



# INVESTIGATIVE SERVICES

## 2015 Annual Report

**Larry Charmley**  
**Inspector**

*To be the best Police Service, providing the highest standard of professionalism in partnership with our community.*

# *Investigative Services*

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## *Investigative Services Division*

I am pleased to report on the activities of the Investigative Services Division for 2015.

There are 36 members in Investigative Services comprised of 26 Detective Constables, 5 supervisors and 5 civilians. These members provide support to frontline patrol officers and also fulfill requirements mandated through policing standards or identified needs of our communities. Members must apply for and be selected for most of these positions. Once selected, members receive mandated and advanced training to support them in their role. The members in this Division specialize in the areas of Major Crime, Sex Offences, Internet Child Exploitation, Elder Abuse, Street Crime, High Risk Offenders, Drugs, Intelligence, Crime Analysis, Forensic Identification, E-Crime, Fraud, Technical Support, Asset Forfeiture, Video Analysis, Victim Services and Crime Stoppers.

2015 was another busy and challenging year with many successes. There were 9 personnel changes throughout the year due to transfers and retirements. Training is always paramount for new members and these training costs have continued to rise each year. Managing workload while members are away on training is also taxing on daily resources. Fortunately our members take pride in the service they provide and they were able to successfully manage multiple investigations with a high solve rate.

The criminal clearance rate in 2015 was 57%, an increase of 3.4%. This marks 5 years in a row that we have exceeded 50%, with 2015 delivering our best results. These results do not happen by coincidence. Over the years we have increased training for our members, developed strategic community partnerships and invested in technology to help gather evidence and improve efficiencies. We also have a strong compliment of dedicated men and women who continually exhibit above average individual and team efforts.

The crime rate in 2015 decreased by 1.8% or 90 calls for service. While an overall decrease is the direction we want to see, a deeper review of the 4,824 crimes reveals that one of the main contributors was a reduction in thefts from vehicles by 345 incidents. Quite often these types of thefts are committed by one person who offends several times and once apprehended the statistics drop dramatically. Therefore, while we did see an overall decrease, many crime categories remained relatively unchanged or increased.

Crimes involving violence saw some minor variances in 2015. While all crimes are important to solve, crimes of violence remain of the utmost importance to solve and reassure our citizens they are safe. To this end our clearance rate for these crimes (murders and attempts, robberies, all assaults and forcible confinements) was 83%. There were also 103 sudden death investigations reported in 2015, with some requiring a major case response to ensure there was no foul play involved.

The investigation into the disappearance of Lise Fredette continued in 2015. Unfortunately, extensive searches and pleas to residents to check their properties have yielded no results. The accused remains in custody charged with first degree murder.

On April 4, 2015 an unfortunate encounter between an officer and a citizen resulted in the officer receiving a potentially fatal stab wound and the citizen being shot by the officer and subsequently dying from his injury. This was a tragic event for both the police officer and the deceased and his family. The Special Investigations Unit conducted an independent investigation and determined that the officer responded appropriately under the circumstances presented. The officer has since returned to full duties.

On November 14, 2015 an arson occurred at the Masjid Al-Salaam Mosque. This act of hate drew immediate solidarity in our community and citizens of all ethnic groups quickly raised funds to repair the Mosque. While this investigation continues to identify the culprit, it is clear that our local communities stand strong in the fight against hatred.

On December 28, 2015 a homicide occurred at a residence on Haggis Drive in Peterborough. A male is charged with first degree murder in the death of his father. A further charge of attempted murder was also laid in relation to injuries to another victim in the residence. This investigation will be continuing into 2016.

Drug addictions and those trafficking in drugs continue to plague our communities and most communities in North America. Many of our break-ins and robberies are often directly related to the drug trade. Our focus remains on those subjects selling the drugs and preying on people with addictions. We also remain invested in continuing strategic partnerships with various social service and public health agencies to find better ways to address and support those suffering from addictions

Criminal organizations continue to have a presence in our communities and require constant monitoring. The local Vagos Motorcycle Club (MC) patched over to the Outlaws MC and the Mongols MC resurfaced. Some local businesses also fell victim to other groups from the Greater Toronto Area who passed through committing frauds, thefts and break-ins.

Each year we are expected to collect and retain enormous amounts of evidence in the form of documents, reports, photos and video recordings. In 2015 new servers were purchased for the E-Crime Unit and for general investigative use. These servers will help us to manage and preserve evidence for many years to come, as well as reduce paper waste and physical storage space. Also using these servers is our new Video Analyst. The Video Analyst is a civilian position that replaces a second evidence clerk that we have had for years. Video evidence has become a large piece of our daily business. Collecting it from multiple platforms, enhancing its quality and preserving it for court is not only time consuming but requires specialized training. We are hopeful that our efforts to be current in this area will increase our successes in identifying suspects and reducing time spent in court.

In closing we look forward to tackling the challenges that lay ahead and in providing superior service to our communities. Individual unit reports that follow exemplify further the work being accomplished in Investigative Services.

Inspector Larry Charmley

## 2015 Year End Statistics

	2014	2015	Percentage Difference
Reported Crimes	4914	4824	1.8% decrease
Clearance Rate	53.6%	57%	3.4% increase

The total calls for service in 2015 were 29,385. Of these calls 4,824 were classified as crimes. That accounts for 16.4% of our total calls for service. Our clearance rate for these crimes remains high at 57%.

### *Homicides*

There was 1 reported homicide and 2 attempt homicides in 2015, compared to 1 and 4 respectively in 2014. All incidents in 2015 have a 100% clearance rate.

### *Assaults*

The total number of assaults decreased to 475 incidents in 2015 compared to 517 in 2014. The clearance rate for assaults was 88.4%. Assaults are broken down as follows:

- Aggravated (Level 3 – most serious) 13 (increase of 30%)
- Bodily Harm/with weapon (Level 2) 88 (increase of 10%)
- Assault (Level 1) 207 (decrease of 10%)
- Assault Police 19 (decrease of 32.1%)
- Domestic Assault 148 (decrease of 12.4%)

### *Sexual Assaults*

Reported sexual assaults increased by 27.4% to 107 incidents in 2015 compared to 84 incidents in 2014. The clearance rate for these incidents also increased from 57.1% in 2014 to 71% in 2015.

### *Robberies*

Robberies increased by 19.1% in 2015. In 2014 there were 45 reported robberies with 47 victims and in 2015 there were 55 reported robberies with 57 victims. Clearance rates for robberies increased to 53.6% compared to 48.9% in 2014.

- 21 of the 55 robberies (38.2%) were confirmed drug motivated.
- 5 of the 55 robberies (.09%) involved a firearm.
- 22 of the 55 robberies (40%) involved some type of weapon.
- 23 of the 57 victims (40.3%) received injuries.

### *Offences involving weapons* (not including robberies)

These offences decreased 14.3% from 35 to 30 incidents and there was a 100% clearance rate.

