a variety of presentations on all topics to the community. Topics have included, dealing with emergencies, elder abuse, fraud, sexting, anti-bullying, traffic safety, career development and internet safety. Station tours are also done in certain circumstances on request.

New Canadian Centre Luncheons

Officers consistently attend the New Canadian Centre to speak with new Canadians about the role of Police in Ontario and how to navigate policing in Peterborough. Further, officers attended Sir Sanford Fleming College's English as a Second Language class to present on this same topic on various occasions.

Community Development Coordinator

Throughout 2017 this non-sworn member worked closely with a number of community partners and stakeholders on a variety of projects. In particular, this member was a large part of preparing and authoring the request for grant monies for the upcoming Sexual Violence and Harassment training in 2017 for officers and civilians.

Police continue to support the Community Mediation Project and the Sidewalk Talk initiatives on an ongoing basis.

Working to enhance existing partnerships with youth serving agencies including both school boards included a replacement of Values Influence Peers (VIP) with Knowledge Issues Decisions Supports (KIDS) Program. Further, this member facilitated a second annual day long forum hosted at the Peterborough Police Service with 30 participants from 15 partner agencies in September.

This member spent considerable time supporting the consultant, hired to complete our new business plan. Recruiting and coordinating meetings with Community Partners was the main focus for this project.

Peterborough Police Service remained active participants on the Peterborough Homelessness Support Services Coordinating Committee resulting in Peterborough Police Service joining the Homelessness Coordinated Response Team.

Peterborough Police Service took part in a number of diversity and inclusion activities, specifically the re-launch of the NoH8 – Anti-Hate wallet cards. This initiative was in collaboration with Crime Stoppers, PARN's Rainbow Youth Program, New Canadian Centre, Kawartha Sexual Assault Centre and Community Race Relations. Further this member is a part of the LGBTQ Task force which supported Spencer Harrison and Camp Firefly. This task force also hosted a community forum for International Day against Homophobia.

This member represented Peterborough Police Service on a working group on Cultural Competence and contributed to the re-design and re-launch to the Welcome Peterborough Website. Peterborough Police participated in a diversity and inclusion workshop called Kitchen Table Conversation. This event was attended by several key partners in diversity work and sparked a renewed interest in trying to foster improved collaboration in cultural competence work in Peterborough and developing a Community of Practice.

The Responding to Sexual Violence and Harassment project continued in 2017. Two training days were delivered to Police and Community Partners. A total of 88 participants, including 24 members of our service which included: Officers, Victim Services and four members of the 9-1-1 Communications staff. The first draft of the video resource, created for Victims/ Survivors as well as several modules of the video training resource for police has been completed.

This member is part of a project team on the Community Well-Being Plan, taking part in engagement activities to support research and education.

A memorandum of understanding between Police and Local Shelters was adopted as a result of the hard work and relationships that this member has formed. On-going training with both Police and Shelters was provided to support better communication and improved relations.

Being involved in two key projects with the Trent Community Research Centre supplied material that was later used in grant applications. The projects were Supportive Housing and Situation Table Review. A significant amount of this member's time was his involvement in the Performance Management Project and delivering training on this new tool. Further, this member continued to assist in the Knights of Columbus Police Appreciation night planning and event.

The Risk Driven Situation Table was launched in 2016. This member in particular liaised with training services to provide training to the three uniformed officers. As a result, these three officers attend meetings and assist with various follow up. Further, this member has supported this project and has been a driving force in its success to date.

Community Services Unit continues to be a very vital part of our Service and the community with members that go above and beyond their expected duties. These members are very passionate in their roles and give a lot of time and effort to assure events and programming are delivered in a positive and professional manner to our community.

Media Relations & Communications Coordinator

Communicating with the public and our media partners is a vital part of the Peterborough Police Service's daily business.

Public trust continues to be developed and maintained through our various forms of communication including daily media releases and social media. The cornerstone of public trust is built on our Service's dedication and adherence to transparency.