### ***Break and Enters***

Break and enters continue at a rate of approximately 1 per day. This is the first year in 5 years that we have seen an increase in these incidents. There were 397 incidents in 2015, compared to 342 in 2014. Clearance rates are much lower for these offences at 22.9%. Quite often the culprits are very careful not to get caught and there are no witnesses to the event. It is imperative that we continue to work with our citizens in the area of crime prevention and neighbourhood awareness to keep these incidents to a minimum.

### ***Frauds***

Frauds increased slightly to 241 incidents compared to 233 in 2014. Credit card frauds, ATM frauds and counterfeiting continue to be an issue despite industry attempts to increase security measures and educate the public. The clearance rate for frauds was 43.2%.

### ***Drug Offences***

Drug offences increased by 14.9% to 108 incidents in 2015 with a 100% clearance rate. The majority of these incidents are officer initiated and unfortunately only represent the tip of the iceberg. Marihuana, cocaine and other opiates such as fentanyl and hydromorphone represent the bulk of illicit drugs being seized. Several drug investigations require the assistance of the Emergency Response Team and K9 unit due to the associated violence of those involved or access they have to weapons. We continue to be very active with the Peterborough Drug Strategy and public health agencies to share information and collaborate in the areas of enforcement, education, harm reduction and treatment.

The numbers:

- Value Of All Drugs Seized                      320,000
- Number Of Persons Charged                      58
- Total Drug Charges Laid                      152

### ***Other Criminal Code Offences***

- Theft From Motor Vehicles                      479 (Decrease Of 41.9%)
- Disturbing The Peace                      210 (Decrease Of 12.9%)
- Arson                      9 (Increase Of 125%)
- Bail Violations                      288 (Increase Of 59.1%)
- Mischief (Property Damage)                      494 (Increase Of 11%)

### *Asset Forfeiture Unit*

The Asset Forfeiture Unit (AFU) Officer is a part time position held by one of the sworn members in the Street Crime Unit.

The Unit fulfilled the provincial mandate by providing a body of expertise in relation to proceeds of crime and offence-related property. The Unit's mandate includes identification, seizure, restraint and forfeiture of offence-related property and proceeds of crime related to the commission of designated offences.

This member assisted the Ontario Provincial Police (OPP) with several investigations during the first few months of the year. As a result of these liaison efforts with the OPP, as well as the Drug Unit and uniform patrol officers, 1 residence was restrained and 2 vehicles were seized and placed under the management of the Seized Property Management Directorate (SPMD).

In total, 7 motor vehicles were seized. Three of the vehicles are now under the management of the SPMD.

This member also assisted with the reconciliation of \$56,991.35 in currency, which was seized by the Drug Unit and uniform patrol officers. A total of \$86,431.80 was forfeited to the Crown during 2015.

The highlight of the year occurred in August when \$68,478.90 was ordered forfeited to the Crown, following a submission to the Civil Remedies for Illicit Activities (CRIA). This currency had been seized during a uniform traffic stop in April 2014.

Assistance was also provided to other organizations during 3 provincial project takedowns.

## *Crime Analysis*

There is currently one Crime Analyst for the Service. The Crime Analyst's duties and responsibilities include crime analysis functions, calls for service analysis and crime pattern analysis, linking offences, identifying high crime areas and methods of offending, attending team meetings and sharing information with uniformed officers, investigators, senior staff and community partners. The Crime Analyst keeps members informed on current crime and calls for service trends, coordinates requests for information from external agencies and liaises with other police service and community partners.

**Team** - The Crime Analyst attends team meetings held by Teams 1 - 6 throughout the year providing a systematic study of crime and disorder specific to their geographic area. Further, the Crime Analyst completes a weekly crime report each Thursday throughout the year. The crime report offers a wide array of information to all facets of the service. Team members can concentrate on their specific area of assignment, team supervisors for identifying problem solving and crime prevention strategies, Investigative Services for crime specific issues and strategic planning opportunities for the administration, just to name a few.

**Investigative Services** - The Crime Analyst actively assists all units and members within the Investigative Services – Street Crime, Major Crime, Sexual Offences, Intelligence, Drugs, High Risk, Fraud, ICE and AFU. In 2015 there were requests submitted for research, analysis and reporting from various members in Investigative Services that covered a variety of intelligence information

**Assistance to other Police Services** - Requests are received throughout the year from various police services in Ontario. Requests to the Analyst range from data base searches to multijurisdictional investigations with multiple suspects. Requests continue to increase each year.

**Community Stakeholders** - The website is uploaded with crime data for public viewing weekly by the analyst. A member of the public can query a specific time frame, criminal offence and location of their preference to map within the city on the website. This portion of the site keeps members of the community informed and up to date on specific occurrences in their area.

**Audio Visual Evidence** - The Crime Analyst receives Crime Bulletins from other services throughout the province. Crime Bulletins are information sharing for similar fact evidence, identification of offenders and multi-jurisdictional cases. The Crime Analyst reviews each case in order to determine if our service has any other related solved/unsolved cases and responds accordingly. In 2014 a 28% increase was reported. In 2015 there was an additional 11% increase in the amount of information/bulletins shared and reviewed by the analyst.

**Training** – Training was completed on new analyst software, iBase, and with the Canadian Police Knowledge Network.

**Professional Affiliations** - The Crime Analyst continues to be an active member of the Ontario Crime Analyst Network and International Association of Law Enforcement Intelligence Analysts



***Requests Not Completed*** - An increased work load prevented a number of duties and responsibilities for completion throughout the year, including but not limited to; the increasing requests from team members, Investigative Service members, ICAD and other services and the overall complexity of requests being submitted. Further, the implementation of iBase, an intelligence software management tool has resulted in further tasks for the analyst.

## *Crime Stoppers*

Crime Stoppers is a partnership between the community, the media and the police. In 2015 that partnership continued to yield significant results.

Crime Stoppers is run by a volunteer Board of Directors comprised of concerned citizens from the Peterborough-Northumberland Community. The Board of Directors is responsible for the operation of the Crime Stoppers Program. The Board administers the funds for reward payments, is responsible for fundraising efforts and campaigns to educate the community about Crime Stoppers. Money raised by the Board comes from community events, sponsorships and donations by local citizens and businesses

The Crime Stoppers Board was chaired by Dave Houston with Ken Erskine serving as Vice Chair. The remaining Executive was made up of our Treasurer Peggy Roberts, Secretary Paul Shaughnessy, and Fundraising Chair Colin Mackenzie. The remaining directors of the board were Community representatives from Peterborough and Northumberland Counties. In 2015 the board wanted a student's perspective into the Crime Stoppers program so a student from Trent University and a student from Fleming College were elected to the board.

For 2015, the police coordinators for the Peterborough-Northumberland Crime Stoppers Program were Ontario Provincial Police Constable Ernie Garbutt and from the Peterborough Police Service, Detective Constable Ian Maxwell. Both officers have an extensive policing background in drugs and weapons. The coordinators grew up in the area and have many contacts in the community to benefit the Crime Stoppers program.

The Crime Stoppers Board meets on a monthly basis to discuss upcoming events, tip awards, financial statements, and discuss the direction the program is heading. The board is made up of community volunteers from both Peterborough and Northumberland from all walks of life who give their time and energy for free to make their community a better place to live.

### *Why Crime Stoppers Works?*

Crime Stoppers has been successful in providing police with information pertaining to crimes while ensuring complete ANONYMITY and CASH REWARDS for information about a crime. By offering these rewards, Crime Stoppers addresses fear and apathy, two factors that often impede members of the community from coming forward with valuable information.

### *2015 Statistics*

	2015	2014	Since Inception
New Calls	729	679	36424
Arrests	61	34	3,218
Charges	198	57	8,400
Cases Cleared	102	26	4,192
Property Seized	\$37,515	\$21,950	\$4,760,144
Drugs Seized	\$110,540	\$63,288	\$154,459,905

## ***Statistical Summary***

2015 saw a substantial increase in all categories over 2014. In 2015, the Peterborough-Northumberland Crime Stoppers program became more focused on increasing our profile in the community through signage, public events, public speaking and attending community events. 2015 saw a large increase in cases cleared and charges laid. Although tips related to drugs remain high, there was also an increase in tips relating to robberies, thefts, missing persons, Highway Traffic Act and major cases involving homicides both locally and around Ontario. The major increase continues to be our web-based tips compared to 2014, which is close to 50% of all tips received. Web-based tips are handled the same way as phone tips and anonymity is still our highest priority.

Peterborough-Northumberland Crime Stoppers will surpass the \$160,000,000 in seizures of property and drugs in 2016.

## ***Notable Crime Stoppers Tips used in Police Investigations in 2015***

It should be noted that this is a sampling of the quality of tips used. A large portion of the information which does not lead to arrests is categorized as “intelligence.” This is difficult to put a value on this type of information.

- Tips provided police with valuable information to assist with missing persons investigations in our community and around Ontario.
- Tips provided detailed information about homicides within our area and across Ontario.
- Tips provided details about illegal hunting, fishing and poaching and animal abuse which were passed onto our partners involved in the Ministry of Natural Resources and local Humane Society to follow up.
- 2015 saw an increase in calls and investigations relating to break and enters and thefts. Crime Stoppers was able to get pictures of suspects caught on cameras, place these photos onto the Crime Stoppers website (stopcrimehere.ca) which had an immediate response from tipsters identifying the culprits.
- An increase in the amount of Highway Traffic Act calls received. Calls received regarding Highway Traffic Act and Impaired Driving resulted in the arrest of many individuals who may have hurt or killed someone with their dangerous behaviour.
- A significant number of tipsters this year provided information on drugs and weapons which resulted in quantities of drugs and guns taken off the streets.

## ***Community Interaction***

Like any other business, having a good product is not enough. The Crime Stoppers Board recognizes the need to promote our program through interaction with the public. To that end, information booths were set up at a number of Home Shows, Garden Shows, Seniors Events, Partners in Education, Community Care, Trent University and Fleming College student presentations, Police Week displays in the various Townships, Cobourg Car Show, St Patrick's / Christmas Parades and the Peterborough Pete's/ Crime Stoppers night.

As well, the coordinators gave presentations to a number of service organizations such as Knights of Columbus, Rotary, high schools, post-secondary school groups, seniors groups, breakfast clubs and Police Service Boards.

### ***Partners In Education***

In 2015 Crime Stoppers increased school presentations all over the region and continued our partnership with the Peterborough Petes, Peterborough City and County Health Units and the Canadian Mental Health Association to promote good choices, team work, being tobacco free, mental wellness and getting involved in anti-bullying efforts.

In 2015, the Partners in Education initiative visited numerous schools and spoke to more than 4000 students about how they can make a difference and look out for their fellow students. A 'Big Thank You' goes out to our Partners in Education including:

- Matt D'Agostini, the Peterborough Petes players, and the Petes organization
- Keith Beecroft of the Peterborough County-City Health Unit,
- Ryan Luscombe and Shelley King from the Canadian Mental Health Association
- All our school principals, teachers and school boards across Peterborough/Northumberland area.

In 2016, Crime Stoppers will continue our work in the schools with presentations on drug abuse, bullying and making good choices. We will continue our Partners in Education program with Petes players who make positive impressions on the students every time. Crime Stoppers will look to increase exposure and partner with our University and College partners to expose our student population to the same community partners in education.

### ***Fundraising***

Crime Stoppers is a Community Project supported by donations of money, goods or services. Contributions from individuals, corporations, clubs, professional associations, retailers, civic and social groups keep the Crime Stoppers program functional. All donations to a Crime Stoppers Society are tax deductible

Crime Stoppers is a not-for-profit organization and fundraising is essential to keeping the program alive. One of our major fundraisers was the annual September Golf Classic held at the Quarry Golf Club in Ennismore. Once again in 2015, our tournament showed how generous and supportive the community is to the program. Everyone had a great time and the tournament raised just over \$7,000. Special thanks goes out to, GE Canada, GE Hitachi Nuclear, Fitzsimmons Towing, Tim Hortons, Darrin Stalteri of Quarry Golf Club, and The Brick Peterborough for their support. Also we would like to thank all our hole sponsors and all the golfers. In 2016, we look forward to another day on the course with our friends and supporters at the Quarry Golf Course.

Other 2015 fundraising events included:

The Tribute Show held in Peterborough and Cobourg – Thanks to Connect Marketing  
The Shred your documents event in Peterborough – Thanks to Shred North  
The Grocery Grab – Thanks to Dieter and Darcy's No Frills Peterborough  
The Safer Community Art Draw – Thanks to Galerie Q

Each year brings new challenges in the quest for funds to run the Crime Stoppers program. The challenge for 2016 and beyond will be to find innovative fundraising ideas as well as to seek out additional corporate support for the sustainability of the program along with more community awareness. We thank everyone for their hard work and continuing support in the community.

### ***Donations To Crime Stoppers***

In 2015, a local Peterborough resident contacted the Peterborough Northumberland Crime Stoppers program and spoke to the co-ordinators. This resident advised he was looking to make a substantial donation to the Crime Stoppers program. This resident had done his own homework in the community to find out who best would benefit from his donation and would make an impact on the community in which he lives. In December 2015, this gracious resident of Peterborough, presented the Peterborough-Northumberland Crime Stoppers program with a check for \$100,000. This is the largest single donation in Crime Stoppers history. This money ensured the Crime Stoppers program a strong financial future. This monetary gain has helped the program to update older equipment, buy new promotional material to bring awareness about Crime Stoppers and purchase a much needed new vehicle for the program. To acknowledge this generous donation, the Peterborough-Northumberland Crime Stoppers has adopted the golden "C" as an emblem to show our gratitude.