The Media Relations and Communications Coordinator is responsible for providing the media and the public with accurate and timely information while complying with all applicable legislation including the Police Services Act (PSA) the Youth Criminal Justice Act, the Freedom of Information and Protection of Privacy Act (FIPPA) and the Municipal Freedom of Information and Protection of Privacy Act (MFIPPA).

The Media Relations Officer continues to be an active member of the Ontario Association of Chiefs of Police (OACP) Ontario Media Relations Officers Network (OMRON).

The duties of the Media Relations and Communications Coordinator in 2017 included the following:

- Issuing daily and special media releases
- Coordinating and conducting media interviews
- Organizing media conferences
- Managing and updating the Service's website and ensuring it complies with the Ontarians with Disabilities Act
- Managing the Services electronic sign
- Managing and updating the Services social media accounts
- Designing and laying out Service documents including the Annual Report and the Police Service Board's Business Plan
- Working with units in the Service, such as Community Services and Traffic, to deliver proactive and crime prevention safety messages on a variety of platforms to the public.
- Working in collaboration with community partners, such as Peterborough Public Health, to plan joint media initiatives.
- Working with the Video Analyst to disseminate unsolved crime videos to the community via media release and the Service's social media channels.
- Organizing the Knights of Columbus Annual Police Appreciation Awards in conjunction with the Community Services Unit

2017 Highlights:

2017 was another busy year marked by major events that once again garnered significant local, provincial and national media attention including a rally held at Confederation square that drew thousands of demonstrators and the confirmation that the deadly drug Carfentanil is now in the Peterborough community.

It is crucial major events such as these, are managed to ensure the community we serve is receiving the most timely, accurate and reliable information for them to feel informed and safe in the area they are living, working or playing.

Media Conferences and Public Awareness Campaigns

In 2017 the Media Relations and Communications Coordinator assisted in the planning of a number of media conferences and public information campaigns in conjunction with internal members and community partners including the following:

- International Overdose Awareness Day
- Drug Awareness Week
- Coffee and Cops Community Outreach event in Peterborough
- Promoting our free Farm Vehicle Safety Presentation in Millbrook
- Promoting our free Fraud Awareness Event For Local Retailers
- Working with Criminal Investigations Unit to disseminate information via social media regarding persons to identify and help with ongoing investigations





Year-in-Review

Our Service continues to use social media to inform, educate, engage and connect with the communities we serve.



Online reviews from citizens about our officers making a difference!

B. Elyse reviewed Peterborough Police Service — 5 star
May 17, 2017

On the single handed worst day of my life, the officers came and even though they had a job to do they made sure we were kept in the loop and treated us with nothing but kindness and respect the whole time.

Thank you Peterborough Police Service for making the worst day of my family's lives a little less horrendous.

D. Lundrigan reviewed Peterborough Police Service — 5 star
April 10, 2017

I absolutely love the Peterborough police service, I've always had good encounters with them!

I'm very glad to have such amazing, Friendly and professional officers in the city myself and my family lives in.

Thank you for everything you do.

A. Pleizier reviewed Peterborough Police Service — 5 star
July 25, 2017

Took my twins in today dressed in uniform hoping to speak to an officer and got even better! A forensics came out and gave us a great tour! Thank you so much! it made the twins day!! :)

R. Lazambra reviewed Peterborough Police Service — 5 star
May 23, 2017

Quick. Easy. Friendly. Although I've had a rather pleasant encounter I hope to never see them under the same circumstances. Professionals to say the very least.