In 2015, we continued our ongoing relationship with the Peterborough Tim Horton's franchises. Tim Horton's presented the Peterborough-Northumberland Crime Stoppers program with a \$5,000 generous donation. With their support we were able to purchase promotional items to hand out to the youth during the Partners in Education presentation. Each child was able to walk away with pencils, bookmarks and key tags. We look forward to this extended relationship with Tim Horton's and again Tim Horton's has expressed that they would like to continue the relationship and will commit to our community.

Crime Stoppers always works with our community partners to support the good work done by all.

### ***Promoting The Program Through Media***

This past year Crime Stoppers continued its enhanced exposure both on buses and at the bus terminal. Crime Stoppers would like to thank Andrew Burdette and the Peterborough Transit.

Our website (stopcrimehere.ca) was overhauled in 2015 with a new look to make it easier for our tipsters to make a report about a crime. Online web-based tips continue to grow. The web-based tips still allow the tipster and coordinator to correspond back and forth while still allowing the tipster to remain anonymous and totally secure. The website also allows the public to know what is happening with the program and to view local crimes which they may have information about. The Coordinators are also active in promoting the program on Facebook and Twitter

The Crime Stoppers “Crime of the Week” spot continues to be aired on CHEX Television and is a valuable tool in promoting our program and solving crimes. We are fortunate that Monkman, Gracie and Johnston Insurance Brokers have continued their partnership and have agreed to continue sponsoring these very important ads. The ads have helped in solving some high profile cases while bringing some relief to victims of crimes.

We continue to be fortunate to have the support of the CHUM Radio Group, Corus Entertainment, UBC 90.7fm as well as Cogeco Cable for our weekly and daily Crime of the Week sessions. Coordinators are given free air time to present crimes of the week or speak about upcoming events in the community.

Although Peterborough-Northumberland Crime Stoppers is a charity we too give back the communities when we see people/organizations in need. In the fall 2015, Crime Stoppers learned that a little girl had had her new bike stolen from her residence. After getting the message out to the public about the theft and the crime remained unsolved, the Crime Stoppers board agreed to purchase a new bike for the girl and present it to her at her local school.

### ***Crime Stoppers Future***

In 2016, we enter the 29<sup>th</sup> year of the Peterborough-Northumberland Crime Stoppers program. As we successfully promote the program and encourage more of the public to call us, we put more stress on the program and on our Board to come up with the funds to keep this program flourishing. One of the programs goals is to become more involved with Trent University and Sir Sanford Fleming college students to promote our program. The entire Board is committed to stopping criminals and keeping our communities safe! The dedication of Board members, police services, Tipsters and community members has sustained Crime Stoppers’ great success and we will continue to look for support from our great community partners.

"The Police are the Public, and the Public are the Police." - Sir Robert Peel. This quote is still a foundation of the principles of what Crime Stoppers strives to be within Peterborough Northumberland. Without the support from police, the media and our community Crime Stoppers would not exist. Thank You to the Community for their support!

### ***2015 Crime Stoppers Board Members***

Dave Houston - Chairperson (Port Hope)	Ken Erskine vice Chair (GE Hitachi Nuclear)
Peg Roberts – Treasurer (RBC)	Paul Shaughnessy (Retired Officer) – Secretary
Colin Mackenzie – (Fundraising Chair)	Cindy Ward (Peterborough This Week)
Daphne Robertson – (Robertson Financial)	Rita O’Brien (RBC)
Jennifer Welch (Welch Marketing)	Kristy Baitley (My Broadcasting Corporation)
Martha Jean Slauko (Radio)	Scott Chamberlain (Radio)
Maddison Ellis – Trent University Student	Suelynn Howden – Sir Sanford Fleming Student

### **Honorary Board Members**

Dale Goldhawk and Don Roberts

### **Non-Voting Member -Police Coordinators**

Detective Ian Maxwell, Peterborough Police Service

Constable Ernie Garbutt, Ontario Provincial Police

### *Drug Unit (ICAD)*

The Drug Unit is part of a larger team unit referred to as ICAD (Intelligence, Crime Analysis, Asset Forfeiture and Drugs). The ICAD Unit consists of 1 Sergeant and 7 sworn members; 4 drug investigators, 2 intelligence officers and 1 crime analyst. Further, the Asset Forfeiture Officer serves the team in a part-time capacity with primary responsibilities in the Street Crime Unit. In 2015, one new member transferred into the Drug Unit.

In 2015, there were 112 drug incidents which was a slight increase from 94 in 2014 and 105 in 2013. A number of these incidents were uniform calls for service but the drug unit was directly involved in over 30 % of these incidents. The clearance rate was 100% for the incidents the Drug Unit was involved in.

Of the many incidents investigated by the Drug Unit, 15 required CDSA (Controlled Drugs and Substances Act) search warrants and the Emergency Response Team (ERT) on 9 of those occasions. ERT assistance was required due to fortifications, weapons and high risk offenders involved. The Canine Unit also assisted in several investigations. A number of the investigations in 2015 were complex and involved a variety of covert techniques and technical support along with several resources over the course of days to months.

A short probe (3 weekends) into the drug trafficking within some of the local bars was conducted in the fall. As a result of this 9 parties were arrested and a number of drugs including cocaine, MDMA (methylenedioxymethamphetamine) and marihuana were seized along with a loaded handgun. None of the staff within the bars were charged which shows that they are training and selecting their staff appropriately.

Cocaine was the most prevalent drug seized during the year but other drugs the unit encountered were fentanyl, hydromorph, marihuana, MDMA, MDEA and prescription drugs. The Unit did have 1 seizure of both heroin and meth, which is concerning.

Some of the highlights for the drug unit for the year were:

- Value Of Drugs Seized \$320,000
- Amount Of Cash Seized \$ 66,277
- Number Of Persons Charged 58
- Total Drug Charges Laid 152

The Drug Unit continued to build relationships with other police services and worked closely with Durham Regional Police Service, OPP, Cobourg Police Service and Port Hope Police Service.

We continue to identify that the majority of the drugs coming into the City of Peterborough are obtained in the GTA. The drugs are being picked up by local drug traffickers and brought back to the city to be sold. The other trend that continues is that the GTA drug traffickers are attending Peterborough and either selling drugs out of a hotel room or taking over a local drug user's residence and selling out of the house for short periods of time.



The ICAD Unit continued to support the other units within Investigative Services for a variety of investigations when specific skills or additional resources were required. Throughout the year members of the ICAD Unit wrote more than 15 search warrants/production orders for the other units in Investigative Services and one member, who has the open sourcing training, assisted the other units on a number of investigations, totaling more than 40 hours of their time.

The Drug Unit continued to maintain close relationships with community partners, including the Peterborough Drug Strategy, Grand Rounds, Canadian Mental Health Association and local doctors and pharmacists. Presentations were also provided to Fleming College and their Police Foundations Program. All these presentations were well received by our community partners. Members of ICAD Unit presented at our local training courses. Three officers presented at the General Investigative Training (GIT) and six presented at the Search Warrant Course. This is beneficial as the local officers taking the training are getting a local perspective from officers who have the experience and knowledge and who can assist these officers in the future. Entry training was also provided in January by the Emergency Response Team to all members of the ICAD Unit followed by additional scenario training in November. This was valuable training in terms of officer and public safety.

The ICAD officers are all trained in surveillance and warrant writing and maintain an equally shared workload when drafting these warrants. Each officer takes ownership of specific persons of interest and this is overseen by the supervisor to ensure that all are taking an equal share and there is no issue with this as they are all energetic and eager.

During 2015, members of the ICAD Unit wrote more than 70 search warrants that included production orders, tracking warrants, Criminal Code warrants, general warrants and Controlled Drugs and Substances Act search warrants.

Officers within the Unit continue to develop and maintain many confidential informants which assist in ongoing investigations. These investigations are not just drug focused but include all types of criminal and provincial offences. Utilizing Informants is a cost effective way of conducting business.

The majority of drug investigations remain complex and are resource intensive. Following an arrest, preparation for court and time spent in court is also taxing on our minimal resources. This creates challenges when trying to stay proactive in the community.

Our Crime Analyst and Intelligence Officers have provided support for all areas of our Service throughout the year. Separate reports submitted from each of these Units highlight their work.



### *Electronic Crime Unit*

There is one full-time sworn member in the Electronic Crime Unit. In 2015, this officer was involved in 56 investigations and examined 107 devices as follows:

- 69 Cellular Devices
- 27 Hard Disk Drives
- 2 Tablets
- 9 Other
- (1 On-Line)

The cases itemized above also include assisting outside agencies; 1 with Peterborough County O.P.P, 6 with the City of Kawartha Lakes Police Service, and 1 with the O.P.P Provincial Strategy Unit.

The 1 on-line investigation involved a number of swatting incidents at local high schools in the spring. As a result of this investigation a local youth was identified and arrested. This investigation also extended into the United States.

Currently there is an approximate 6 month backlog in examinations that requires ongoing prioritization. Although the number of cases and devices examined has remained relatively the same, the amount of data being analyzed has increased significantly which is the number one cause for back logs. Plans to purchase a mobile kiosk in 2016 for use by front line officers to retrieve data from cellular devices is hoped to alleviate some of this backlog. In 2015 additional electronic storage space was also purchased to help retain the large quantities of evidence being seized.

In 2014 the Electronic Crime Unit analyzed 19 computer hard drives, of which the largest case involved 3.7 TB of data.

In 2015 the Electronic Crime Unit analyzed 29 computer hard drives, of which the largest cases were 5.7 TB and 8.2 TB of data.

In 2015 the E-Crimes Unit was unable to attend any training courses due to budget constraints however, did attend the Provincial Strategy Child Exploitation Conference in October 2015. This officer continues to provide training updates to all sworn members during briefings and in-house courses.

As advances in technology continue and the expectations increase for police services to provide the best electronic evidence possible, it is expected that the demands placed on the Electronic Crime Unit will continue to build.

### *Fingerprint and Photograph Destruction*

In 2015, the Peterborough Police Service received 39 requests for fingerprint and photograph destruction, an increase of 2 from 2014.

Of the thirty-nine requests received:

- 7 were received with no payment and sent back to the requester, with the guidelines, explaining the payment requirement and process – 2 of which were re-submitted with payment.
- 8 were denied due to not meeting the criteria for destruction – (initially there were 9 denied with 1 appeal received and granted).
- 3 were not proceeded with as they were not submitted to the correct police service or there was no record found.
- 1 could not be processed as more information was required – the applicant was requested to call to provide the information – no call was received and no further action could be taken.
- 20 applications were forwarded to the RCMP

During 2015:

- 11 requests had the process totally completed – applications were from 2013/2014
- 2 were denied by the RCMP – applications were submitted during 2013/2014
- 10 files had been returned by the RCMP – our final process needed to be completed.
  - (2 were from 2014 and 8 were from 2015)

## *Firearms Officer*

In September 2015 our 1 Area Firearms Officer attended Orillia for a 3 day conference held for deployed staff of the Chief Firearms Office. Guest speakers from around the province attend the conference and present on a variety of topics pertinent to the investigations conducted by Firearms Officers. A primary goal of the conference is information sharing to keep all staff current with changing trends and gun laws, as the case may be.

The Firearms Officer conducted various firearms investigations throughout the Province of Ontario dealing with licencing of individuals or applicants, but in particular has assisted 8 local OPP detachments as well as 7 local municipal police services in Central Region East. These primarily relate to licenced gun owners who find themselves charged criminally with a variety of offences and who are put before the court system, or may be suffering from mental health issues and the question of public safety becomes and aggravating factor of their eligibility to maintain a firearms licence.

In 2015 this officer assisted with the inspection of retail businesses which deal in the sales of both firearms and ammunition. He was also tasked with reviewing a number of investigations conducted by the Ministry of Natural Resources and Forests, in which firearms were used inappropriately or illegally by licenced gun owners.

The Firearms Officer was also assigned other investigations involving lost and stolen firearm licences, stolen firearms, and unregistered firearms and further assisted both police personnel and the general public with any questions they had in regards to both firearms and licencing issues.

In June 2015, the federal government was successful in bringing about some changes to the way Canadians will conduct themselves when dealing with firearms. Bill C-42 (the Common Sense Licencing Act) was passed in parliament. There are a number of changes listed in this Act; however, two are most notable. All first time applicants for a firearms licence will be required to successfully complete the Canadian Firearms Safety Course and pass the associated testing (practical handling and written). In the past, the 10 hour course was optional and many applicants would do the testing only. The second major change in this new legislation relates to restricted and prohibited class firearms. In the past, an ATT (authorization to transport) was required by a gun owner to legally transport a firearm of this classification from a residence to a second location such as a shooting range or gun shop. With the new changes the ATT will no longer be required in most cases. It will simply be a condition added to the gun owner's firearms licence.

In December 2015 the Firearms Officer also partnered with a member of the Chief Firearm's Office to deliver a firearms presentation to a class of experienced officers as part of a GIT (General Investigative Techniques) course being held at the Peterborough Police Service.

Due to fiscal restraints, our Service has decided to withdraw from participating in this seconded position effective 2016. Although the partnership with the Chief Firearms Office has proved valuable to our Service over the past 16 years, we currently require all available resources to manage our day-to-day operations. The new Area Firearms Officer, a member of the Ontario Provincial Police, will continue to work in Peterborough, representing the Central Region East which includes our Service.

## *Forensic Identification Services*

The Forensic Identification Service consists of 3 sworn members. These officers train in forensic identification techniques and attend scenes of major crimes in search of physical and trace evidence to assist the investigation through evidence that will identify the persons responsible. The officers' work with all officers and civilians of the service to ensure crime scene evidence examination assists investigations. They record crime scenes through videos, photographs and drawings to orient and inform the courts with details of the scene and events. The officers' duties also include training and mentoring members of the Scenes of Crime Officer (SOCO) team to ensure quality of examinations. Daily duties of these officers include data input and maintenance of the Automated Identification Fingerprint System (AFIS) system, creating photo line-ups for officers, filing digital photographs from crime scenes, maintenance of office files and assisting staff with a variety of administrative tasks related to Forensic Identification Officer duties.