Top 10 Facebook Posts For 2017

1

1 AUG17



Following a request from the dog's owner, a Millbrook resident, PC Ralph takes sick dog Bear for his last car ride

150,386 People reached
2,002 Likes
457 Shares

5

31 MAY17



Confirmed bear sighting in the City

45,804 People reached
45 Likes
428 Shares

2

21 NOV17



Promoting the Santas for Pibo Seniors tree in our lobby

103,346 People reached
1,002 Likes
1,006 Shares

6

21 DEC17

Police issue warning after deadly Carfentanil confirmed in Pibo

40,324 People reached
49 Likes
384 Shares

7

5 JUL17



Reminder to public about the bicycle helmet law

39,236 People reached
65 likes
300 Shares

3

17 OCT17



Sending our business cards to an Iowa boy following the off-duty death of his father and asking other officers to do the same after bullies destroyed the boy's collection of police cards

103,873 People reached
493 Likes
609 Shares

8

12 OCT17



Looking to ID persons at September rally at Confederation Square

36,331 People reached
35 Likes
303 Shares

4

23 NOV17

14-year-old girl missing from Peterborough

60,093 People reached
41 Likes
821 Shares

9

16 OCT17

Looking to ID 3rd suspect following Walmart theft

35,010 People reached
19 Likes
365 Shares

10

21 MAR17

Reminder to public about posting collision photos on social media

29,566 People reached
178 Likes
274 Shares

Training Unit

Peterborough Police Service's training needs and requirements continue to grow as the service reflects its youth combined with stringent legislative requirements. This unit is comprised of one Sergeant who also directs Community Services (4 officers and 1 civilian employee) and is part of the hiring process of new and experienced constables. There are 10 part time trainers who assist when possible between their regular assigned duties. This unit needs to expand in the future to meet the needs of the service. The Training Unit's goal is ensuring our members have the necessary training to safely and effectively perform their duties. Police services are mandated to meet legislative standards through the Police Services Act, Adequacy and Effectiveness Regulation, and Ministry standards and guidelines. Training decisions and planning are made with the intent to meet and exceed the required standards, ensure the safety of members and the community with the goal to continue improving service to the community. Our commitment to providing quality and cost efficient training in 2017 was augmented by using CPKN e-learning.

E-learning in 2017 included eight (8) hours of online learning. The courses included Scenario Based Mental Health and De-escalation Training, Collection of Identifying Information In Certain Circumstances, Racially Biased Policing, Fuel Handling Safety, and Critical Incident Stress Management for Police. In addition to the 8 hours of online training, officers complete four (8) hour training days for each of the four platoons. These 4 days covered Use of Force, Firearms, Collection of Identifying Information In Certain Circumstances and additional academic updates. The total mandated training time is 40 hours per officer on the officer's day off thus not interfering with their regular shift duties. Lack of a consistent training facility and only one full time member in this unit continues to be the challenge. Special Constables and Auxiliary members also qualify annually in Use of Force.

Total time investment – In-service Training: 5,560 hours (139 officers)

CPKN 1,112 hours

A number of specialty designations require in house annual re-certification including:

- CEW (Taser) – 61 officers (244 hours)
- Shotgun – 40 officers (400 hours)
- Intoxilyzer Technician – 14 officers (42 hours)
- Use of Force (Auxiliary) - 29 members (116 hours)
- Use of Force SPC – 14 members (56 hours)
- Rifle – 19 officers (152 hours)

Total time investment – in house re certifications/refreshers: 1,010 hours

In house training was provided for several courses including:

- Use of Force New Special Constable Training – 3 SPC (36 hours)
- CEW – New User – 9 officers (180 hours)
- Frontline Supervisor Course (note: online) – 1 officers (40 hours)
- Supervisor Course 10 officers (300 hours)
- Acting Supervisor Course 10 officers (100)
- C8 Rifle New User Program – 10 officers (160 hours)

- Breath Technician – 8 officers (320 hours)

Total time investment in house training: 2,146 hours

Note – Does not include ERT training which is reported separately

Total time investment in-house training: 7,706 hours (8,882 in 2016 due to New User CEW program) plus CPKN 1,112 hours equaling 8,818 hours.

We continue to collaborate with other Services, organizations and community partners to maximize resources, share training opportunities, and provide opportunity for smaller organizations. Hosting these courses with our in house subject matter experts is a significant cost savings.