### *Automated Fingerprint Identification System (AFIS)*

All three Forensic Identification Service officers are trained by the Royal Canadian Mounted Police (RCMP) to use the Remote Transcoder. Only 22 locations with 135 users exist within Canada. In 2015, there were 48 fingerprint identifications made to known offenders who possessed finger impressions on the RCMP Criminal Database. The use of AFIS has been a proven success in the identification of offenders in Peterborough. Continued training in 2016 through use and conferences will lead to further successes with AFIS.

### *DNA Samples*

DNA samples are collected from convicted offenders by Peterborough Police Service Special Constables at Provincial Court. The Forensic Identification Service receives notification from the National DNA Data Bank regarding submitted samples that require further follow up.

### *SOCO (Scenes of Crime Officer) Program*

The SOCO Program was introduced to this service in June of 2000. In 2015 there were 26 active officers used to conduct field examinations and photography for minor break and enters, theft, minor assaults and other incidents. These officers responded to 653 calls for service in 2015 where SOCO work was required. These officers also complete weekend fingerprint duties for those held in police custody.

### *Fingerprinting of Charged Offenders – Civilian Fingerprint Submissions - Livescan*

The majority of offenders are fingerprinted by a reassigned police officer to allow Forensic Identification officers more time in processing evidence and reporting major cases. The Forensic Identification Service assists when that officer is unavailable. Special Constables continue to fingerprint all in custody accused persons. Weekend fingerprinting is completed by SOCO.

Civilian fingerprint submissions are also completed directly with the RCMP system rather than mailing the submission, resulting in quicker returns. Civilian fingerprint submissions include employment, pardons, adoption, volunteer, VISA and Canadian/United States Border Waivers.

### **2015 Major Crimes**

In 2015 the Forensic Identification Service attended major crime scenes that included a homicide, attempt murders and aggravated assaults involving adults and infants, sexual assault scenes and 39 sudden death investigations. Death and serious bodily harm incidents have continued to consume the Forensic Identification Service in scene and evidence examinations. Forensic Identification officers continually liaise with investigating officers to ensure forensic evidence continuity and examination is complete, as well as with the Centre of Forensic Sciences to ensure forensic evidence examinations are exhausted and complete for each case. Investigations from years prior continue in court preparation while Forensic Identification Officers juggle their daily work to ensure cases are complete.

### **Training**

Each member attended training in separate areas including Fire Scene Investigation, Toronto Police Forensic Conference, Firearm Serial Number Restoration, Facilitating and Assessing Police Learning, Remote User AFIS Conference and Scenes of Crimes Officer Train the Trainer course.

### **2015 Statistics**

\*\*The following statistics document calls for service that 3 Forensic Identification officers are tasked with. 1 call for service may have all 3 Forensic Identification Officers involved with that call for service recorded 3 times.\*\*

#### **Administrative**

Photo Lineups	30
Photograph Disclosure	44

#### **Evidentiary**

	<b>Quantity</b>
DNA Submissions	76
Fingerprint Ident - Criminal	29
Fingerprint Ident - Deceased	17
Fingerprint Ident - Other	2
Footwear	3

#### **Calls for Service**

Homicide	2
Attempt Murder	7
Aggravated Assault	2
Assault with weapon	1
Assault	21
Sexual Assault	10
Sudden Death	39
Attempt Suicide	3
Robbery	14

Home Invasion	1
Arson / Fire	7
Explosion	0
Domestic Dispute	0
Stolen Vehicle	23
MVC / Fail to Remain	12
Baby Injury	1
Found Remains	8
Counterfeit	11
Drug Offences	11
Fraud	8
Firearms / Weapons	17
Break and Enter	103
Harassment	8
Mischief	7
Property Related	7
Child Pornography	1
Threats	1
Impaired Operation of a Motor Vehicle	1
Bail Breaches	1

### *Intelligence Unit*

The Intelligence Unit is comprised of 2 sworn members. In 2015, the Intelligence Unit was actively involved in various investigations assisting both the Criminal Investigation Unit and Uniform Patrol Division. Intelligence officers profiled three criminal organizations. Of these groups, two were Outlaw Motorcycle Gangs (OMG) and one was an organized street crew. They were also involved in various small street level projects targeting the sale of illicit drugs, prostitution, human trafficking and downtown liquor offences.

Both intelligence officers maintain relationships with counterparts throughout the country and the United States. Both actively recruit and handle confidential human sources.

The Intelligence Unit continued monitoring activists in 2015. With the Pan Am games being held in the Greater Toronto Area, intelligence officers strived to gather information concerning possible threats to security. This endeavor required partnerships with various police and civilian agencies.

The Intelligence Unit monitored OMG activity in the city and province. Locally the Vagos Motorcycle Club (MC) patched over to the Outlaws MC and the Mongols MC resurfaced in the city and county. Officers opened new files on the Satudah MC and Hells Angels MC support clubs.

The Intelligence Unit was successful in obtaining an \$8000 Criminal Intelligence Service Ontario (CISO) Grant. This grant was utilized to offset the cost of a vehicle.

#### *Training/CISO Courses*

One member completed a three week mobile surveillance course, a three day video surveillance course and a one day terrorism symposium at the Ontario Police College. The other member attended a two day OMG work shop in Markham. Both officers received ACIIS threat assessment training and terrorism awareness training locally with the aid of CISO facilitators.

Both officers instructed numerous courses both locally and at the Ontario Police College. These courses ranged from one week to single day presentations. The topics were mobile surveillance, undercover handler, confidential source development, search warrant writing, general investigation techniques, terrorism awareness and outlaw motorcycle gangs.

#### *Criminal Intelligence Service Ontario*

The Intelligence Unit attended and actively participated in all district and provincial operational body meetings. A threat assessment and several case submissions were prepared and submitted to the Automated Criminal Intelligence Information System (ACIIS) in a timely fashion. Our intelligence officers received a positive meaningful participation report from the CISO Director.

In 2015, several major investigations involved the use of undercover operators. This remains a successful, cost effective tool. Our police service continues in partnership with CISO by having officers trained and available as undercover operators.

### ***Middle Atlantic Great Lakes Organized Crime Law enforcement Network (MAGLOCLLEN)***

Intelligence officers from our Police Service maintained an active relationship with our American counterparts. Communication was maintained via Regional Information Sharing System Network (RISSNET) and Canadian MAGLOCLLEN representative Dan Stevens. Mr. Stevens attended most CISO Op Body meetings and strives to ensure our needs are met and promotes this ongoing partnership. US customs agents were utilized in various investigations.

### ***Witness Protection (WP)***

Our police service had one WP case in 2015. This case involved the relocation of a victim/witness for a period of three weeks. Intelligence officers provided assistance to other agencies involved in WP matters. Intelligence officers continue their ongoing relationships with WP officers throughout the country.

### ***Hate Bias Crime***

2015 was a year where incidents of violent terrorist acts affected several people globally. In total, twenty seven (27) hate bias incidents were reviewed by the Intelligence Unit. Of these incidents, eleven (11) were deemed as criminal offences. Five (5) incidents resulted in charges, two (2) were cleared by mediation, three (3) remain unsolved and one (1) is pending further investigation. The majority of incidents were racially motivated and involved derogatory comments. One highly publicized incident occurred in November when unknown person(s) set fire to Masjid Al-Salaam Mosque in Peterborough. This arson investigation remains active.

### ***Areas of Concern***

Peterborough and the surrounding area will always be a lucrative market for various groups involved in the sale of illegal and prescription drugs. Multijurisdictional frauds, counterfeit money and scams are also increasing. Human trafficking remains on our radar and is a global concern. Intelligence Units in Ontario are concerned with emerging legislation effecting carding/documenting persons stops. Time will tell what effect this will have on intelligence led policing.

In conclusion, resource allocation remains vital in order to monitor illegal activity in an effort to contain criminal organized groups. Gathering and sharing of information should remain a priority for our police service.



### *Major Crime Unit*

The Major Crime Unit is comprised of 9 sworn members; 3 in Major Crime, 4 in Sex Offences, 1 in Fraud and 1 Sergeant who supervises. With transfers and retirements there was some considerable change in 2015. Two members transferred from Major Crime to Sex Offences, 2 new members entered Sex Offences and a new member entered the Fraud position.

<i>Major Crime Investigation</i>	
Murder	1
Attempt Murder	2
Frauds	241
Prostitution	1
Arson	9
Indecent Act	15
Sexual Assaults Total	107
Aggravated Sexual Assaults	13

### *Violent Crime Linkage Analysis System (ViClas)*

ViClas is a provincial software system managed by the OPP to analyze violent crime in the province in an attempt to identify individuals who may be responsible for multiple crimes. There were a total of 127 ViClas reports completed in 2015. These reports are being electronically submitted to the ViClas Centre in Orillia via a secure portal. Of the 127 reports 65 were threshold investigations and 62 were non-threshold investigations. We also continue to make submissions that are non-criteria offences (29 in 2015). These incidents include indecent acts, suspicious persons/vehicles, harassment and voyeurism.

### *Powercase*

Powercase is a Ministry mandated software system that police services must use to manage their major cases. Members utilized Powercase throughout the year for 118 investigations. Twenty of those investigations were submitted as full functionality and 98 were tomb stoned. All members were also provided a half-day of refresher training.

### *Sex Offender Registry Statistics*

- # of offenders on the SOR - 183
- # annual registrations - 145
- # change of addresses - 43
- # address checks - 161
- # of charges laid related to SOR / SOIRA compliance - 10

### *Elder Abuse*

While all members of the service are trained to investigate elder abuse, this continues to be a part time specialized area for one of the Major Crime members. In 2015 this officer was involved in more than 100 incidents, many involving Long Term Care Homes in which there were no

grounds to pursue criminal charges. In one case, a male not residing in a home was charged with 23 counts of harassing phone calls in relation to calls he made to a local retirement residence. In another, an employee of a retirement home was charged with stealing medication from a resident. In 2015 the Elder Abuse member also attended 2 workshops and made several presentations in the community. This member also continued to work closely with Elder Abuse Ontario who now have office space within Peterborough Police Service headquarters.

### ***Internet Child Exploitation***

This remains a part-time specialized area for one of the Sex Offence members. Our Service currently has a 2 year agreement with the provincial strategy that helps to fund the training and equipment required to support this function. The amount provided is \$25,500.

In 2015 the ICE investigator attended 2 conferences and 1 workshop and also purchased over \$5,000 in software and equipment to assist with investigations.

Investigations and assistance to other organizations included the following:

- National Child Exploitation Coordination Centre: 6
- National Centre for Missing and Exploited Children: 2
- Online Peer to Peer Investigations: 3
- Luring Investigations: 1
- Child Pornography Investigation: 1
- Website Referrals: 4
- Arrests: 4
- Search Warrants/Production Orders Written: 12

### ***810 CC Orders***

Under section 810 of the Criminal Code a person deemed at high risk to reoffend can be placed on court imposed conditions the help prevent further crimes. In 2015, the Major Crime Unit applied for and was granted three 810.1 orders for high risk offenders. Currently there are 8 offenders are on 810.1 orders (sexual violence), 3 on 810.2 orders (violence) and 1 on a Long Term Supervision Order. We will continue to monitor these offenders and if applicable will apply for renewals when their orders are set to expire.

### ***Investigation Highlights***

- Continuation of the Lise Fradette homicide investigation that occurred in 2014. The accused had several court appearances including a preliminary hearing in the fall. This case has been committed to trial in 2016. The deceased has yet to be located.
- On April 25, 2015 a stabbing occurred on Bethune Street. There is currently an outstanding warrant for the arrest a male suspect on a charge of attempted murder.
- On August 9, 2015 a stabbing occurred on George Street. The accused was arrested for attempted murder, aggravated assault and assault with a weapon. The attempted murder charge was withdrawn and the case is still before the court.
- In the spring a male was investigated and charged with 4 counts of aggravated sexual assault for knowingly having sexual intercourse with other people while he was infected with the HIV virus.

- A shooting investigation at the end of 2014 on Erskine Avenue continued. The investigation revealed that the male who was shot and a female lied to police. The gunshot wound was self-inflicted. As a result both parties were charged with public mischief.
- Follow up on an internet child exploitation case from Lakefield resulted in a suspect being identified. The suspect resided in Baton Rouge Louisiana. In partnership with Homeland Security and the FBI investigation continued in the United States and 4 more victims were identified. The accused was arrested and charged with numerous offences.
- In the fall, 7 incidents of criminal harassment from the same victim were investigated in Cavan-Monaghan Township. Considerable resources were used to investigate these complaints and bring things to closure for the victim. In the end it was determined there was no criminality to the incidents.
- On October 8, 2015 six officers and victim services from Investigative Services participated in a national project aimed at domestic human trafficking called Operation Northern Spotlight. Locally we spoke to three women and helped one by getting her to a place of safety. No charges were laid.
- On November 14, 2015 an arson occurred at the Masjid Al-Salaam Mosque on Parkhill Road West. This has been deemed a hate crime. The investigation continues.
- On December 28, 2015 a homicide occurred on Haggis Drive. A male was arrested on a charge of first degree murder in connection with the death of his father. He was also charged with attempted murder in relation to injuries to another victim at the residence.
- Several fraud investigations, involving extensive audits and numerous court orders for records, continued to tax the resources of our one Fraud Officer. These investigations often take several weeks or months to complete.