Training Obtained through External Service Providers (excluding one and two day conferences and seminars)

- Advance Wire Tap – 3 officers (24 hours)
- Basic Constable Training – 4 officers (2240 hours)
- Basic Motorcycle Course 1 officer (80 hours)
- Biker Enforcement course - 2 officers (80 hours)
- Bomb Tech Training - 1 officer (40 hours)
- Canine Recertification – 2 officers/dogs (352 hours)
- CEW Master Recertification - 1 officer (20 hours)
- CICE – 1 officer (80 hours)
- CISO Surveillance Course 15 officers (600 hours)
- CISO UCO Handler Course – 2 officers (80 hours)
- Crisis Negotiator 1 officer (80 hours)
- Digital tech for officers – 1 officer (64 hours)
- Drug Officer – 2 officer (80 hours)
- Drug Recognition Expert – 2 officers (60 hours)
- Forensic Identification Course – 1 officer (400 hours)
- Forensic Recertification – 2 officers (80 hours)
- Fraud Investigation – 1 officer (80 hours)
- Front Line Supervisor – 2 officers (80 hours)
- Homicide Investigation – 1 officer (40 hours)
- Influential police Leadership – 1 officer (16 hours)
- Intoxilyzer 8000C Field Coordinator Training – 2 officers (40 hours)
- Investigating Offences Against Children – 1 officer (80 hours)
- Investigative Interviewing Techniques – 2 officers (80 hours)
- Level 3 Traffic Course – 3 officers (240 hours)
- Level 4 Accident Reconstruction - 2 officers (160 hours)
- Managing Part VI Investigations – 3 officer (90 hours)
- Mental Health First Aid – 2 officers (32 hours)
- Ontario Major Case Management – 2 officers (160 hours)
- Ontario Provincial Strategy 1 officers (24 hours)
- Patrol Carbine Instructor Course – 1 officer (40 hours)

- Peer to Peer Course – 1 officer (40 hours)
- PFPO Fitness Appraiser Course – 1 officer (40 hours)
- Police Services Act Complaints – 1 officer (40 hours)
- Professional Standards Course – 1 officer (40 hours)
- Sexual Assault Investigation – 1 officer (72 hours)
- SFST – 1 officer (40 hours)
- SFST Instructor – 2 officers (80 hours)
- Special Constable Basic – 3 officers (192 hours)
- Team Building – 2 officers (30 hours)

Total time investment (excluding many one and two day conferences and seminars): 2616 hours. (3,802 previous year as a result of CEW New User program.)

Total training hours: 10,322 hours plus 1,112 CPKN hours = 11,434.

87% of training was provided in-house which contributes to a significant cost savings. The Service continues to provide quality training in the most cost efficient manner to its members. De-escalation training continues to be the focus of the Training Unit to reflect recent reports on policing in the province.

The demands of complexed and advanced investigations, combined with a high officer safety focus, results in a heavy training load to build the necessary knowledge, skills and abilities required for effective, professional performance.

Chaplain

Reverend Warren Vollmer served as the Chaplain for the Peterborough Police Service since 2006. During 2017, Reverend Vollmer participated in a number of ride-a-longs and continued to maintain a close relationship with members of the Service. Some of the duties performed by Reverend Vollmer included the following:

- Advise police officers, police families, civilian police service employees
- Spiritual guidance
- Provide or assist in services appropriate to different faith traditions
- Educate in ethics, family life, stress management (R2MR Training), addictions, etc.
- Visit sick and injured police officers and family members
- Crisis response and debriefing
- Death notification
- Victim assistance
- Liaison with other faiths and clergy
- Advise police service leadership on morale and personnel spiritual well-being
- Offer prayers at ceremonial and other police related functions

The Peterborough Police Service has been very fortunate to have Reverend Vollmer as our Police Chaplain and in August 2017 he was officially designated as Honorary Police Chaplain after retiring to begin his new role as Minister of Frankford United Church in Frankford. We wish Reverend Vollmer well in his new position and he will be missed by our members and their families. Effective November 1, 2017 Herbert (Bert) Sharp was sworn in as the Peterborough Police Service Chaplain. We look forward to having him as part of our Service during 2018 and in the years to follow.