### *Street Crime and High Risk Units*

The Street Crime and High Risk Units are comprised of 7 sworn members; 3 in Street Crime (1 with part time duties in Asset Forfeiture), 3 in High Risk (1 with part time duties as a Technical Officer) and 1 Sergeant who supervises. In 2015 one new member transferred into the Street Crime Unit and 2 new members transferred into the High Risk Unit.

The Street Crime Unit is responsible for investigating street level robberies, “Home Invasion” robberies, break and enters, theft from vehicles and stolen vehicles. Officers continually check reports from uniform officers, complete follow up in an attempt to identify patterns and or modus operandi that would allow for the identification of individuals responsible for these crimes and bringing the incidents to a successful conclusion.

The Street Crime Unit undertook the following projects along with their other responsibilities and often utilized assistance from the High Risk Unit:

- Investigation of a local professional shoplifter over a 2 month period resulting in an arrest and the recovery of numerous stolen items.
- 2 separate investigations into suspects that were committing multiple break and enters. In both cases members of the units caught/arrested the suspects in the act.
- 2 separate week long projects to resolve thefts from vehicles and theft of stolen tractor trailer tires. No arrests were made.
- Several swatting incidents at local high schools in the spring resulted in an extensive investigation that stretched into the United States. A local youth was identified and arrested.
- Continued investigation from 2014 into a male and female couple committing numerous thefts both in and outside of the city. Both were arrested and property recovered.
- A fraudulent use of credit card investigation at Fed Ex that resulted in an arrest when the suspect attended to pick up an order and a subsequent search warrant in Toronto.

The High Risk Unit is partially funded by the Ministry of Correctional Services and is responsible for ensuring the compliance of court orders on repeat offenders and Parolee’s. The Unit is also responsible for the tracking of firearm related occurrences throughout the year.

The High Risk Unit conducted 151 compliance checks, made 91 arrests and completed one 810 renewal during 2015. They also assisted the Sexual Offences Unit in conducting address compliance checks on a number of sex offenders registered within the city.

The High Risk Unit also attended New Brunswick and Alberta and returned offenders on Canada wide warrants back to Ontario.

The High Risk Unit also maintains an intimate working relationship with local Parole office, Probation office and the Provincial ROPE Unit. The High Risk Unit is also a member of the Community Assessment Team (CAT) and meets monthly to discuss Parolee’s coming to Peterborough. They also participate with safety planning meetings with the local Children’s Aid Society.

Both the Street Crime Unit and the High Risk Unit were called upon several times throughout the year to help other units within Investigative Services. This included providing support in all

aspects of an investigation where additional resources were required or where there was urgency for a large team response.

The Street Crime Unit and the High Risk Unit also provided job shadowing/mentoring for 2 uniform members over a period of 3 months in the spring (Project Frontline) and participated in a similar program for 2 officers with the Anishinabek Police Service during the summer and fall. These additional resources were of great assistance in helping to stay current with investigations and be more proactive in the community. Project Frontline could not be continued in the fall due to staffing shortages and the need to retain minimum staffing levels in uniform patrol.

## *Victim Services Unit*

The Victim Services Unit is a police-based unit coordinated by 2 civilian members. This Unit is unique and innovative when it comes to delivering services for victims of crime and tragic circumstances. Victim Services takes a pro-active role in advocacy for victim(s) to allow officers to complete their investigations more effectively and efficiently.

In 2015 we worked extensively and collaboratively with our community partners to reduce overlap of services and focus more efficiently on specific mandates to provide the optimum level of service to our clients. This has allowed for a greater number of community referrals being made as well as a more distinctive role separation which has allowed referring agencies a clearer view.

### *Service Delivery*

- A. Niche Tasks:** On a daily basis staff receives, reviews, assesses and follow up when required to do so with mandated cases. In 2015, Victim Services received and reviewed 2,528 incidents. Of those incidents, 1658 incidents required follow up. Follow up consists of a phone interview, in person interview and/or referrals to provide adequate and appropriate emotional and practical support to victims of crime and tragic circumstance. Often these follow up interviews/conversations allow for an alternate method for vulnerable persons to contact and reach out for support, rather than calling 911 or the police service for non-emergency purposes. These numbers are down minimally from 2014.
- B. Victim Impact Statements:** Victim Services takes initiative and tracks court cases throughout the Criminal Justice System. Upon a plea or finding of guilt, and in conjunction with the Crown Attorney's Office, Victim Services contacts the victim(s), canvasses and explains their legislative right to completing a Victim Impact Statement. An appointment can be scheduled to assist in preparation of the statement as well. In 2015, Victim Services assisted in completion of 131 victim impact statements. Due to the change in legislation this number has almost doubled since 2014.
- C. Criminal Injuries Compensation Packages:** Victims of violent offences have the right to apply and be considered for compensation through the Criminal Injuries Compensation Board of Ontario. The application process is a 15 page document where the victim discloses personal information in relation to the crime and the aftermath effects of the crime. This process is often if not always overwhelming for someone and can take several office meetings, Victim Services assisted in completion of 53 criminal injuries compensation packages in 2015. This number has increased since 2014.
- D. Court Accompaniment:** Attending court, either as a witness or a victim while giving evidence or for information gathering purposes is often an overwhelming and traumatic event; it is often referred to as a re-victimization experience. With this in mind, Victim Services provided court support on 63 different occasions in 2015. This number has decreased since 2014, possible as a result of community collaboration.

- E. Office Interviews:** Victim Services offers to meet with anyone seeking general advice and referrals on any matter which may give rise to and govern the attention of the police service. These office interviews are booked for one hour periods but can extend much longer or require subsequent scheduling to address all issues/concerns. In 2015, Victim Services conducted 360 office interviews. Again this number has decreased slightly, possibly as a result of community partner collaboration.
- F. Student Placements and Volunteers:** The professional relationship that has been garnered over the years between Victim Services, Trent University and Sir Sanford Fleming College, Durham College and Liberty University has given 3 students opportunities for placements and research in 2015. All completed placements from January –April, 2015 and have gone onto further their education.
- G. Committee Memberships:** Between the two staff members, Victim Services is represented on 17 different community based committees which meet monthly.
- H. Professional Community Presentations:** Throughout 2015, Victim Services provided various professional community presentations in areas of compassion fatigue, elder abuse reporting and educational lectures on victim services to various audiences and platforms.
- I. Newsletters:** The Victim Services Newsletter was created in May of 2013, and is sent out bi-monthly. This internal information bulletin accomplishes two things; first to keep a dialogue going with the officers and administration about what Victim Services has been involved with and secondly to bring awareness to the Victim Bill of Rights and how it may influence day-to-day interactions with victims of crime.
- J. EFAP:** Both Victim Services staff have been a part of the EFAP Program and the research advocating towards the enhancements to the program. Staff training has been provided and Victim Services have been and will continually be a starting point for many staff members who are seeking clarification or additional support in this area.